

DIGITAL CENTRE

Our aim, your smile



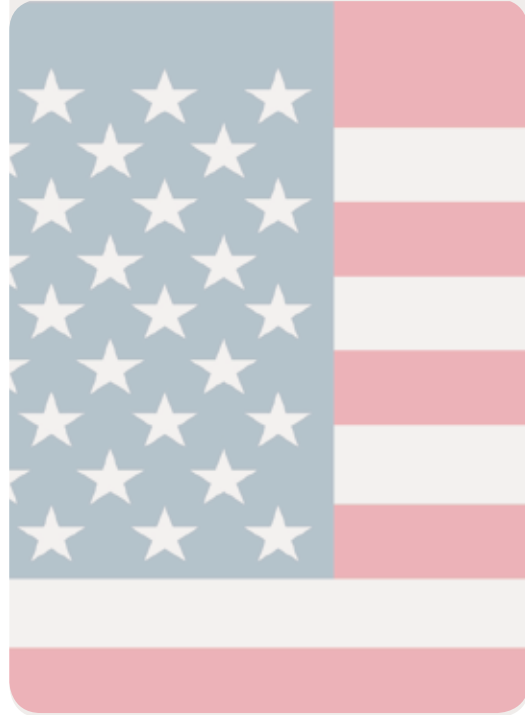
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Links of interest:



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1-SAFETY INSTRUCTIONS


The following directions must be followed carefully for safe use, to prevent personal injuries, and damage to the equipment.


Please read this entire manual before initial use and store it in a convenient location for on easy access.


 **WARNING:** To ensure safe operation, observe specifications, notices and cautions in this document. Digital Centre Accepts no liability for damage or injuries from improper use of this product.

 **WARNING:** Prevent electrical shock and equipment damage. Before connecting or disconnecting cables and/or changing the paper, disconnect power cord from the A/C outlet.

 **WARNING:** Prevent shock hazard and damage. Only plug the power cord into a **220 volts (110 volts for USA) grounded A/C outlet.**

 **WARNING:** Do **not** touch exposed wires or moving parts such as power supply modules and the control board. Touching these parts could cause electric shock or other injury, data loss, and/or printer malfunction.

 **WARNING:** Only use Mitsubishi FL68 paper / ink ribbon set in the printer. Use of other paper / ink ribbon will cause software malfunction, poor image quality, and/or printer damage.

 **WARNING:** Do **not** touch the thermal print head, or head area of the printer. The print head operates at an extremely hot temperature. Touching it might cause burns or other injury.

 **WARNING:** Follow the directions in the Mitsubishi manual when cleaning the printhead. Do not use cotton, wool or other fabric swabs. The lint left behind poses a fire hazard.

NOTICE: Read additional **Warnings** in Mitsubishi Printer Manual.

 **WARNING:** The printers are not interchangeable.

 **Danger:** Tipping Hazard! PhotoBooth may pose danger to small children and/or pets. Unplug the power cord from the A/C outlet immediately if the PhotoBooth tips over.

 **WARNING:** Use only original parts from Digital Centre.

Use only original parts for your PhotoBooth from Digital Centre. Non original parts may compromise the use of the PhotoBooth and may create a malfunction and cause serious damage. Using different components, changing wiring, or altering the photo booth in any fashion will void the warranty.

Digital Centre is unable to assist any customer that has changed, modified, or altered the PhotoBooth using non original parts. We cannot provide a guarantee or service for products that are not original parts from Digital Centre.



Danger: Power Off the PhotoBooth immediately if any of the following occurs:

- Smoke
- Unusual Odor
- Unusual Noise
- Water or other Liquids spill inside the PhotoBooth
- Physical Damage



Danger: Do not place or store the PhotoBooth in wet or extremely humid areas, in direct sunlight, near an open flame or heater, and/or swimming pools. Avoid Condensation.



Danger: Operate the PhotoBooth in locations with ambient temperatures of 5°C – 40°C (41°F – 104°F)



Danger: Install the PhotoBooth on a flat, even and, clean surface.



Danger: Repairs should only be made by qualified technicians.



WARNING: Indoor Use Only



WARNING: The PhotoBooth has to be connected to internet

MAINTENANCE: Cleaning: Use only a clean, dry, soft cloth. If necessary use a damp cloth and/or neutral detergent. Do not use window cleaner or any other alkaline cleaners.

2-SPECIFICATIONS

NEXUS



Power Supply: AC 230V 50Hz(110V 0 Hz for USA)

Power Consumption: 670W

Weight = 99 Kg / 218.3 lbs.

Nominal fuse rating= 6 Amps

Monitor: Touch Monitor Worldtrade 10.4"

Printer: Mitsubishi D80

Specifications may change at any time without prior notice.

3-FIRST STEPS WITH YOUR PHOTOBOOTH

3.1 CONTENT

These are the accessories included with your new Digital Centre PhotoBooth:

Manual



Keys



Boot DVD



Power Cord



Mini Wireless "N" USB Adapter.



**USB extension cable
(optional)**



Warning: Movement of the PhotoBooth requires assistance from two or more people.

- Unwrap and remove all packaging materials. Remove screws and metal holding plates that attach the PhotoBooth to the skid.
- All major components of the PhotoBooth are located under the seat. Access to the components is through the lower rear service door.
- Access to the printer and the USB port of the computer is on the left. Unlock and open this side service door and then remove the protective polystyrene foam block before first use.
- The keys for the service door, service panel, manuals, and power cord are located in the picture chute on the right side of the PhotoBooth.
- Inspect the wiring harnesses for disconnected plugs.

3.2 INSTALLATION



The PhotoBooth has at the rear carries two wheels to move.

3.3 POWER SWITCH



Plug the power cord into the socket on the part of behind PhotoBooth. Slide the power switch to the "ON" position.



3.4 LAND CABLE RJ45 ETHERNET (INTERNET)



P.9 Land Cable
(RJ45 ethernet cable) (internet)
(not included)

Internet connection

- Check the distance between the internet connection and the position of your photobooth in the room.
- Ensure you have a Land Cable (RJ45 ethernet cable) that is long enough.

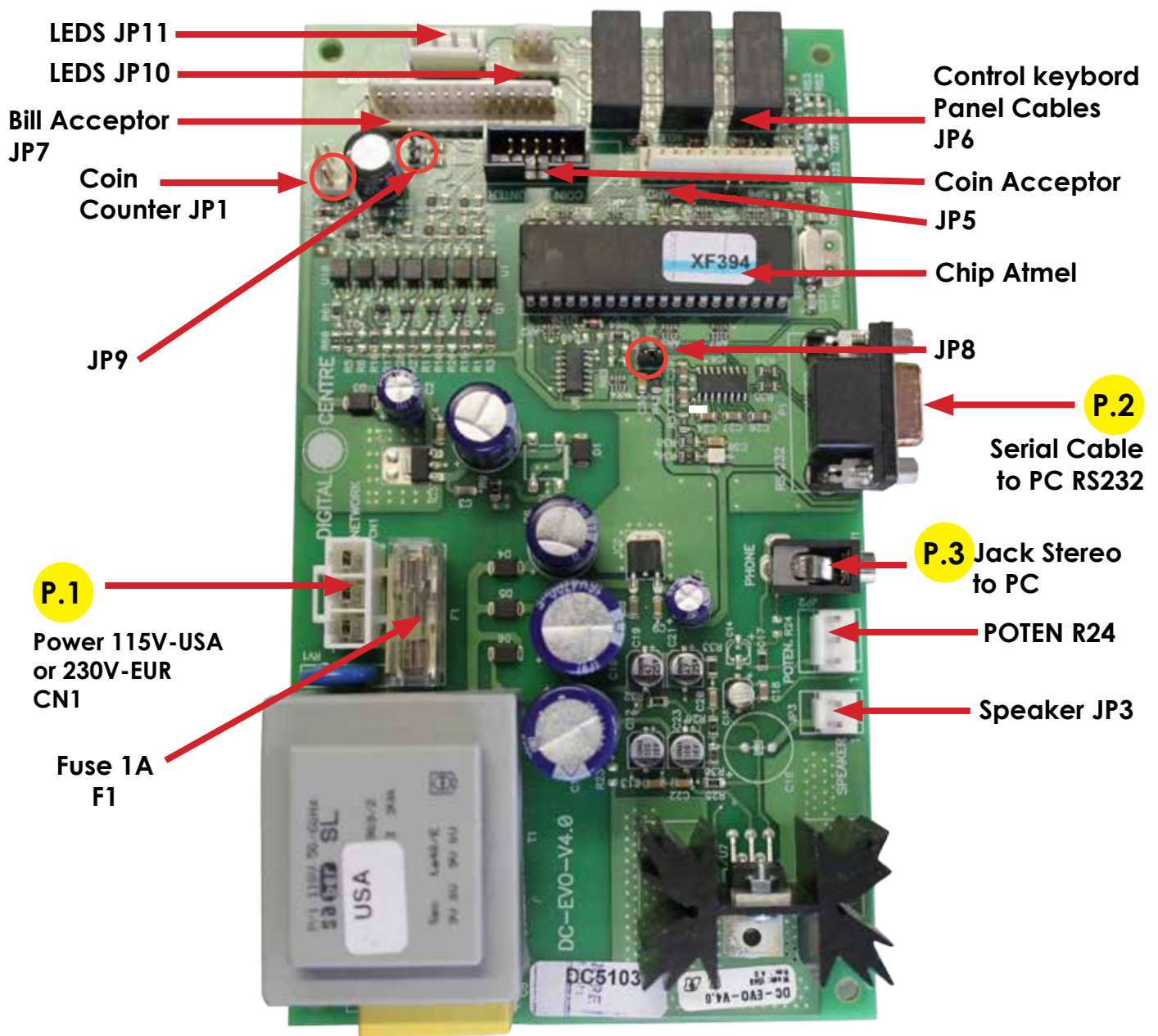
**WARNING:**

- The cable just can only be plugged into one position.

4-CONNECTIONS

4.1 CONTROL BOARD

CONTROL BOARD (DC-EVO-V4.0)



RS232. Serial Cable. From Control Board to PC.

JP7. Bill Acceptor Cable. From Control Board to Bill Acceptor.

CN1 Power Supply at 230 volts (115 volts for USA).

Jack Stereo. From Control Board to PC

F1. We need 1A fuse here to run the Control Board.

JP3. Speakers. JP3 gives us the volume control.

POTEN R24: We connect here the main cable from Control Board to Push Buttons + Speakers.

4.2 PC WIRING

USB CONNECTIONS PC HP8300

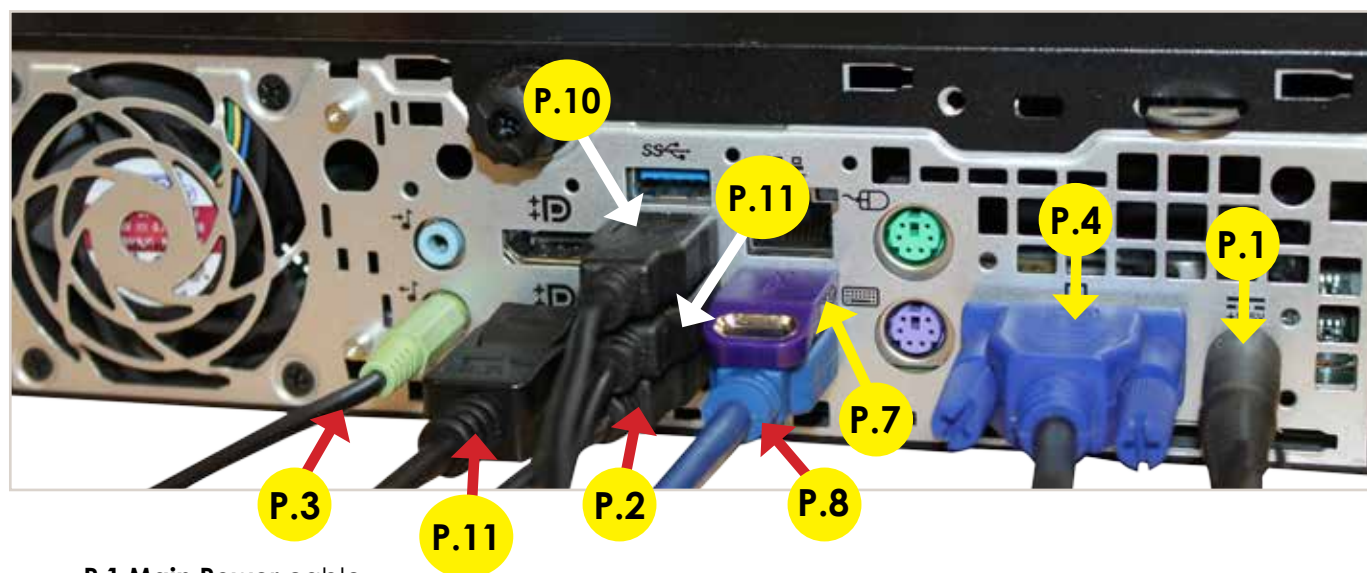
Rear USB Slots

| | |
|-------|---------|
| | |
| CAM | |
| TOUCH | DONGLE |
| CB | PRINTER |

Front USB Slots

| |
|-------|
| |
| WIFI |
| AUX |
| PANEL |

Computer Rear View



P.1 Main Power cable

P.2 Control Board. USB to serial converter (1 m - inch 39,37)

P.3 Jack Stereo. Cable. (180 cm - Inch 70,87)

P.4 VGA cable From Touch Monitor to PC.(300 cm - Inch 86,61)

P.7 Dongle

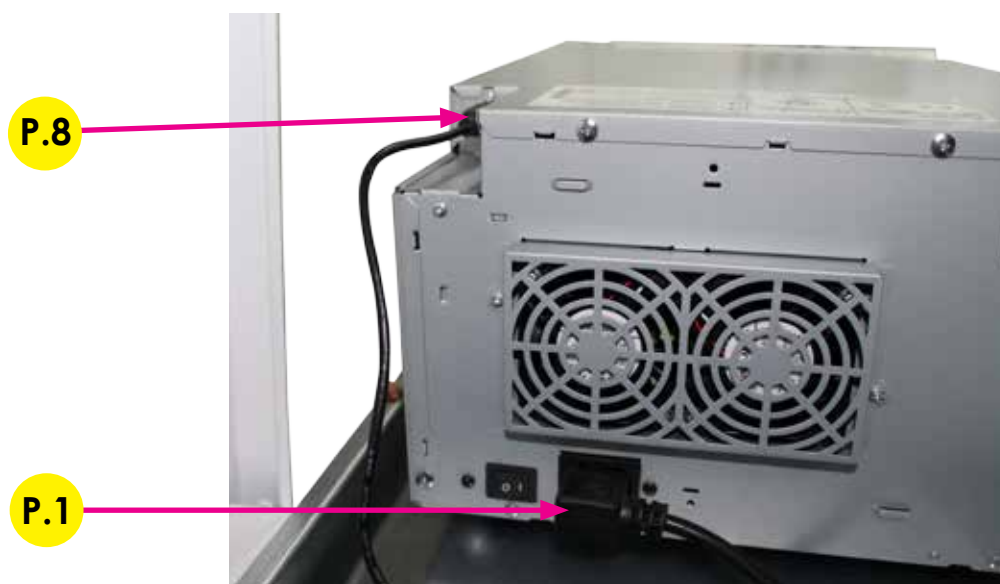
P.8 Printer. USB Cable From Printer to PC. (100 cm - Inch 39,37)

P.10 Camera. USB Extension AM/AF From Camera to PC. (180 cm - Inch 70,87)

P.11 Touch. USB Cable From Touch Monitor to PC. (180 cm - Inch 70,87)

P.14 Display port to Sending Card

4.3 PRINTER



PRINTER WIRING

P.1 Main Power cable

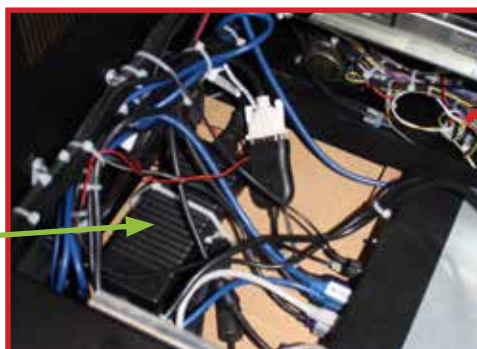
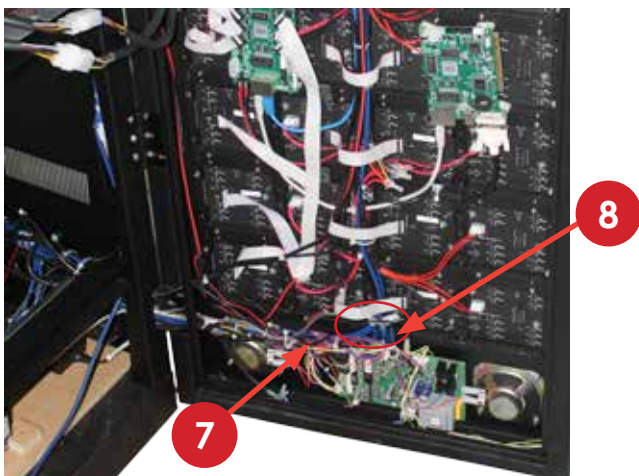
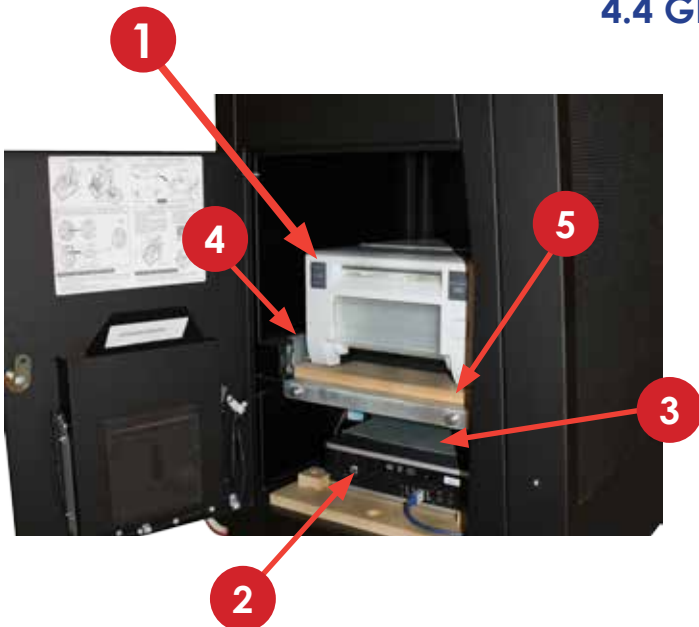
P.8 Printer. USB Cable
From Printer to PC.
(180 cm - Inch 70,87)

PC WIRING

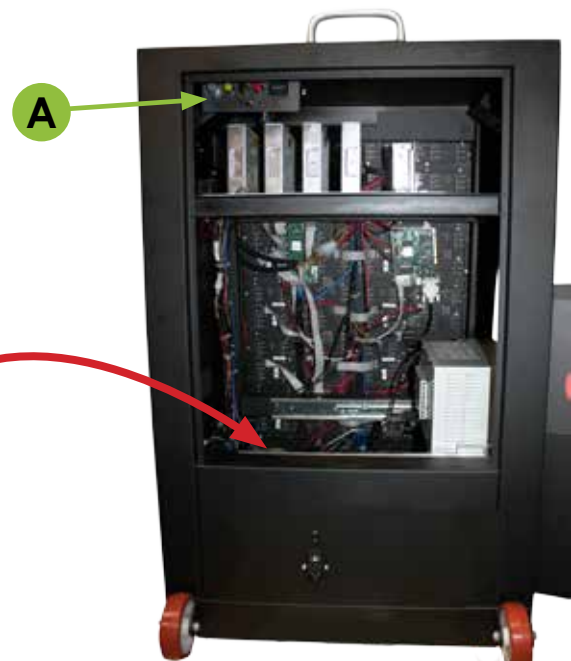
P.1 Power supply

P.8 Printer. USB Cable From Printer
to PC.

4.4 GENERAL

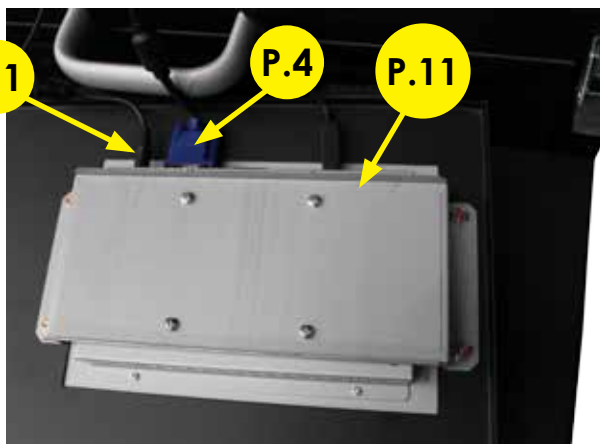
**COMPONENTS**

1. Printer Mitsubishi D80.
2. PC HP8300
3. PC HP Holder. (RAW METAL).
4. Printer support guideway
5. Printer support
6. Control Board.
7. Cable From Control Board to Service Panel & Push Buttons + 2 Speakers.
8. Serial-USB cable from control board to PC.

**GENERAL WIRING**

- A. Service Control Panel
B. AC Adaptor

4.5 MONITOR

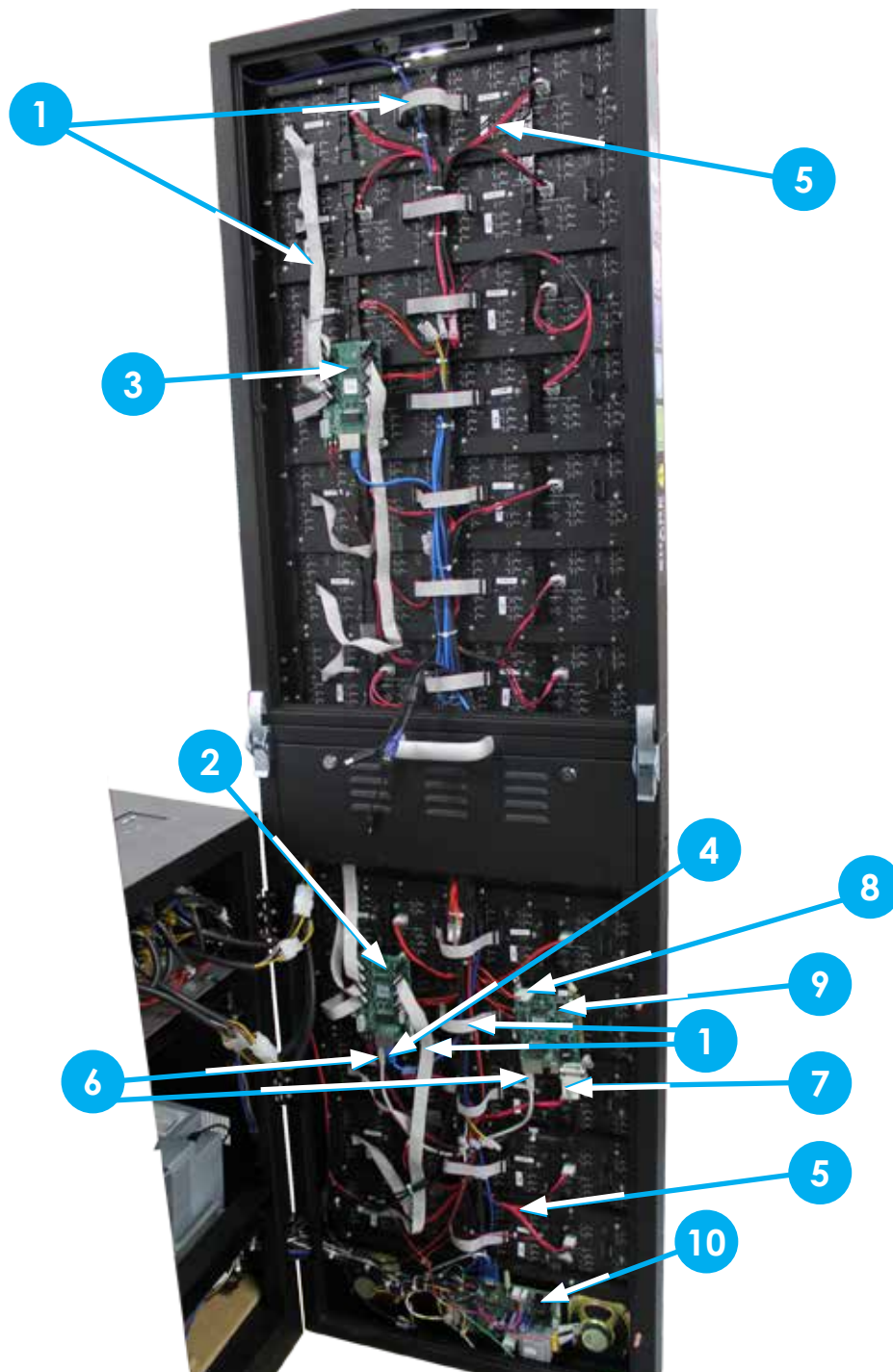
**COMPONENTS**

- 10. Touch Monitor Worldtrade 14"
- 11. Full HD Camera.
- 12. Speakers 8 Ohm 5W.**
- 15. Fixing Camera Back Holder. (RAW METAL)

**PC WIRING**

- P.1** Power Supply
- P.4** VGA cable From Touch Monitor to PC.
- P.11** Touch Cable From Touch monitor to PC.

4.6 LEDSCREEN



LEDSCREEN WIRING

?¿ DESCRIPCIÓ: mides, etc. ¿?

1. Data cables.
2. Receiver card 1.
3. Receiver card 2
4. Ethernet cable. Between receivers.
5. Power cables.
6. Ethernet cable. From sending board to Receiver card 1.
7. DVI Input. From Sending board to PC.
8. Sending board power cable.
9. Sending board.
10. Control board.

6-PRINTER



WARNING: The printers are not interchangeable

· Protective Measures

This printer is designed to operate with PhotoBooth systems. Do not remove any inside components. Do not try to repair or manipulate it. Before printing, install an Ink sheet and paper.

Never insert any object into the unit.

Foreign objects of any kind inserted into this unit is safety hazard and can cause extensive damage.

Do not place anything on the digital color printer.

Heavy objects placed on the digital color printer can cause damage or obstruct proper ventilation.

Do not remove the cabinet.

Touching internal parts is dangerous, and may lead to malfunction. Contact the sales dealer to carry out internal checks and adjustments. Before opening the cover for eliminating a jammed paper, etc ... , be sure to disconnect the power cord plug.

When transporting the unit.

When transporting the unit, remove the ink sheet and print paper from the unit.

Be careful around print paper exit slot.

Do not insert your hand or any material into the paper exit slot during printing. Do not touch the cutter blade inside the paper exit slot. Otherwise, your finger will be injured.

Changing the film.

When the film ends and takes it out of the printer, it may appear that there is still film. The film is left can not be exploited. The amount of ink is tied to the amount of paper.

Do not touch the thermal head.

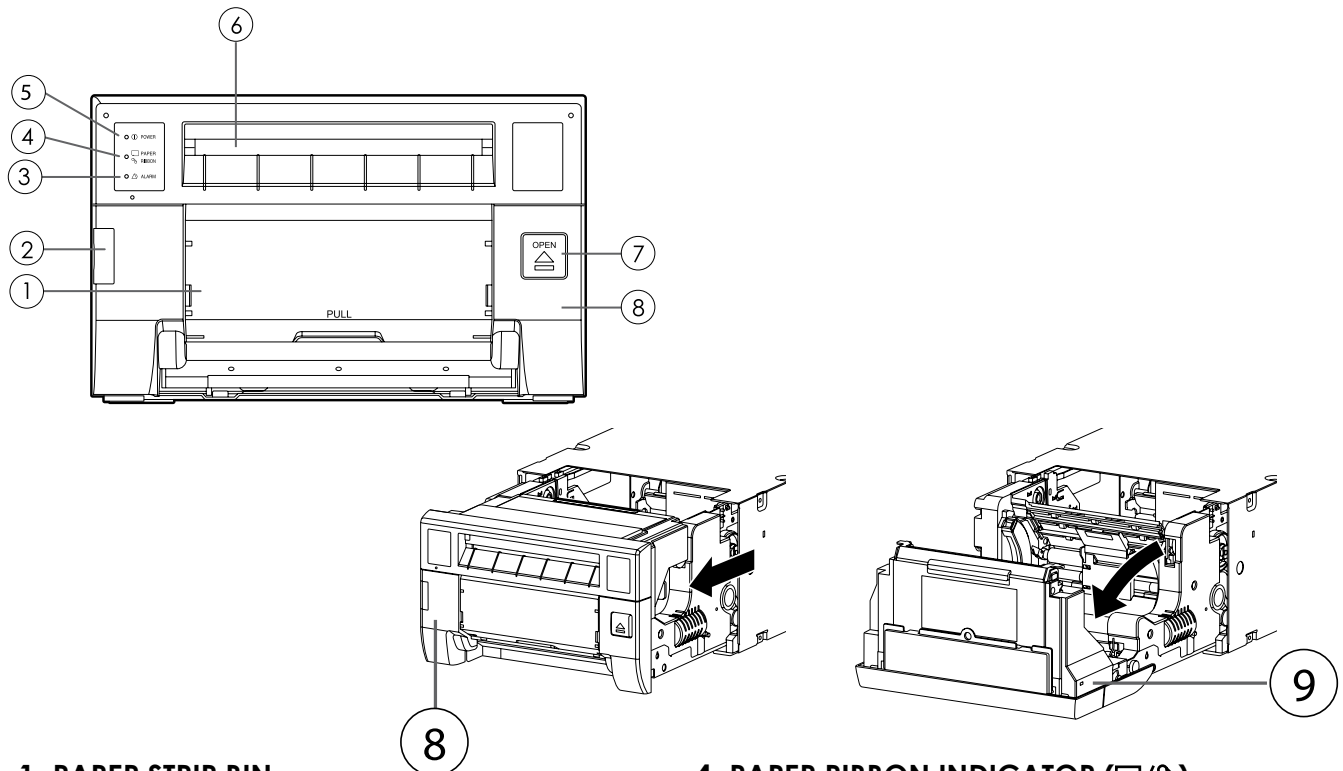
Do not touch the thermal head (located inside the unit). The thermal head is heated to a high temperature. This may cause injury.

Ink sheet and paper print supply.

Use only the ink sheet and paper supplied by Digital Centre, otherwise the Photo Booth system will not work, and Digital Centre does not assume any responsibility for damages or injuries.

6.1 FEATURES & FUNCTIONS

FRONT PANEL



1 · PAPER STRIP BIN

Holds the paper strips generated by margin cut. Empty the bin frequently to prevent jamming the strips at the print outlet.

NOTE

Remove the bin before opening the door. If the door is opened with this bin attached, the printer or this bin may be damaged. Do not remove the bin during printing. It may cause a malfunction.

2 · CONNECTOR COVER

Do not open the cover during normal use.

3 · ALARM INDICATOR (Δ)

This indicator illuminates or blinks when a paper jam occurs or the door is open.

4 · PAPER RIBBON INDICATOR (□/%)

When an error concerning the ink ribbon or print paper occurs, this indicator illuminates or blinks

5 · POWER INDICATOR (ⓘ)

When the power is turned on, the indicator illuminates. It normally illuminates green, however, blinks or illuminates orange depending on the printer status.

6 · PRINT OUTLET

The printed paper comes out here.

7 · OPEN BUTTON (≡)

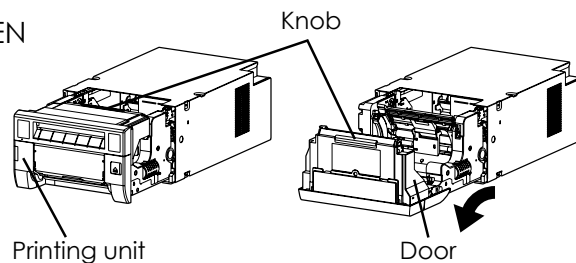
Press to release the printing unit out.

8 · PRINTING UNIT

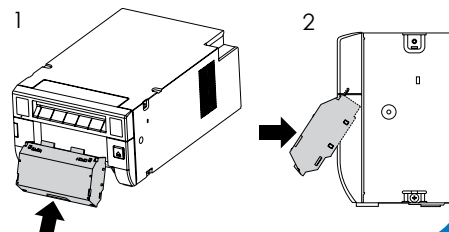
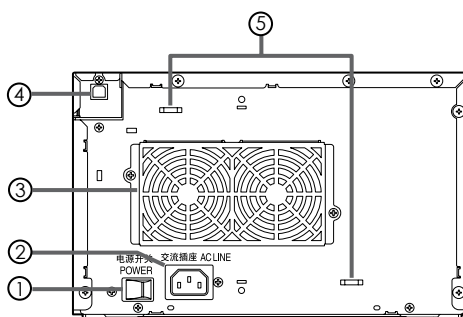
Open to load print paper or ink ribbon. Press the ⓘ OPEN button to release the printing unit.

OPENING THE DOOR

Pull out the printing unit by pressing the OPEN button and then pull the knob to open the door.

**PAPER STRIP BIN**

Hook and pull up the paper strip bin to attach it firmly. Hold and pull the handle on the lower part of paper strip bin to remove.

**SIDE AND REAR PANEL****1 · POWER SWITCH**

Use to switch the power ON and OFF.

2 · POWER SOCKET (AC LINE)

Use to connect the provided power cord. Insert the cord firmly.

3 · FAN COVER / HANDLE FOR TRANSPORTING

When carrying the printer, hold this handle and the front upper part of the printer.

4 · USB TERMINAL

Use to connect the USB cable.

5 · SECURING HOLES FOR THE CABLE TIE

Use to secure the power cord or USB cable by using the cable ties (supplied).

6.2 BEFORE OPERATION

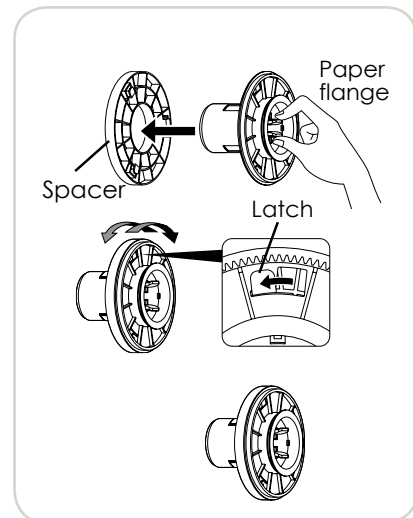
6.2.1 INSTALLATION OF PRINT PAPER

• SPACERS

See the Quick Setup Guide on how to use the spacers.

How to attach the spacers

1. Insert the spacer with the paper flange's stoppers retracted.
 2. Turn the spacer until the latches are locked.
- When you remove the spacers from the paper flanges, follow the above procedure in reverse.



Attach the supplied paper flanges to both sides of the print paper.

When you pinch the latches on the paper flange, the stoppers retract into the shaft. Attach the flanges to the print paper with the stoppers retracted. Make sure that the flanges are attached to the print paper securely, and release the latches.

NOTE

- Take care not to pinch your fingers.
- Do not remove the sticker on the print paper roll yet.
- Do not loosen the paper roll. Any slack in the print paper may degrade the print quality.

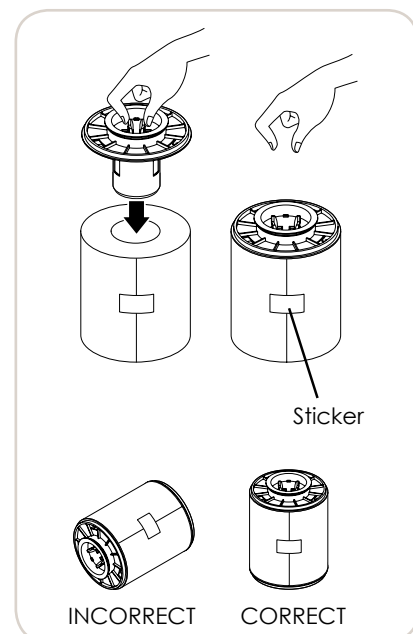


CAUTION

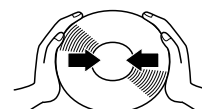
- When placing the print paper, keep the print paper upright.
- When you put the print paper sideways, it may roll and fall. This may cause injury.

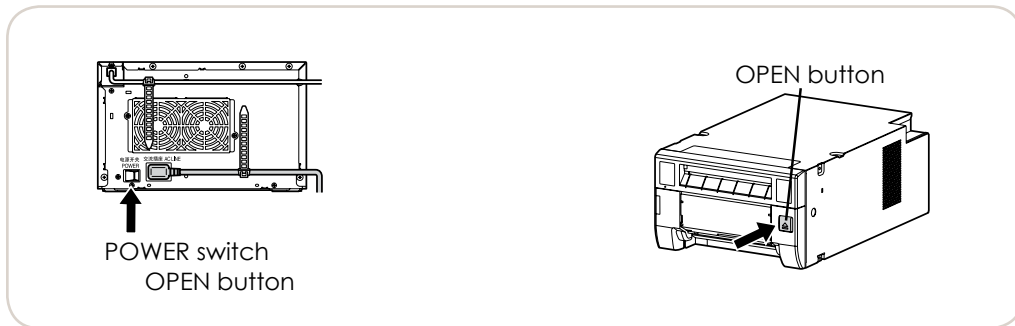
NOTE

- Fingerprints or dust on the paper's surface may degrade print quality and cause paper jams.



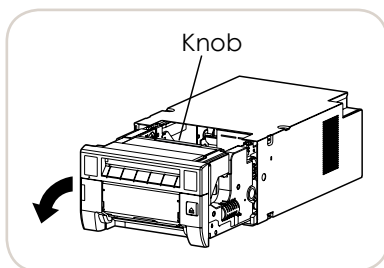
When the paper flange cannot be attached due to the deformation of the print paper, reshape the print paper manually before attaching the flange.



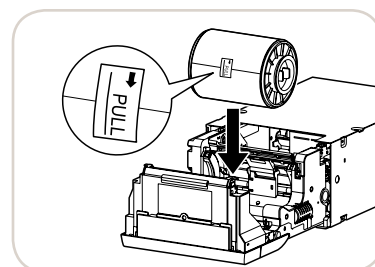


Press the POWER switch on the rear panel to turn on the power.

After the POWER indicator's color has changed from orange to green, press the OPEN button to release the printing unit out.

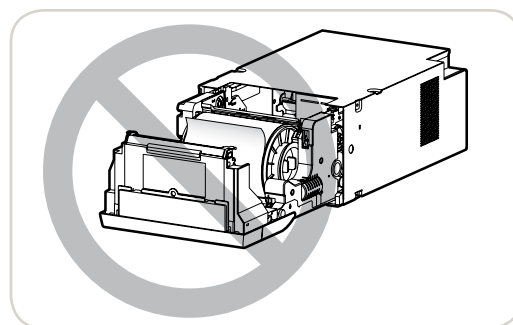
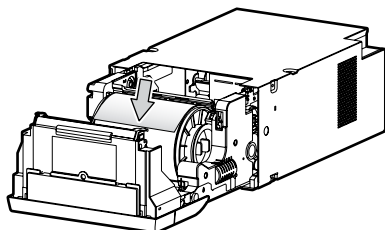


Remove the paper strip bin and then pull the knob to open the door.



Install the print paper into the unit. Place the printing paper in the correct orientation. Make sure the paper roll is firmly installed.

Direction of paper insertion



CAUTION

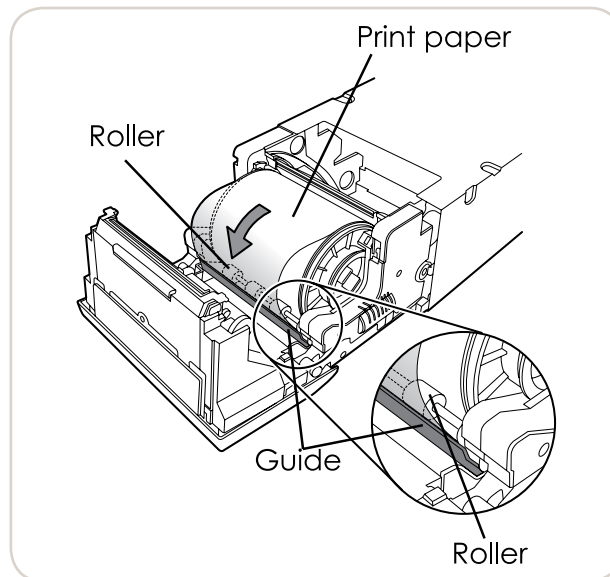
Do not push down on the printing unit or the door.

If you push down on the printing unit or the door when they are open, this unit may fall and it can cause damage or injury.



NOTE

- Make sure to turn on the power before installing the print paper. Otherwise, a paper jam may occur.
- Load the paper roll slowly into the unit. If it is dropped along the ditches, the unit or accessories may be damaged.



Remove the sticker and insert the print paper between the roller and guide as shown in the image above. When the buzzer sounds, stop the paper feeding. Remove the sticker before inserting the print paper between the roller and guide. Make sure to insert the paper straight.

Buzzer continues to sound until the printing unit is closed.

NOTE

- Keep the roller clean.
- Dirt on the roller may degrade the print quality.

NOTE

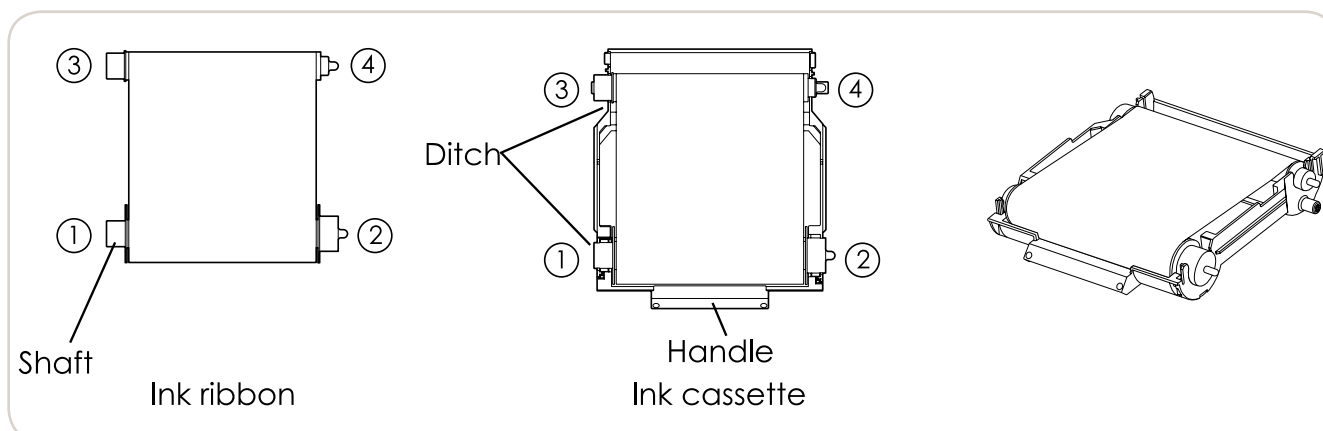
- When taking the print paper out, pull it up toward you.
- Make sure to turn on the power before replacing the print paper.
- Make sure to eliminate any slack from the print paper. If you carry out the following steps without eliminating the slack, the print paper may be damaged.
- If you continue to feed the print paper inward after the buzzer sounds, it may cause a paper jam.

After installing the print paper, install the ink cassette into this unit.

Before installing the ink cassette into this unit, load the ink ribbon in the ink cassette.

NOTE

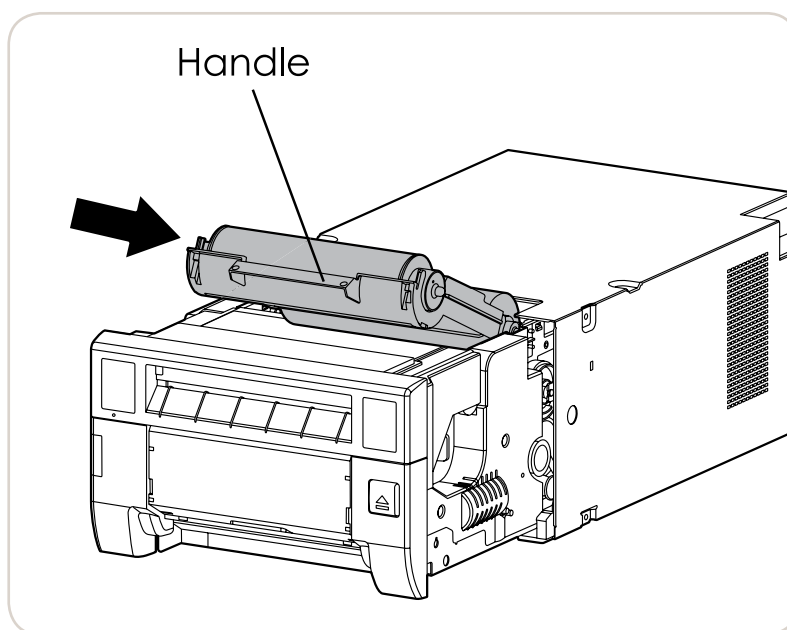
- Place the ink cassette on a flat surface, when loading the ink ribbon.
- Select a place that is free of dust when loading the ink ribbon. Dust or dirt settling on the ink ribbon results in poor print quality.
- Make sure that the shafts of the ink ribbon fit into the ink cassette firmly.



6.2.3 INSTALLATION OF INK CASSETTE

Place the ink cassette containing the ink ribbon in the position as shown in the illustration.

To insert the ink cassette, align the protrusions on both sides of the cassette with the right and left guides inside the printing unit and slide it in a slanting direction. Mount the ink cassette to the back firmly by holding the handle.



NOTE

Do not touch the thermal head.

Fingerprints or dust on the thermal head will degrade the print quality.



CAUTION

Do not touch the thermal head right after printing because it is extremely hot. Otherwise you may get burned or injured.



NOTE

Note that the thermal head is quite sensitive to static electricity. When you touch the thermal head while carrying static electricity on your body, the thermal head may be damaged.

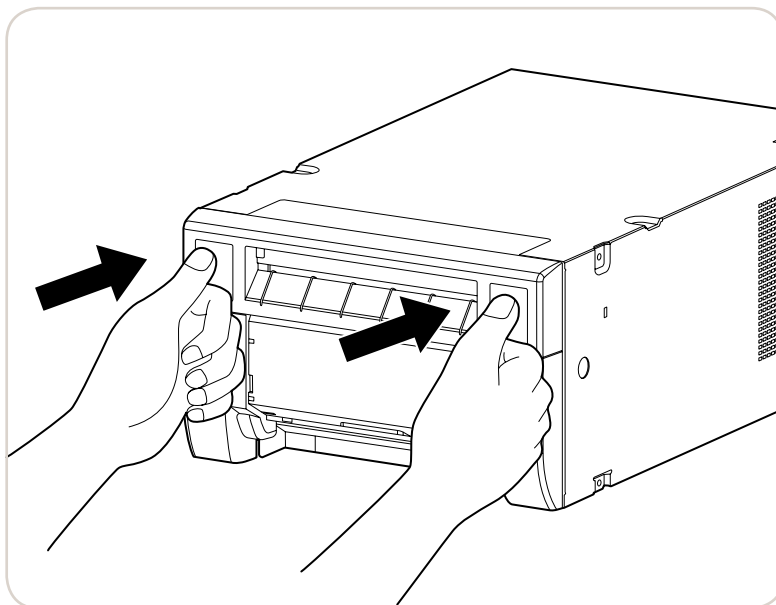
Push the printing unit to close.

Close the printing unit by pushing the right and left sides of the unit from the front with both hands.

When a new paper is loaded and the printing unit is closed with the power turned on, the paper will be automatically fed and cut.

CAUTION

When closing the printing unit, be careful not to get your hands caught between the printer and the printing unit. Otherwise, you may get injured.

**NOTE**

- When closing the printing unit, push it until a click is heard.
- If the PAPER RIBBON indicator illuminates when the printing unit is closed, the print paper may have not been installed correctly. In this case, open the printing unit to make sure that the print paper has been installed correctly. Then close the printing unit again.
- When the paper roll is reinstalled more than three times, the print paper may be used up earlier than the ink ribbon.

Installation of the print paper and the ink ribbon is completed.**NOTE**

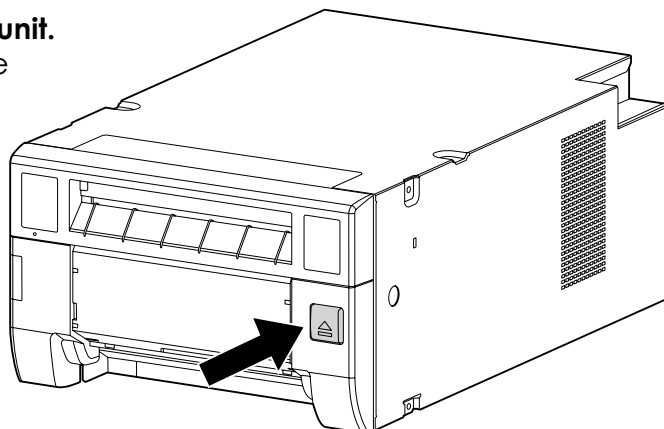
- Make sure to replace the print paper and the ink ribbon simultaneously.
- Empty the paper strip bin frequently to prevent jamming the strips at the print outlet. Whenever you replace the paper and ink ribbon, make sure to throw away the paper strips in the paper strip bin.
- Whenever you replace the print paper and the ink ribbon, clean the thermal head and the platen roller. For the cleaning procedures.

6.3 ERROR MESSAGES & COUNTERMEASURES

OVERCOMING PAPER JAMS

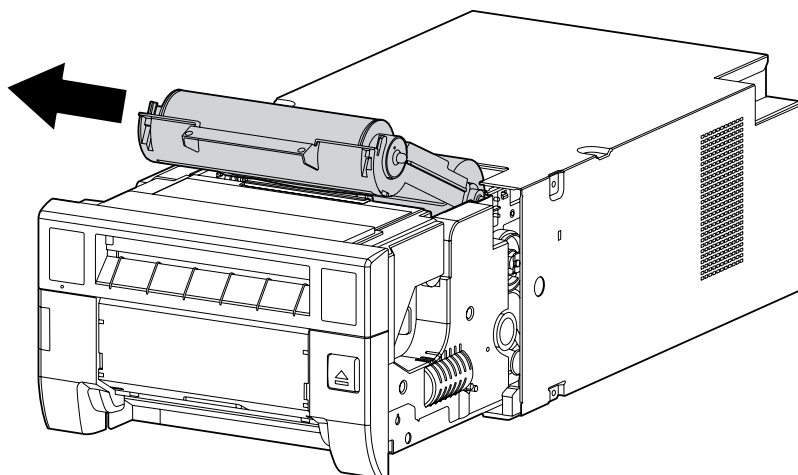
1 Press the OPEN button to open the printing unit.

Make sure that the power is turned on before opening the printing unit.

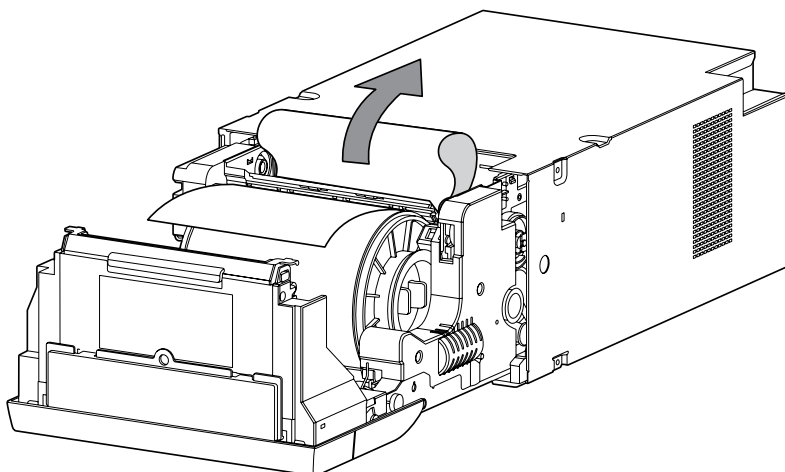


2 Remove the ink cassette.

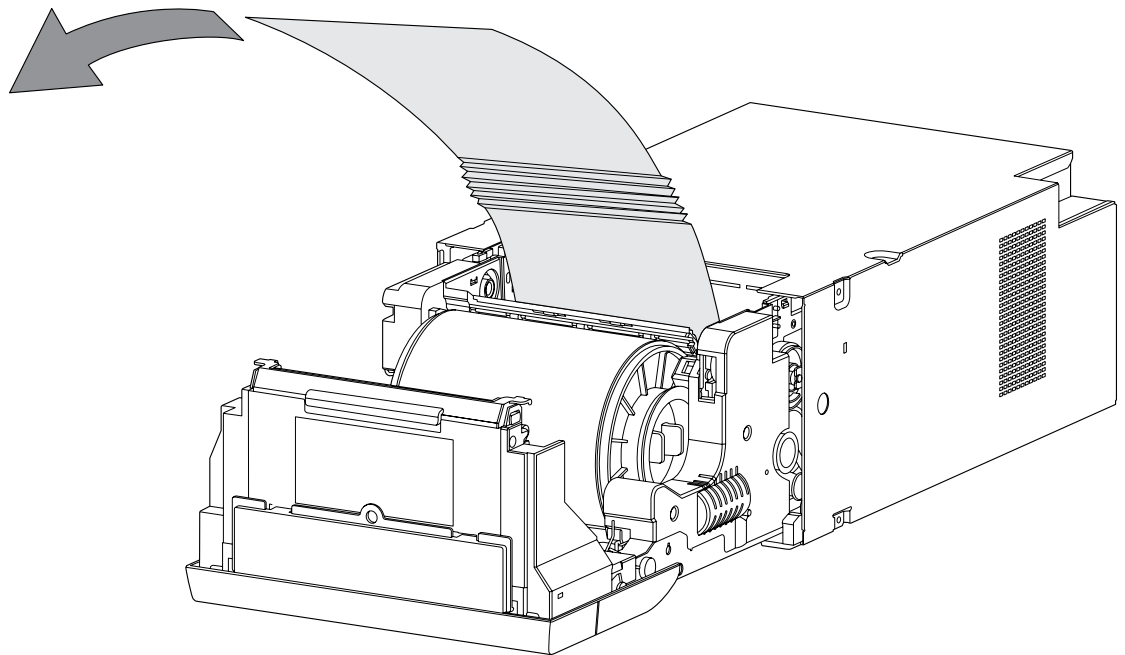
Push down the ink cassette as shown by the arrow and pull it out.



3 Open the door.



4 · Pull out the defective part of the print paper to the direction of an arrow.



5 · Cut off the defective part of the print paper with scissors.

NOTE

Make sure to cut off the printed part of the print paper. Failure to do this may result in the ink ribbon sticking to the print paper and being torn.

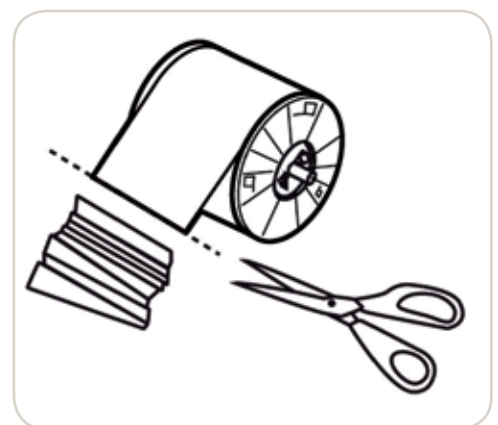
- Make sure to clean the thermal head and the platen roller.

6 · Remove the print paper.

7 · Install the print paper and the ink cassette with the ink ribbon.

8 · Close the door.

9 · Close the printing unit by pushing it.



6.4 CLEANING

Cleaning as indicated below will help maintain stable printer operation and extend the printer's life.

Preparations:

Alcohol (isopropyl alcohol)

Tissue paper (Fold in half about four times, and use the folded side to clean.) or soft and clean cloth.

PREPARATIONS FOR CLEANING

- 1 Press the POWER button to turn on the power.
 - 2 Press the DOOR OPEN button to open the door.
 - 3 Remove the ink cassette.
 - 4 Take out the print paper.
 - 5 Press the POWER button to turn off the power.
- Make sure to turn off the power before cleaning.

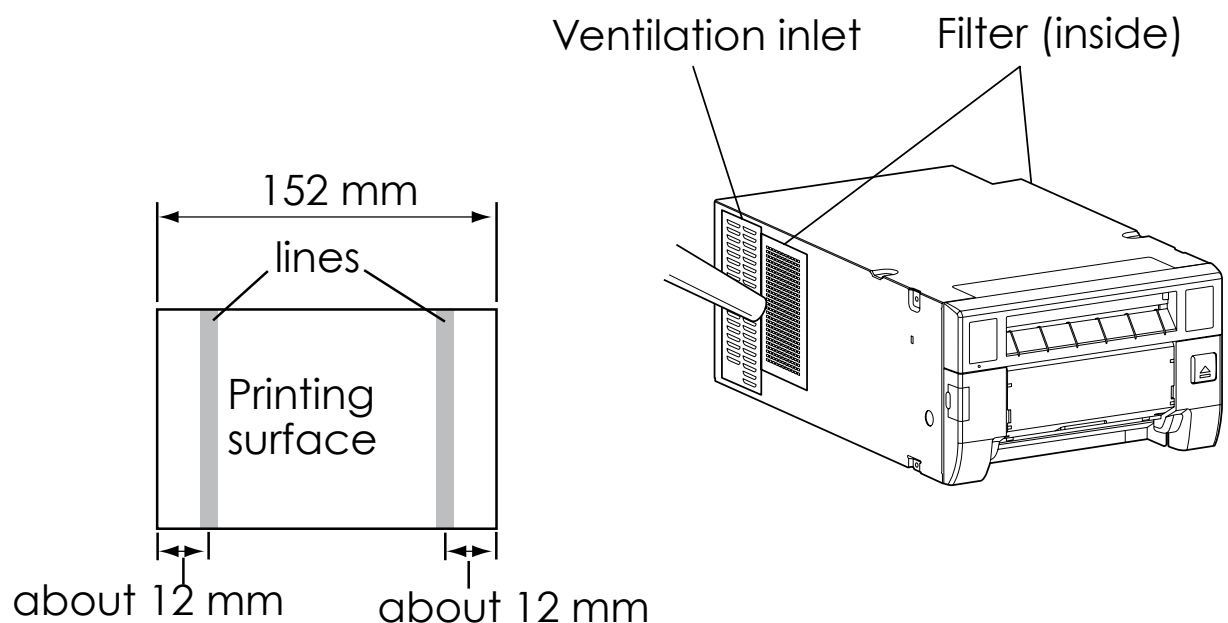
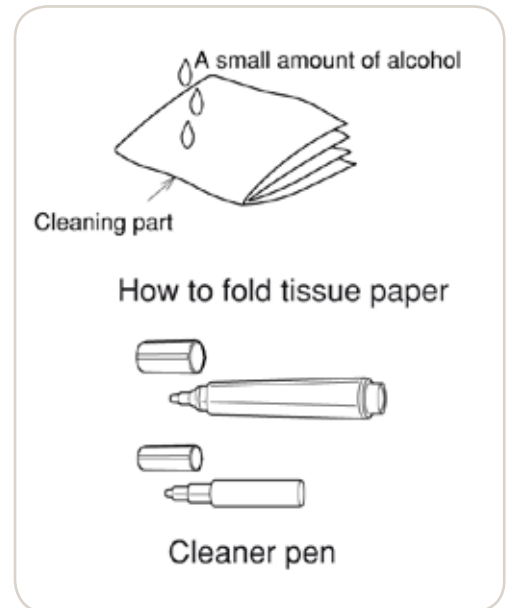
THERMAL HEAD CLEANING

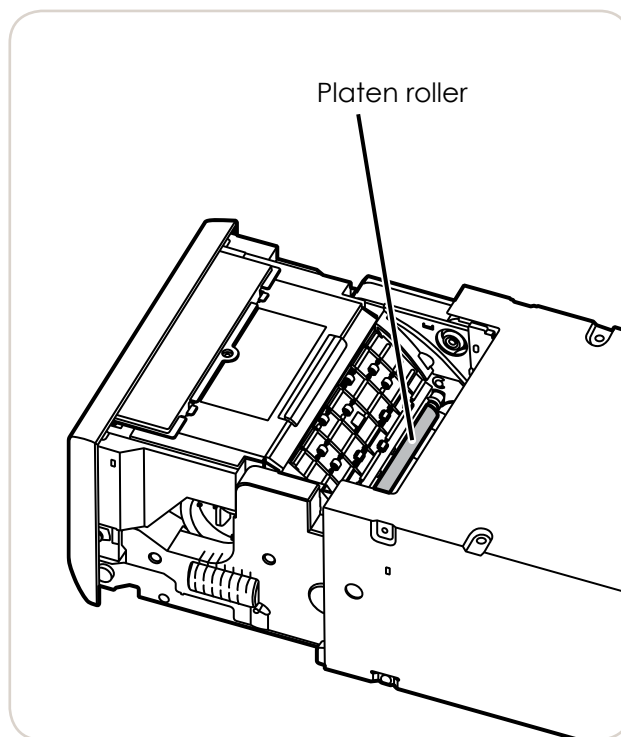
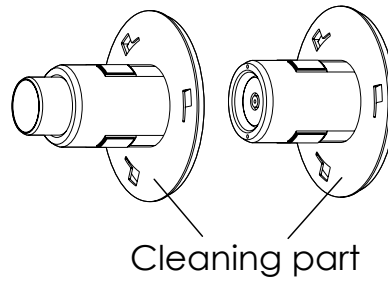
When lines appear on the printed images, clean the thermal head.

Wipe the head cleaning part (as shown below) carefully with cloth dampened with a small amount of alcohol.

NOTE

- Do not damage the thermal head.
 - When the poor print quality is not corrected even if the head has been cleaned, replacement of the thermal head may be required.
- Contact your dealer.



**CAUTION**

- Thermal head is hot right after printing. Wait until the head is cold before cleaning the thermal head.

**NOTE**

- The thermal head may be damaged if you touch it while static electricity builds up on your body.

PAPER FLANGE CLEANING

Clean the parts that contact the print paper sides as shown above. Wipe the parts carefully with tissue paper dampened with a small amount of alcohol.

7-USING THE PHOTOBOOTH

7.1 GENERAL OVERVIEW

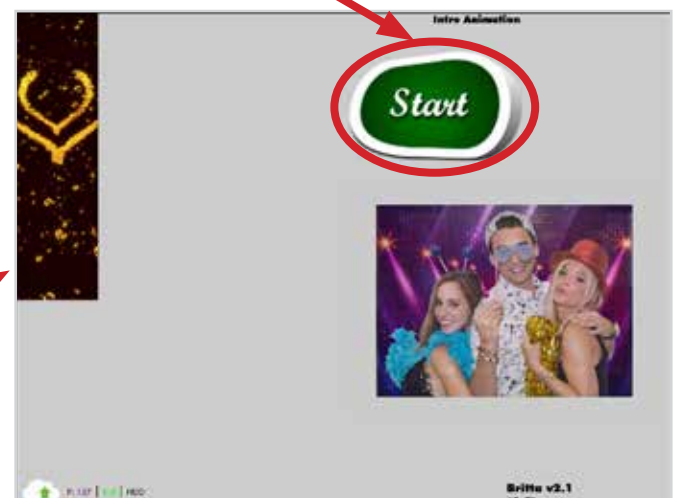
7.1.1 INTRO ANIMATIONS& EVENT SHOTS

To start the game with PhotoBooth you have to follow the next steps:

- 1- Plug the PhotoBooth.
- 2- Upload the custom usb.(optional)
- 3- The Photobooth shows intro animations and event shots in LEDscreen and preview in the rear monitor.
- 4- Push the "Start" button on rear monitor or push it in the carpet and start to play.



Back part



Intro animation



Event shots

7.1.3 PRE CAPTURE

After pressing the "START" button on the rear monitor or the carpet, Photo Booth will show you a welcome animation and then you can start playing. If you do not want to start the game, you can press the "CANCEL" button that will appear on the rear monitor to stop it.



Pre capture



Back part

Front part



Touch Monitor :
Push "START" button
for start the game.

Carpet: Push "START" button
for start the game.

7.1.4 CAPTURE

If you don't push the "CANCEL" button, the countdown(3,2,1, smile) has begun.

Steps of capture:

1. Preview
2. Countdown: 3,2,1, Smile.
3. Printing.

If it's activated the LOGO to the setup menu, this sequence will be repeated three times. But if it's not activated 4 shots will be done.



Front part

Preview



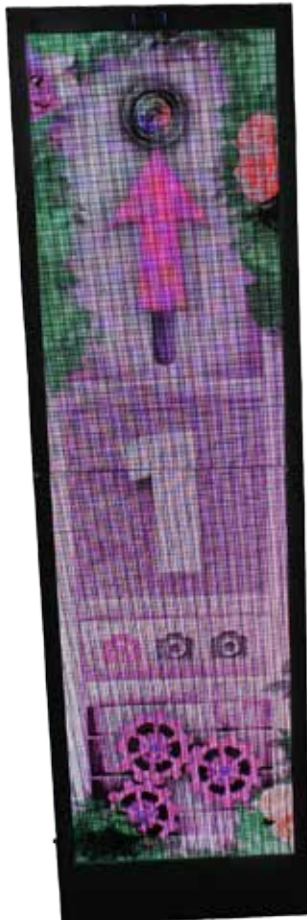
Countdown 3



Countdown 2



Countdown 1



Countdown smile

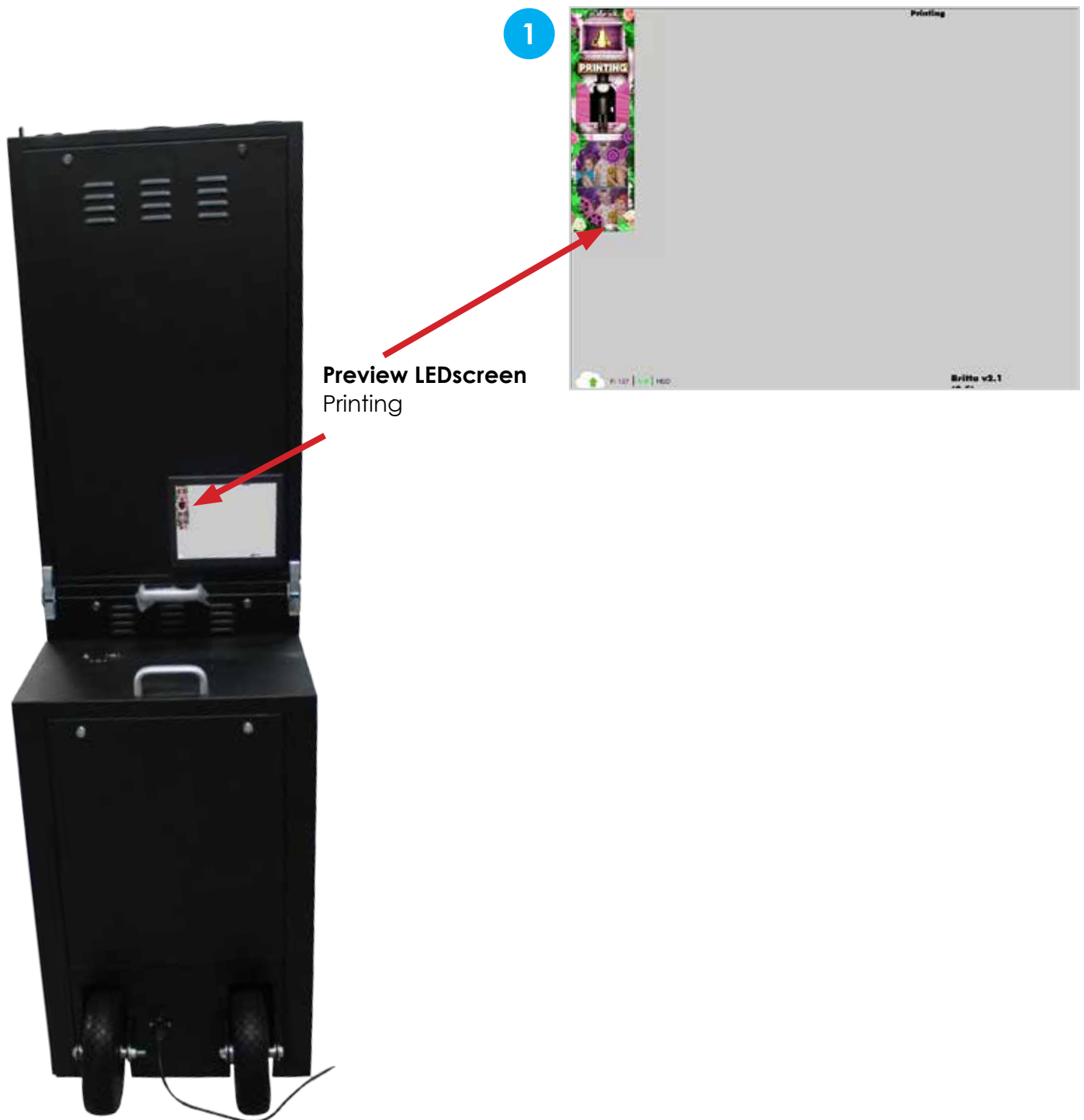


Countdown smile2



7.1.5 PRINTING

After the Photobooth has taken the three photos, you will see the printing animation .
At the end of this animation, you can take your photos from the photo slot.



Back part

Front part



Printing

TAKE YOUR PHOTOS



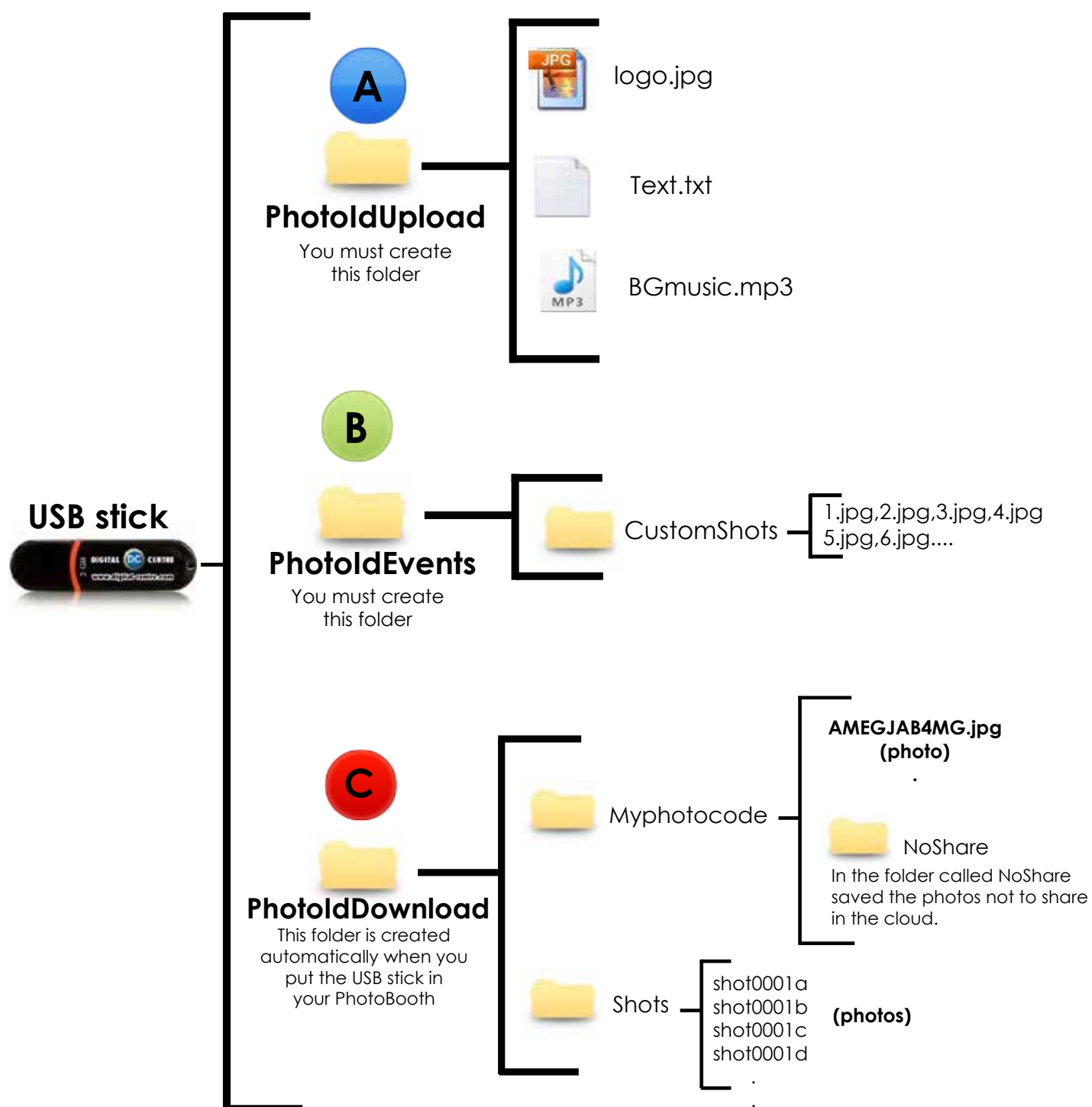
2

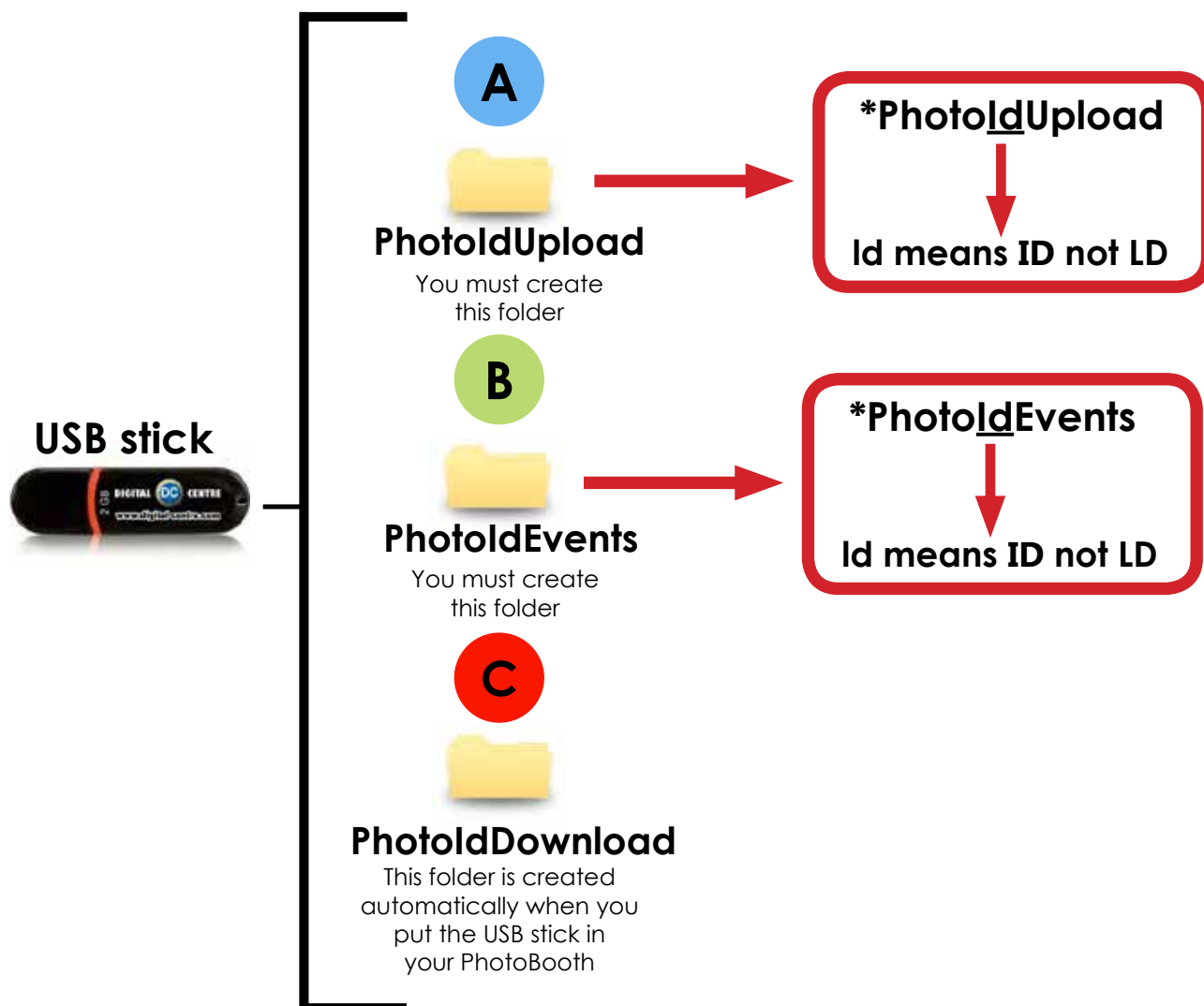
Front part



8-CUSTOMIZED MANUALLY

8.1 STRUCTURE





1 · Necessary Materials:

USB Stick with 2 GB of available space

We recommend using a USB Stick with a led indicator



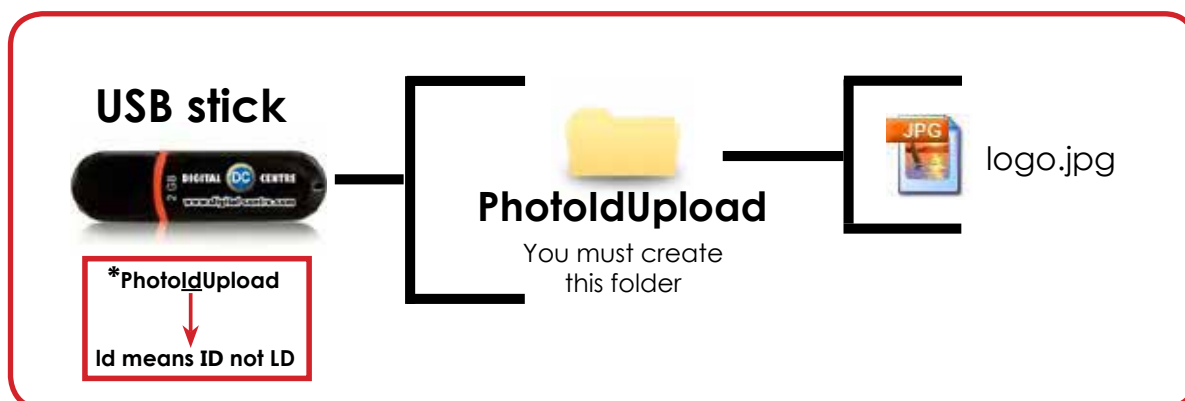
8.2 LOGO

You can add a corporate logo in the photos to promote an event or advertise any company. The logo will be printed on the fourth photo of the strip.

FOLDER PhotoldUpload



DIRECTIONS FOR UPLOADING THE LOGO



1 · Necessary Materials:

USB Stick with 2 GB of available space

We recommend using a USB Stick with a led indicator

- 2-Create a folder on the USB stick and name it **PhotoldUpload**
- 3-Insert the logo that you want to use in the folder **PhotoldUpload**
- 4-Connect the USB Stick to the PhotoBooth
- 5-Go to Setup Menu (important) and confirm that logo is activated



SAMPLE



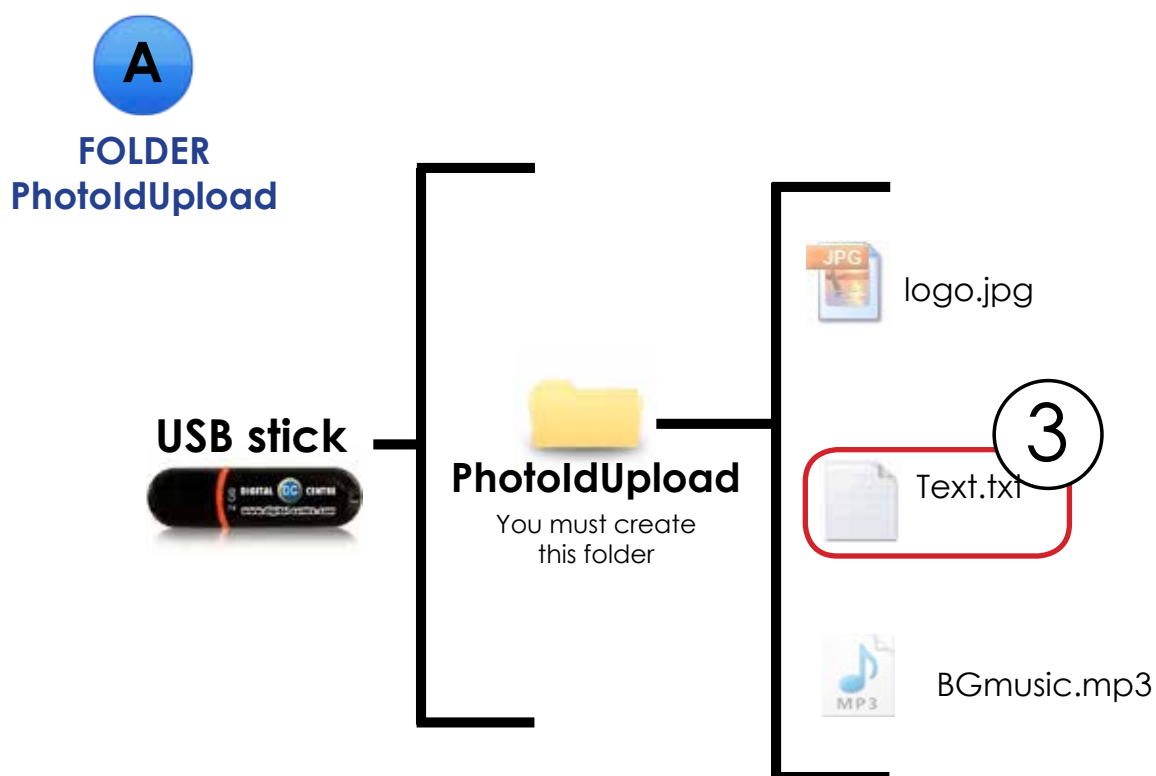
Logo Characteristics:

Name: logo
Size: width: 1024 pixels
 height: 768 pixels
Resolution: 300dpi
Extension: JPG
Color mode: RGB

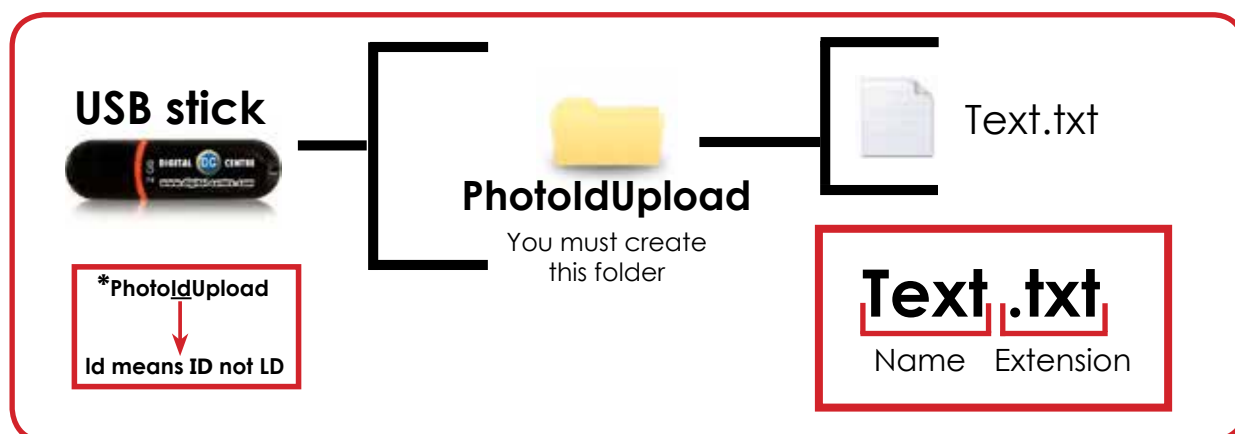


8.3 TEXT

The text you decide will appear printed on the side of the photos. In it you can add the name of the event or simply a thank you message.



DIRECTIONS FOR UPLOADING TEXT



SAMPLE

Date:18-11-2014 | Digital-centre.
com | QR-Photo | Share Secure
go to MyPhotoCode.com and
enter this code AMEG23596Z

* All text in this file is printed
vertically on the left side
of the photostrips.

**Text Technical Details:**

Name: Text
Extension: txt

text.txt
Name Extension

SAMPLE

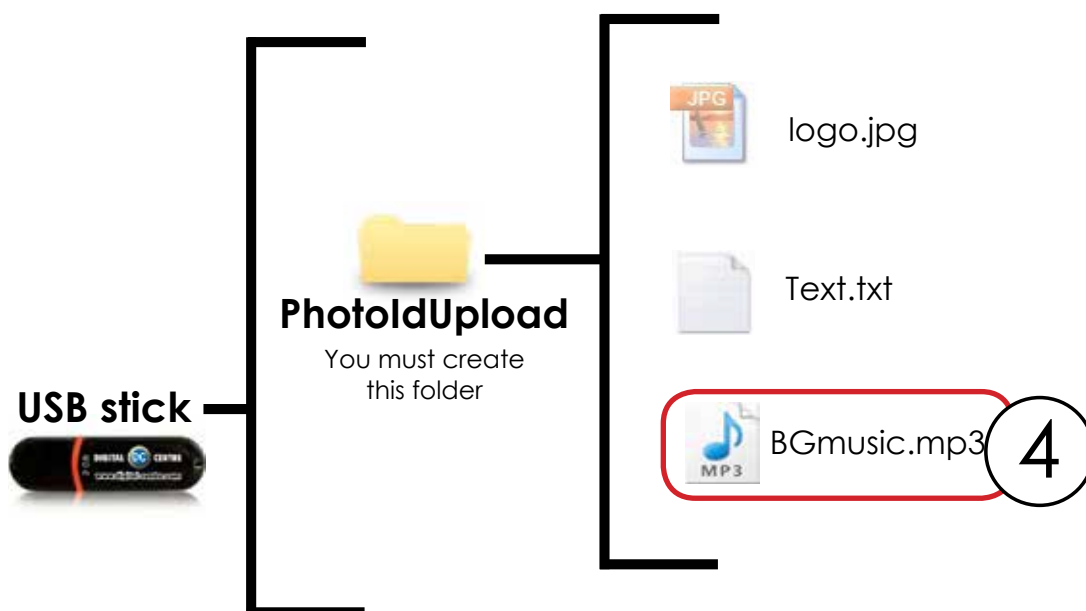
Date: 18-11-2014 ** go to MyPhotoCode.
com and enter this code AMEG2KELOB
Digital-centre.com | QR-Photo | Share
Secure



8.4 MUSIC

A

FOLDER
PhotoldUpload



DIRECTIONS FOR UPLOADING MUSIC



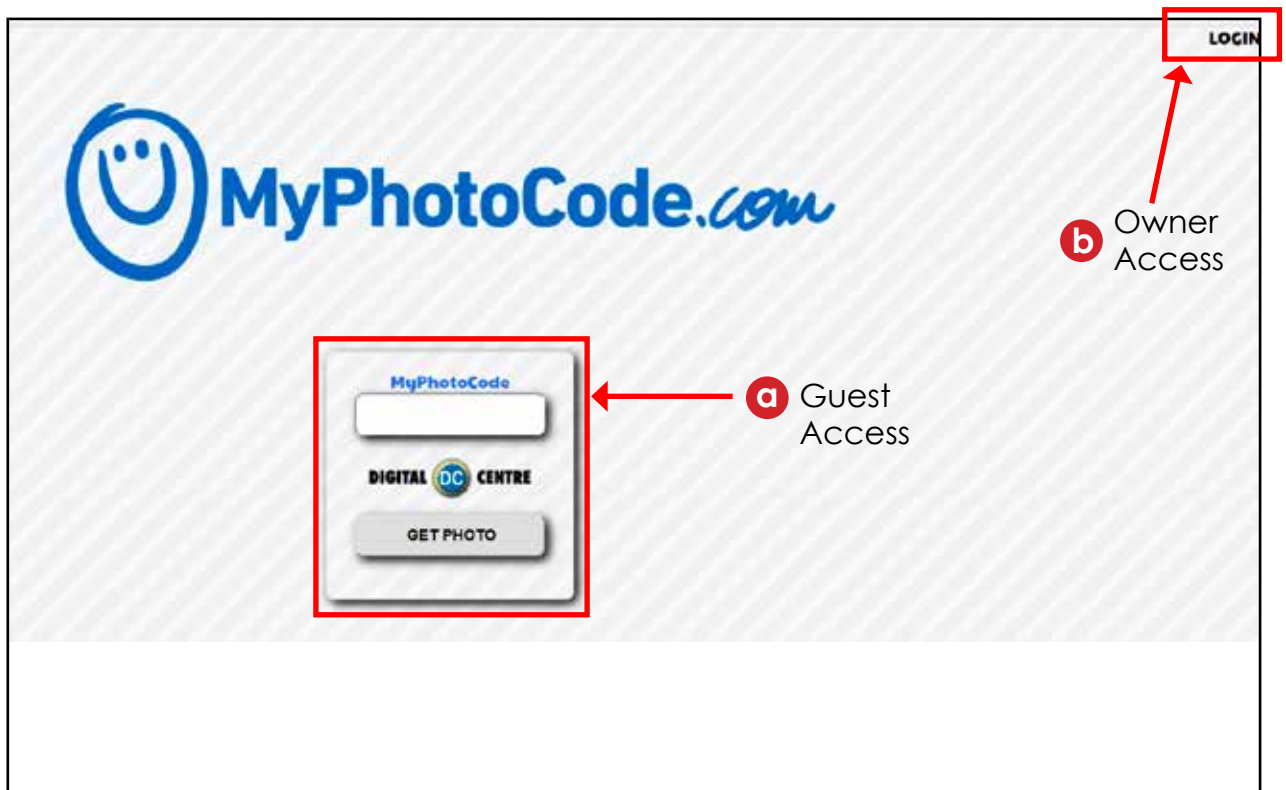
9-CUSTOMIZED ONLINE

9.1 ACCESS TO MyPhotoCode.com

9.1.1 The home screen of MyPhotoCode.com

Go to www.MyPhotoCode.com.

On home screen of www.myphotocode.com appears:

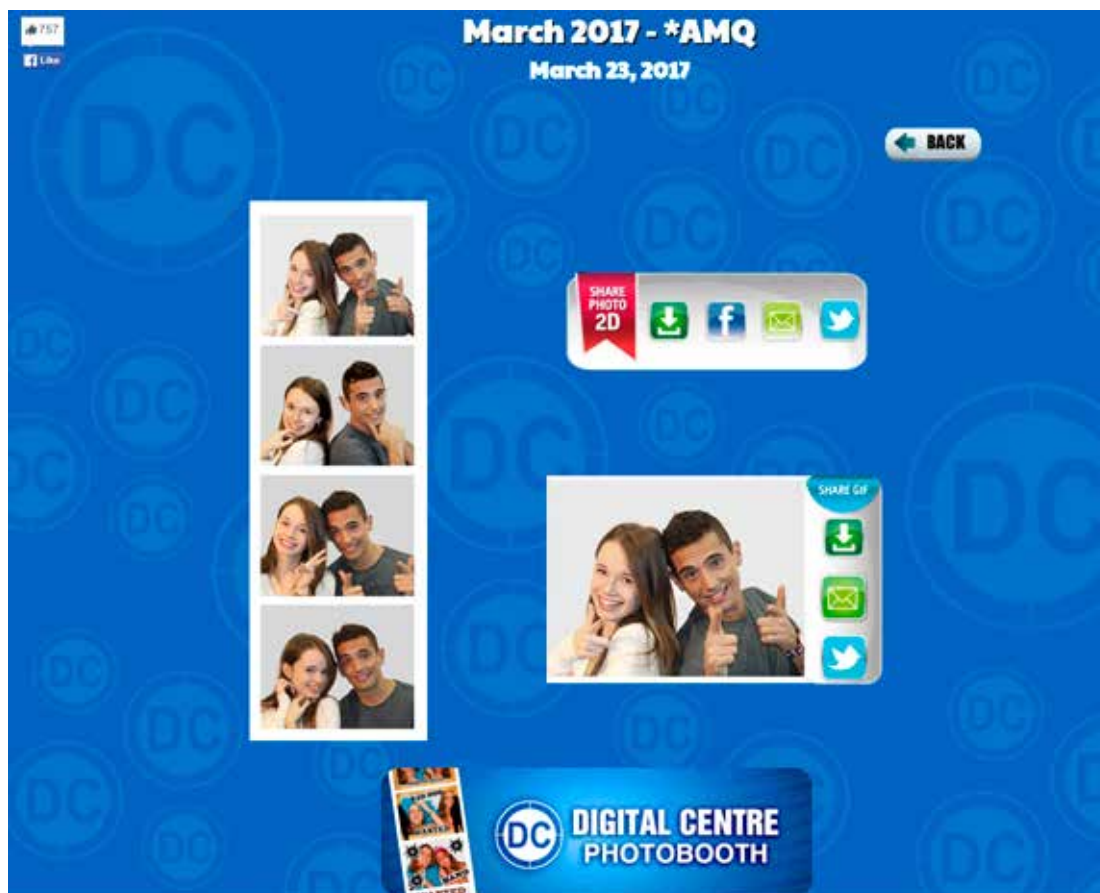


a Guest Access

If you only want to see a photo, enter the code that's on the side on the strip and click on "GET PHOTO".

This is designed for the guest to access their photos/videos.





Guests can share their photo or video on Facebook and Twitter, and send them by email.

The owner of the PhotoBooth (with which the photo was taken) can customize the background, title and a banner of this screen from their personal Cloud.

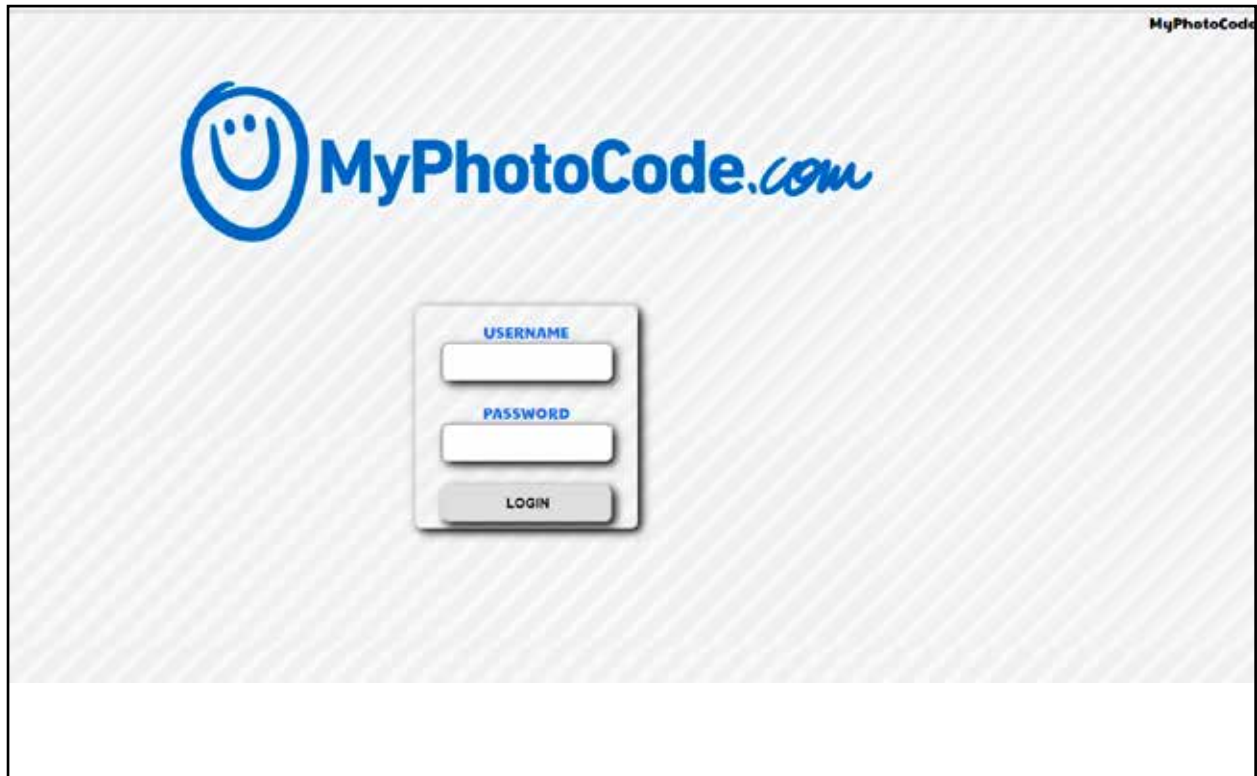
The owner can also make a questionnaire for patrons who want to see their photo. And choose if an event is private (only patrons will be able to see their photo) or public (patrons will be able to see all the photos of the event).

We'll be adding more functionalities to the Cloud, stay tuned.

b Owner Access

Click "Login" if you want log into your account on MyPhotoCode.com -- **Section 1.2**

9.1.2 Log in to MyPhotoCode.com



Enter the username and password and click on LOGIN to log into your MyPhotoCode account.

Digital Centre provides a username and password to have access on MyPhotoCode, where the PhotoBooth's owner has many options;

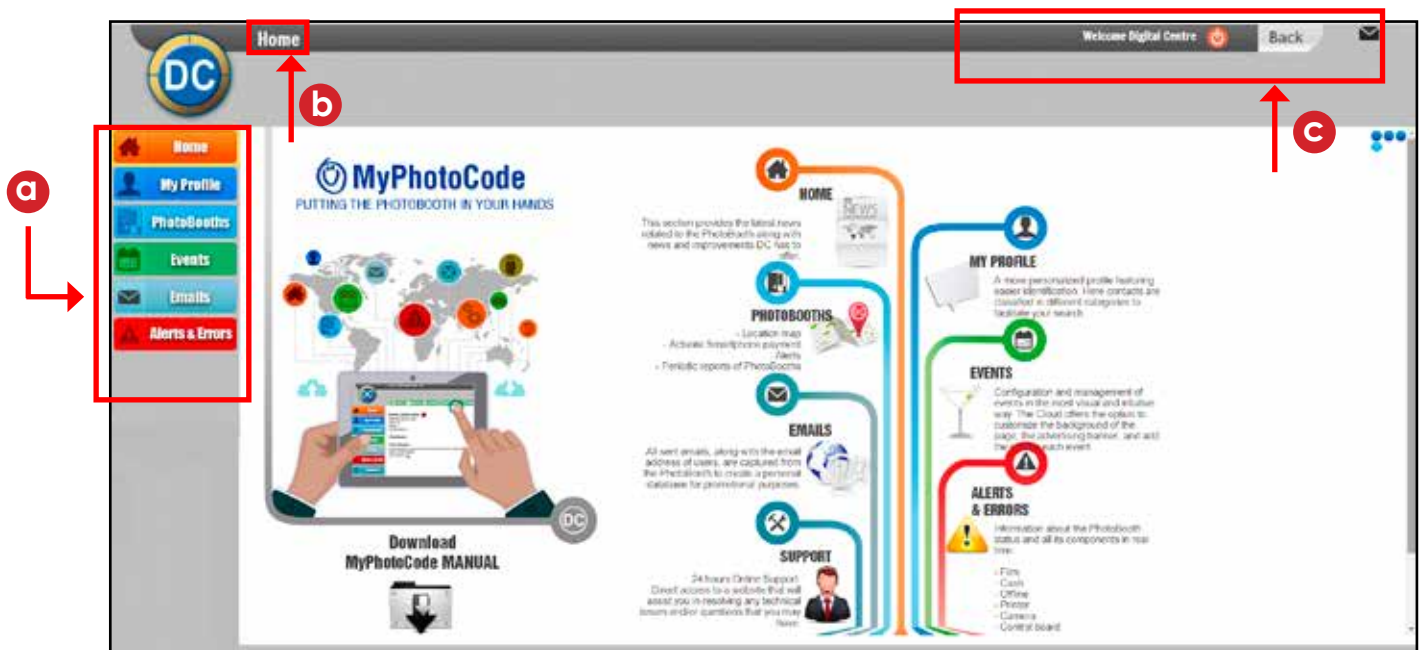
- Manage the owners information (contacts, addresses...)
- Create and customize events
- Download the photos of an event
- Capture emails from patrons to use for marketing purposes.
- Get audits, reports, alerts of the PhotoBooths
- and much more

If your company did not receive the Welcome Email, please send an email to myphotocode@dc-image.com requesting your account information. This email should contain, the name of the company who purchased the PhotoBooth, a code printed on the left side of the photo strip and the serial number from the PhotoBooth along with the PhotoBooth model.

If you forgot your password, send an email to myphotocode@dc-image.com, with your username, the name of your company and the code printed on the left side of one photo strip, and also the S/N from the PhotoBooth along with the PhotoBooth model.

9.2 ACCESS TO MyPhotoCode.com - HOME

At the home page on MyPhotoCode, you can find the latest news about Digital Centre. Thanks to these updates we can keep you informed about our improvements, offers, new videos, and more.



- a** On the left side of the screen there is the main menu of MyPhotoCode which will enable you to navigate throughout the website.

The different sections of the website are:

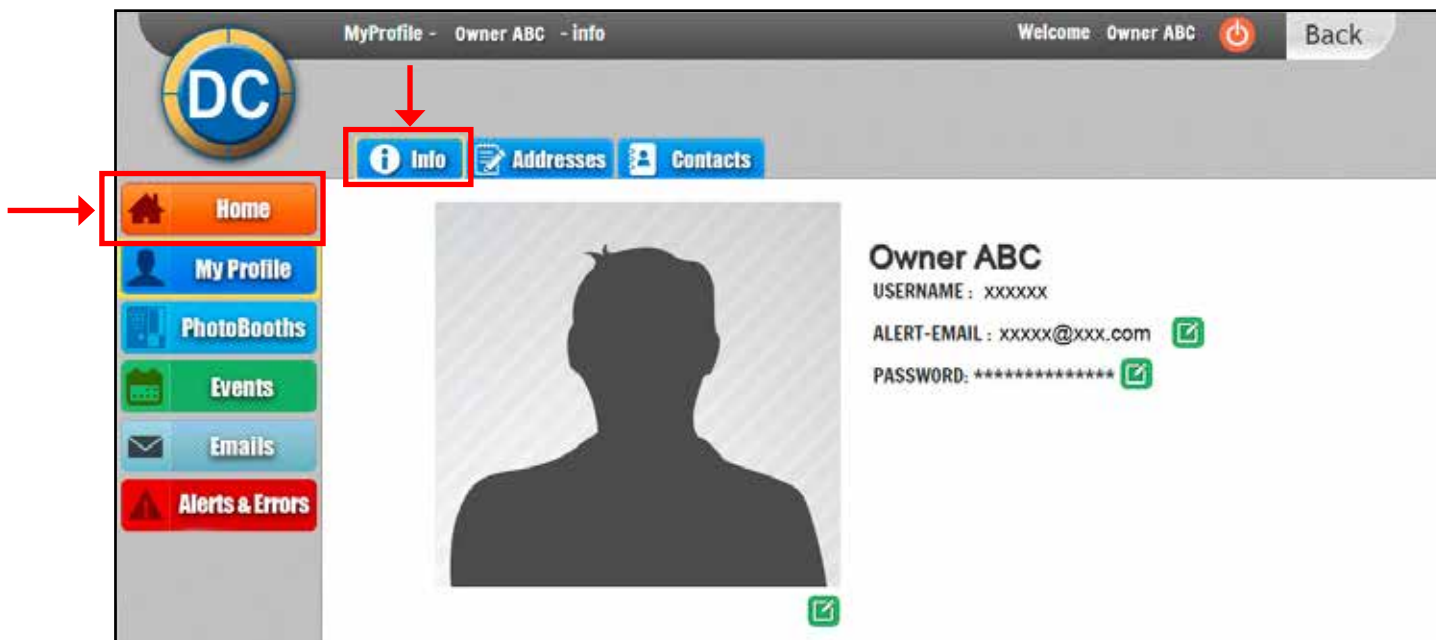
- **Home:** the latest news about DC offers and improvements...
- **My Profile:** contains information about the owner of the PhotoBooths, and contacts.
- **PhotoBooths:** information about your PhotoBooths.
- **Events:** information about the events you have created.
- **Email:** all guests emails collected via the Cloud.
- **Alerts & Errors:** alerts and/or errors that the PhotoBooth may have, listed by type. For example, the PhotoBooth is running out of film.
- **Support:** link that takes you to our support website.

- b** Info displaying the current section that you are inquiring about.

- c** On top right side, you can find the username, the Log OUT button, and the BACK button to use each time you want to go back on the website.

9.3 ACCESS TO MYPHOTOCODE.COM - MY PROFILE

8.3.1 My profile - info

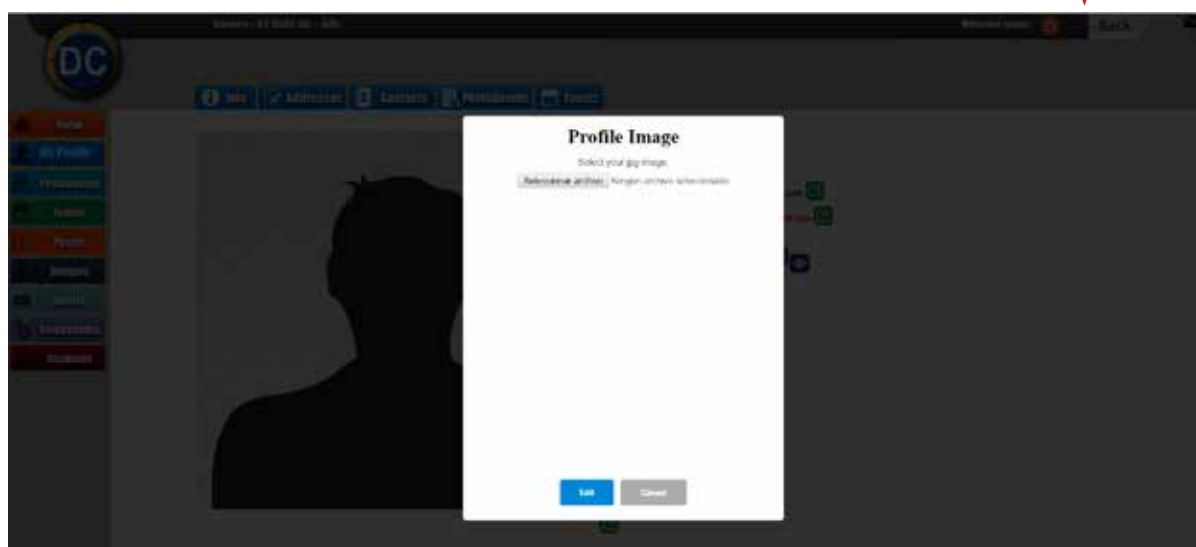


This section contains the owners information:

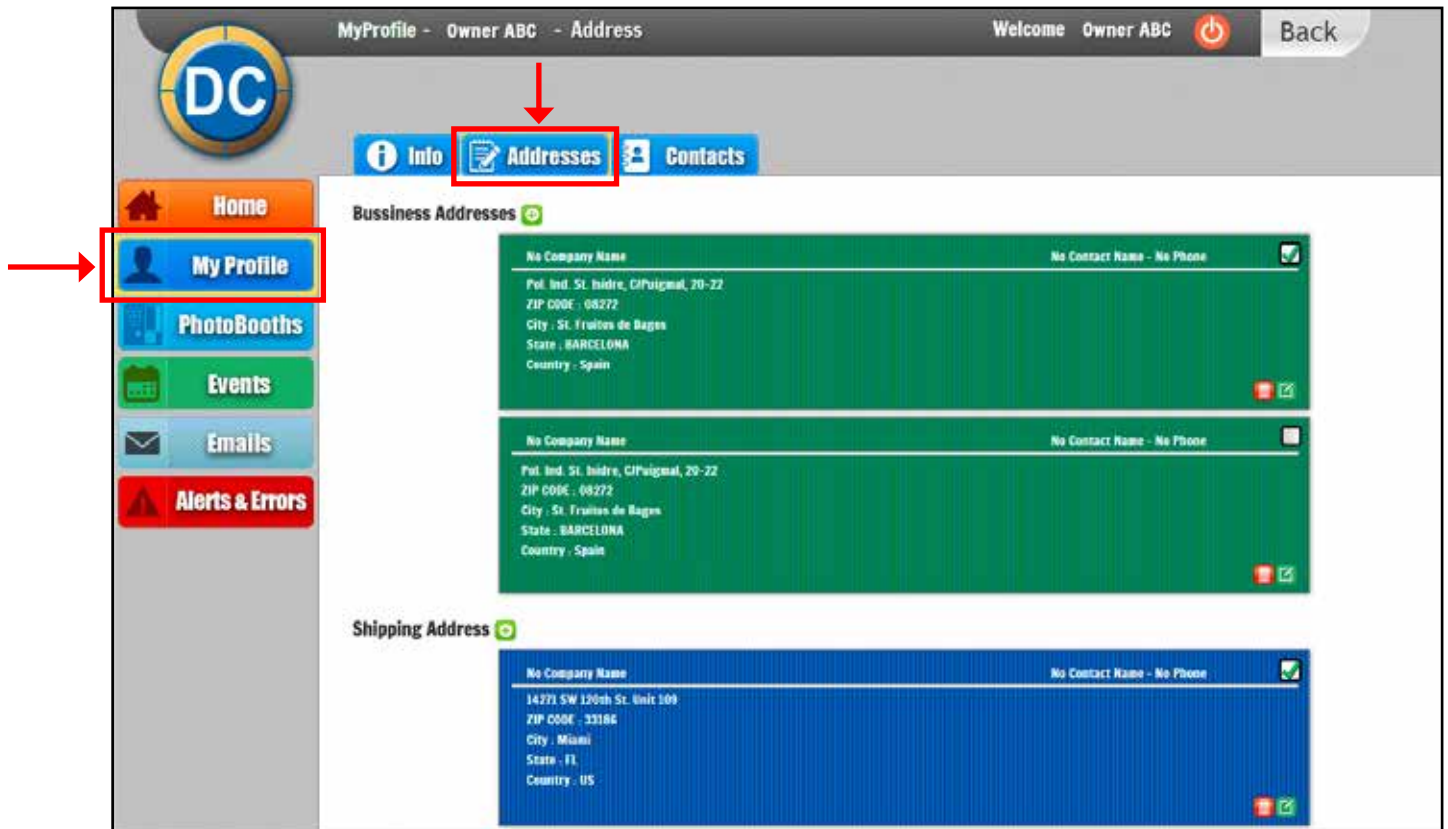
- **Company name**
- **Username:** the username to login on MyPhotoCode.com
- **Alert email:** this email is where alerts, reports and/or errors will be sent.
- **Password:** the password to login on MyPhotoCode.com
- **Profile picture**

When you see the icon  , this means that you can edit the information by clicking on it.

When you click on the edit icon, a window will open. There you will find the instructions to edit. Here is an example, of the pop up window to edit the profile picture.



9.3.2 My profile - addresses



In this section you can store your addresses. The following are your options:



Add a new bussiness address or shipping address.



Edit the address.



Delete the address.



Default address.

The selected shipping address will be used for future purchases of film, and other items to improve your PhotoBooth.

9.3.3 My profile - contacts



In this section you can have a list of contacts of your company and your customers.



Add a new contact.



Edit each contact.

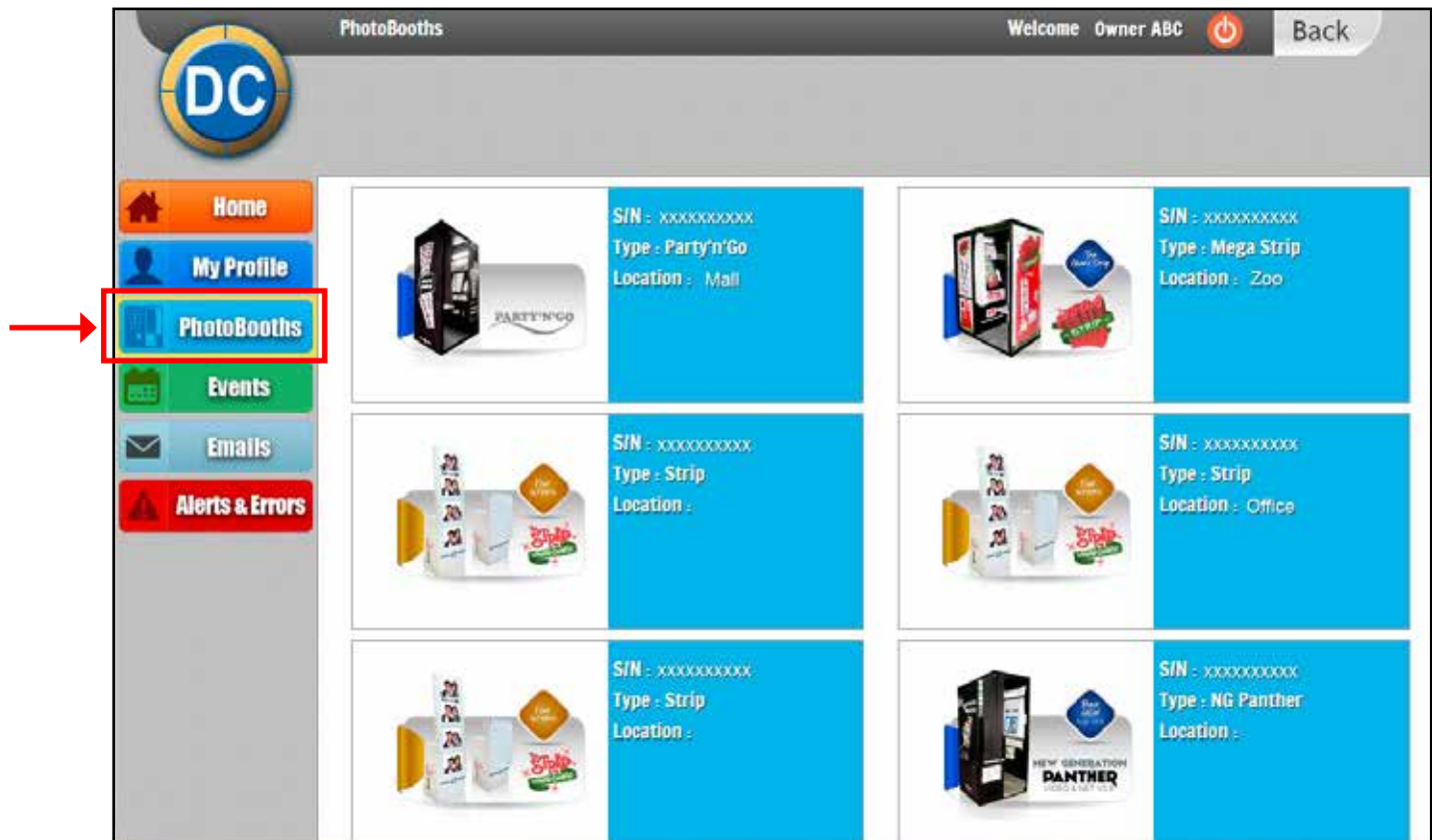


Delete a contact.



Select as the main contact.

9.4 PHOTOBOOTHS



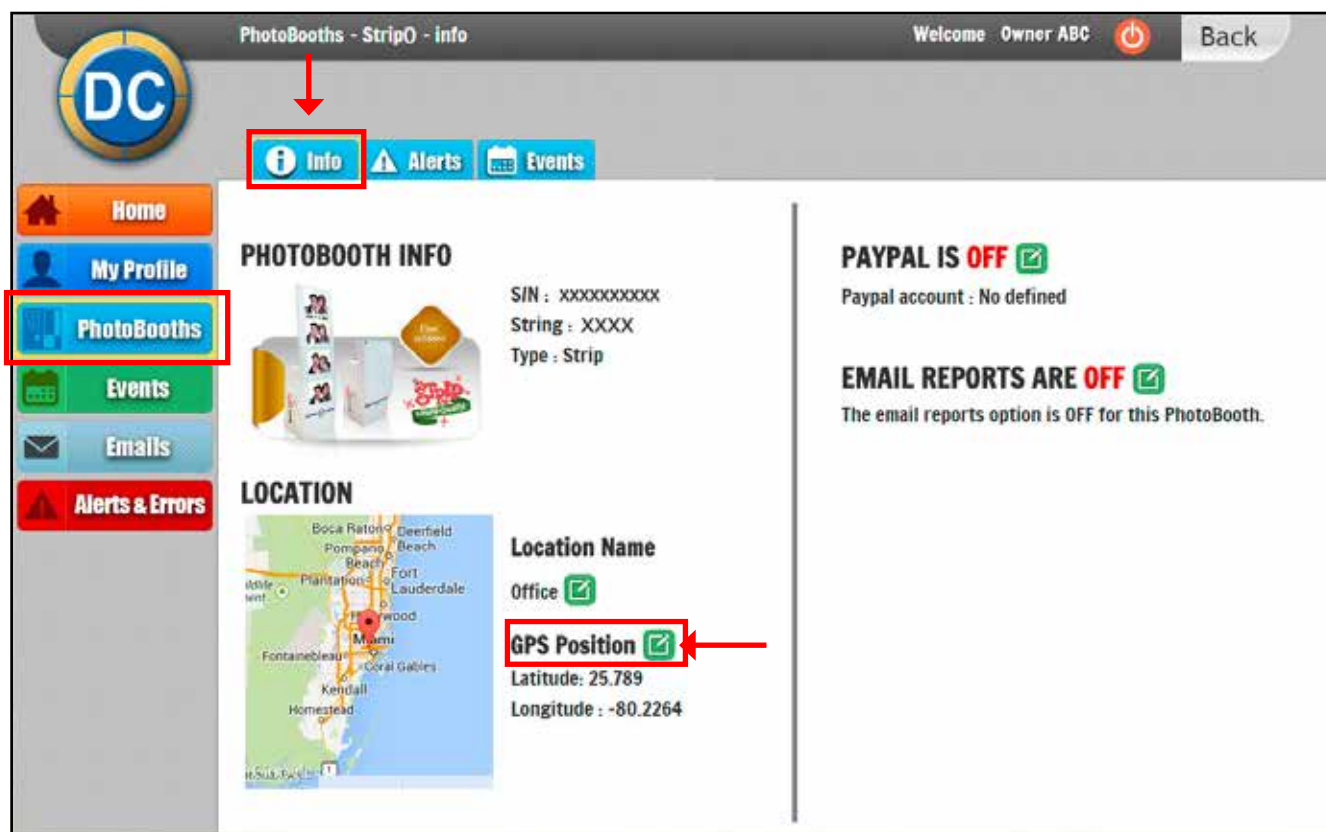
When you click on PhotoBooth it will display all of your PhotoBooths on the screen.

Each PhotoBooth shows its serial number, the type of the PhotoBooth, and the location.

On the example, you can see different models of PhotoBooths with the picture of each one and the type. In this case you can see some PhotoBooth with a location like the Zoo, the Mall or the office and some others without location.

If you click on any of the PhotoBooths, you will access the profile and information. **Section 4.1**

9.4.1 PhotoBooths - info



PhotoBooths - StripO - info

Welcome Owner ABC

Back

Info Alerts Events

Home My Profile **PhotoBooths** Events Emails Alerts & Errors

PHOTOBOOTH INFO

SIN : XXXXXXXXXX
String : XXXX
Type : Strip

LOCATION

Location Name

Office ☒

GPS Position ☒

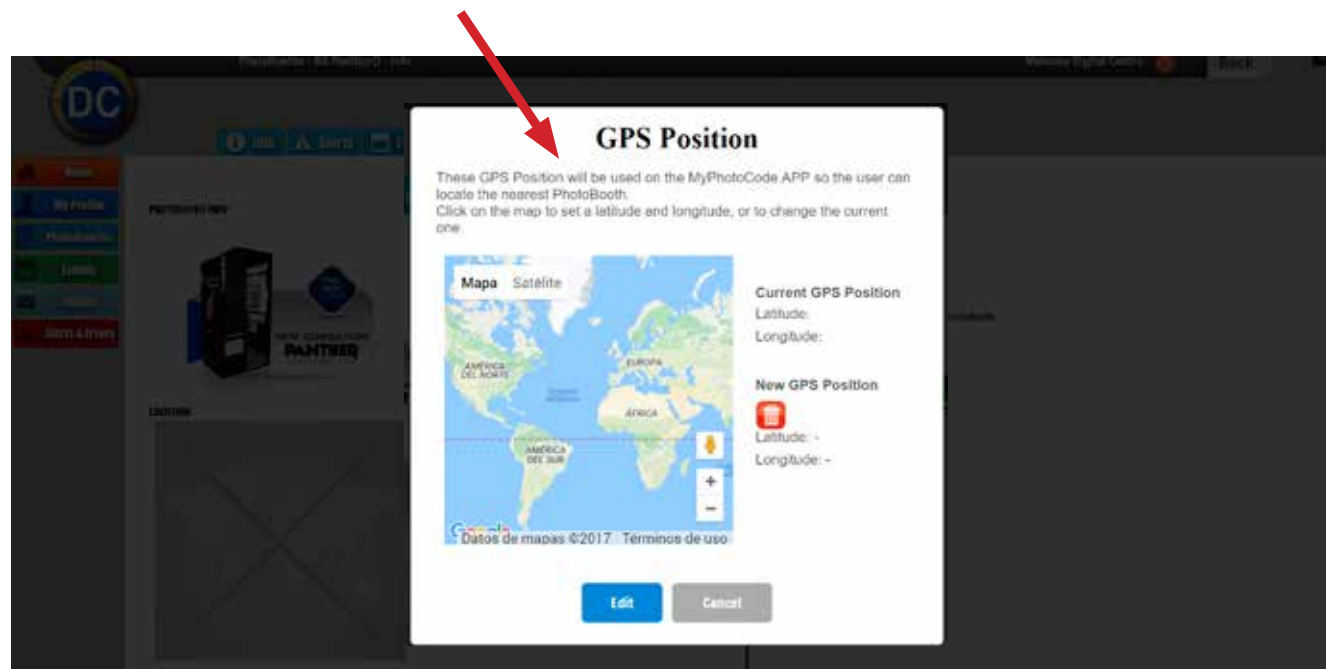
Latitude: 25.789
Longitude : -80.2264

PAYPAL IS OFF ☒
Paypal account : No defined

EMAIL REPORTS ARE OFF ☒
The email reports option is OFF for this PhotoBooth.

- **PhotoBooth info:** the main information of the PhotoBooth: serial number, string and type.
- **Location:** this information is important for CoinOp PhotoBooths; on location name you should type the name of the location, like a zoo, mall, cinema, bowling,...

You can also locate your PhotoBooth on a map. This will be used on the MyPhotoCode APP so users can locate the nearest PhotoBooth.



GPS Position

These GPS Position will be used on the MyPhotoCode APP so the user can locate the nearest PhotoBooth. Click on the map to set a latitude and longitude, or to change the current one.

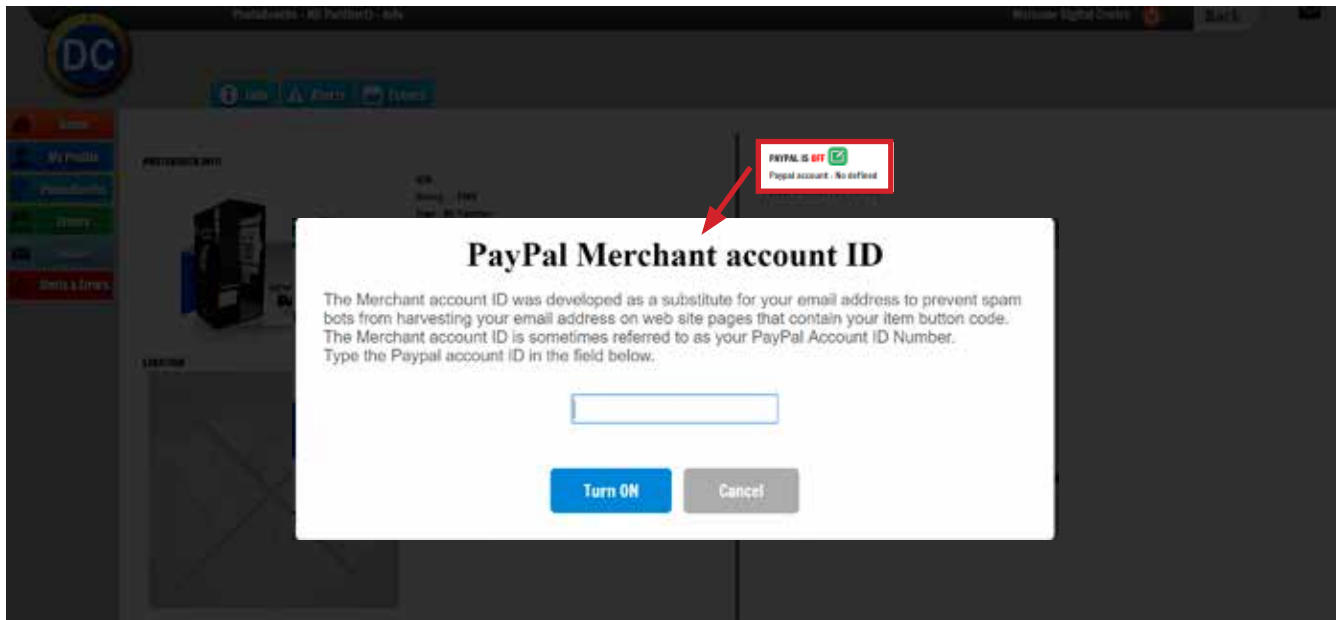
Mapa Satélite

Current GPS Position
Latitude:
Longitude:

New GPS Position
☒
Latitude: -
Longitude: -

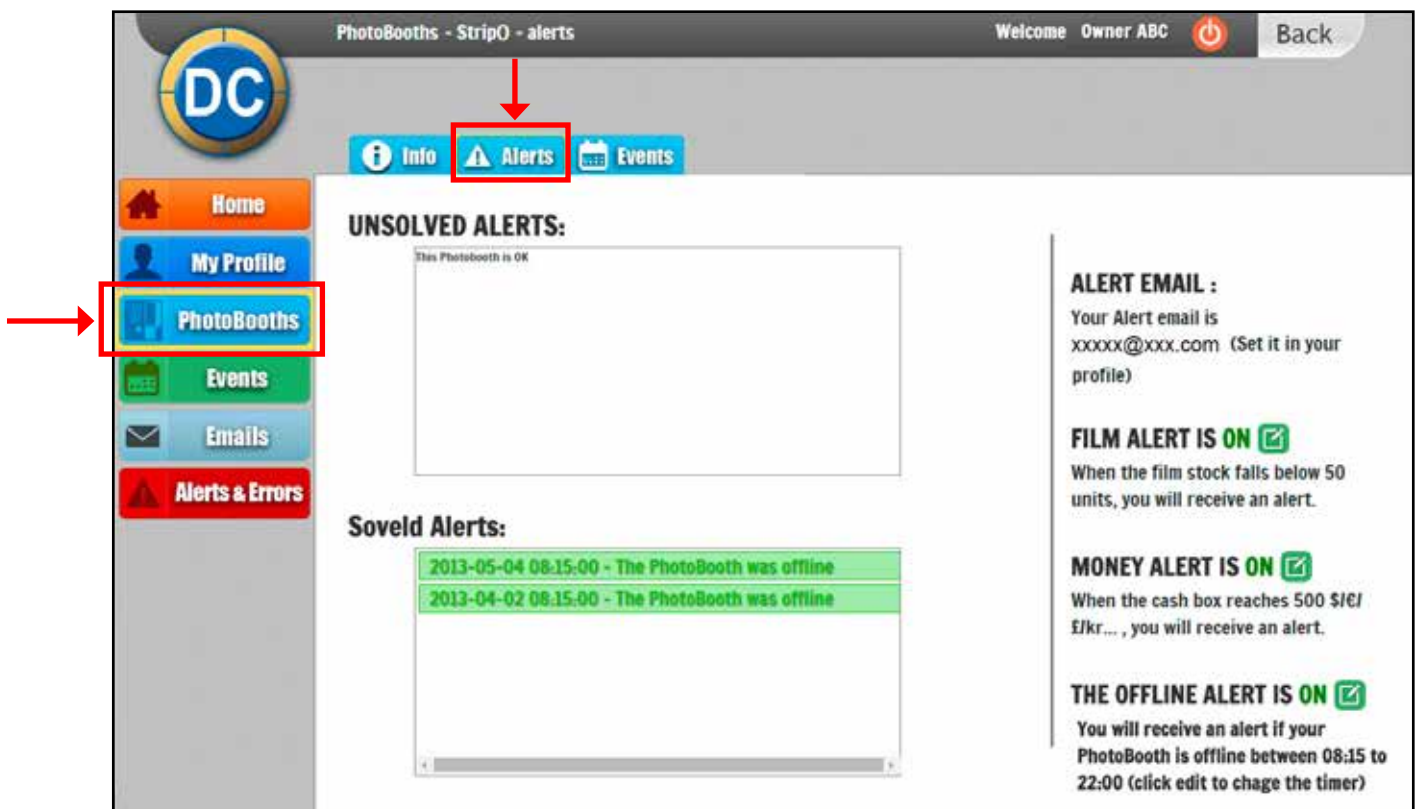
Edit Cancel

- **Paypal:** to pay via Paypal using your SmartPhone this option must be turned on. To turn ON this option, you will need to introduce your Paypal Merchant account ID, the Merchant account ID is sometimes referred to as your Paypal Account ID number.



- **Email Reports:** by activating this option you will receive weekly, monthly and yearly email Reports along with a report of the PhotoBooth's activity (sales, cash, stock, etc...). You will receive this email to the email address that you have provided in your profile under Email Alerts. -- **Section 3.1**

9.4.2 PhotoBooths - alerts



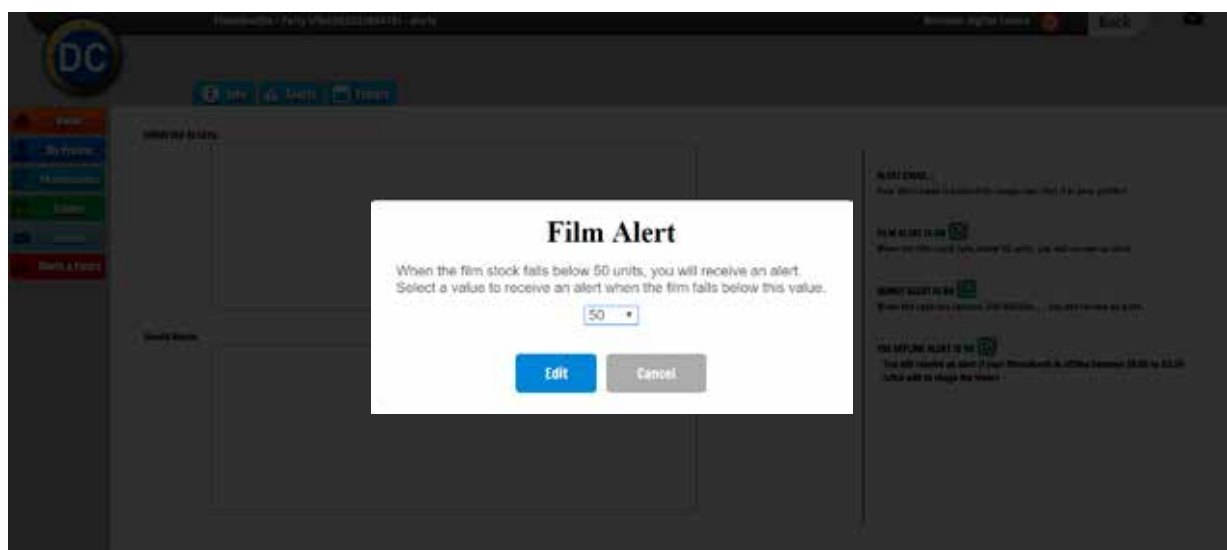
This will show any issue with your PhotoBooths. You can retrieve records of solved alerts, as well.

On the right side you can activate different alerts by clicking on the edit button on each one.

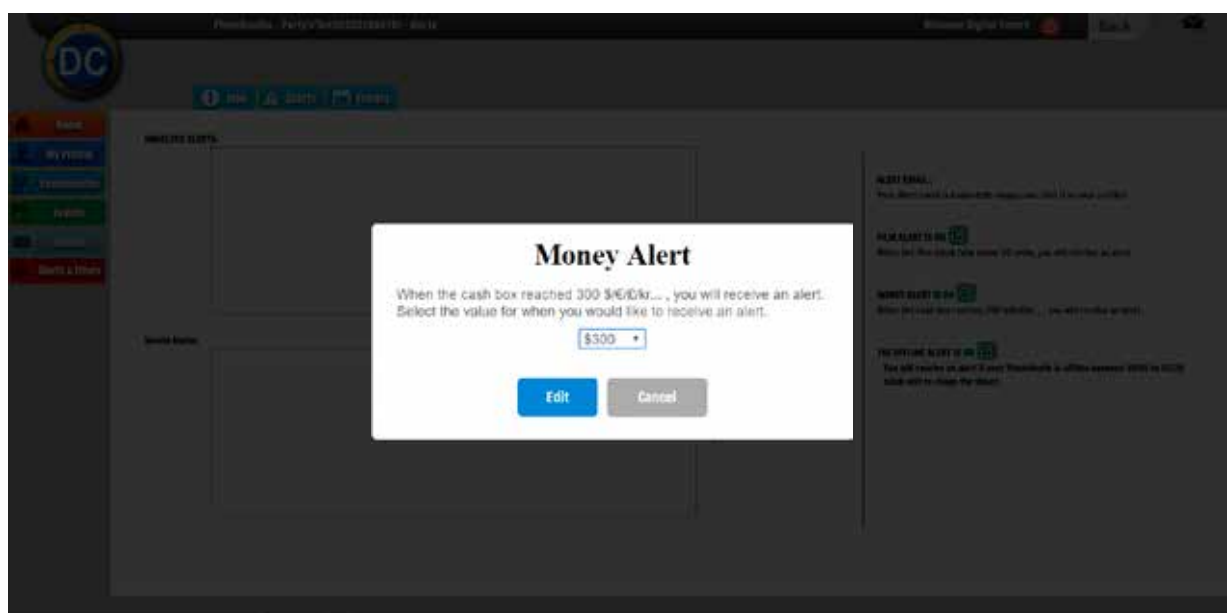


These alerts are:

- **Film Alert:** you will receive an alert when the film stock is below the value that you have selected.

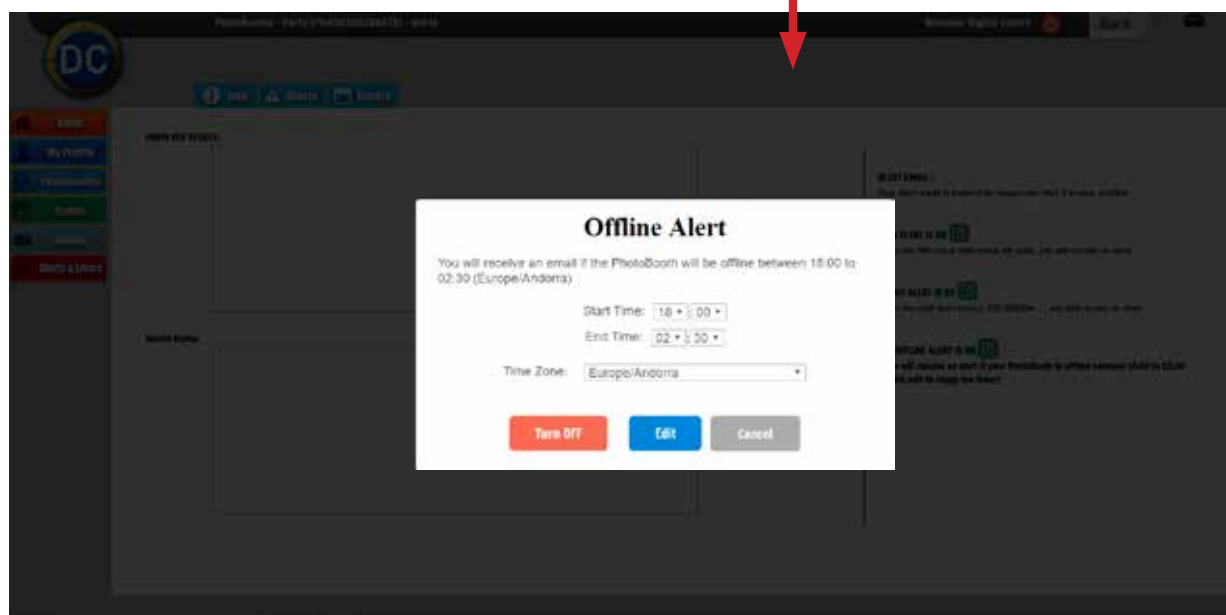


- **Money Alert:** you will receive an alert when the cash box has reached the value you have selected.

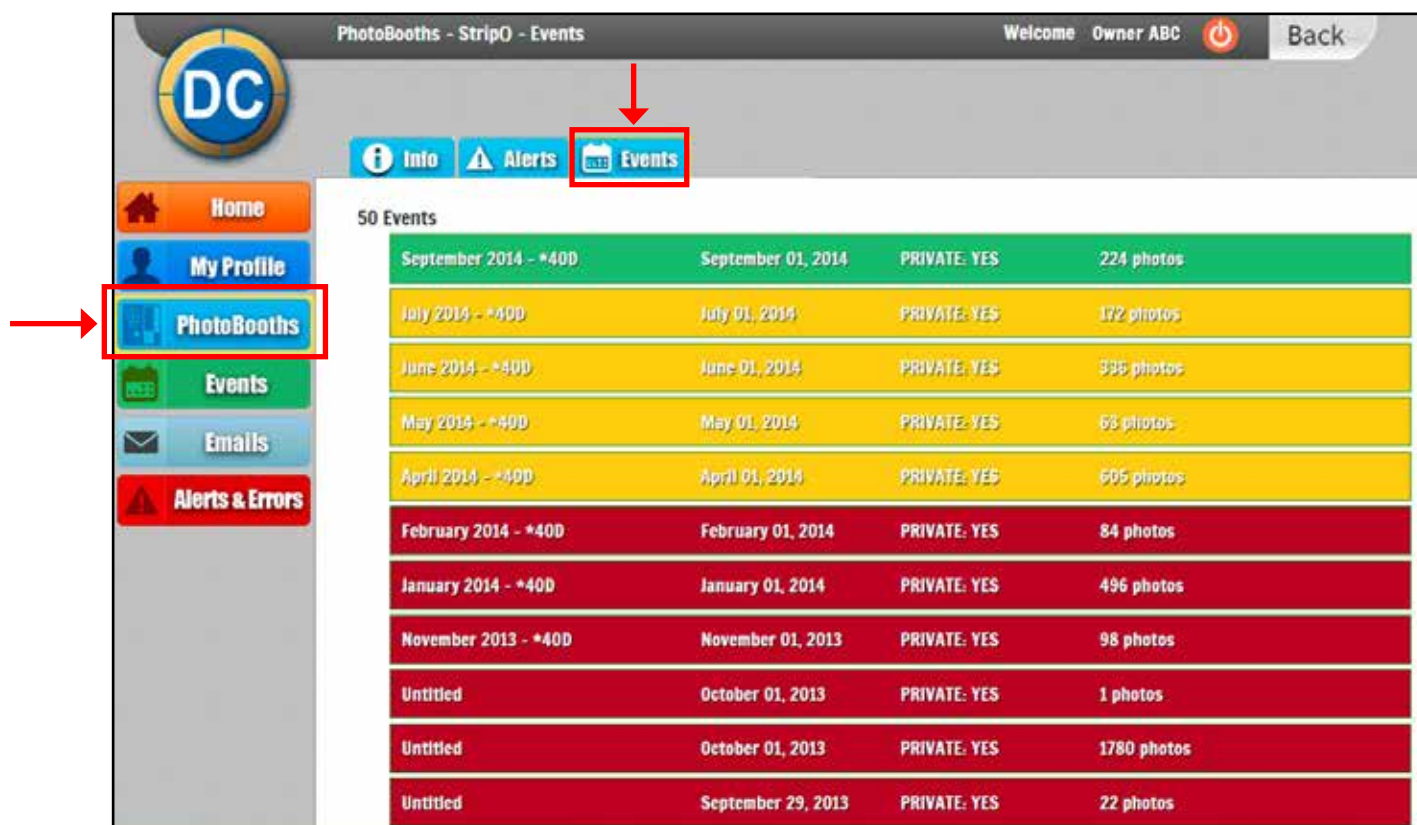


- **Offline Alert:** you will receive an alert if your PhotoBooth is offline within the period of time that you have selected.

Selected the time frame to be advised when the PhotoBooth is offline. Make sure to select the proper time zone where the PhotoBooth is located.



9.4.3 PhotoBooths - events



| Event Name | Start Date | Privacy | Photo Count |
|-----------------------|--------------------|--------------|-------------|
| September 2014 - *40D | September 01, 2014 | PRIVATE: YES | 224 photos |
| July 2014 - *40D | July 01, 2014 | PRIVATE: YES | 172 photos |
| June 2014 - *40D | June 01, 2014 | PRIVATE: YES | 336 photos |
| May 2014 - *40D | May 01, 2014 | PRIVATE: YES | 68 photos |
| April 2014 - *40D | April 01, 2014 | PRIVATE: YES | 605 photos |
| February 2014 - *40D | February 01, 2014 | PRIVATE: YES | 84 photos |
| January 2014 - *40D | January 01, 2014 | PRIVATE: YES | 496 photos |
| November 2013 - *40D | November 01, 2013 | PRIVATE: YES | 98 photos |
| Untitled | October 01, 2013 | PRIVATE: YES | 1 photos |
| Untitled | October 01, 2013 | PRIVATE: YES | 1780 photos |
| Untitled | September 29, 2013 | PRIVATE: YES | 22 photos |

In this section a list of events which have been made with the selected PhotoBooth; you can also see the number of events created.

The events are organized by color:



Active event



This event has received photos during the last three months, but none the last 7 days.



This event has not received any photos during the last three months.

The list shows the information for each event:

| | | | |
|-----------------------|--------------------|--------------|------------|
| September 2014 - *40D | September 01, 2014 | PRIVATE: YES | 224 photos |
|-----------------------|--------------------|--------------|------------|



Event Name, when an event is automatically created, the default name is the date and the String of the PhotoBooth used for the event.



Date of the event



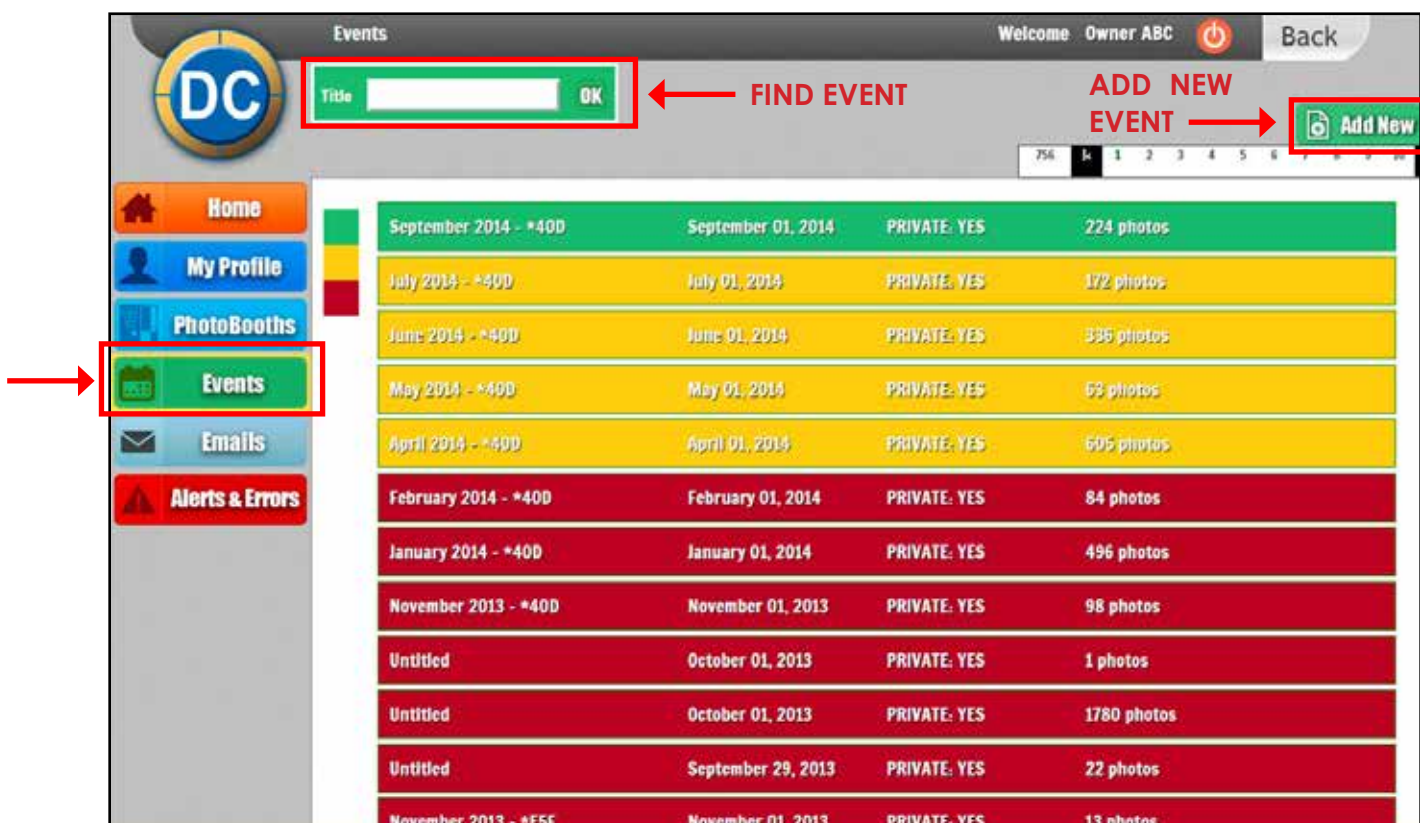
If this event is private, only patrons can see their photo (useful for CoinOp operators). If the event is public, all attendees of an event will be able to see all photos of the event (useful for Rentals operators).



Number of photos of this event.

By clicking on one event, the contents of that event will be displayed. -- **Section 5 (EVENTS)**

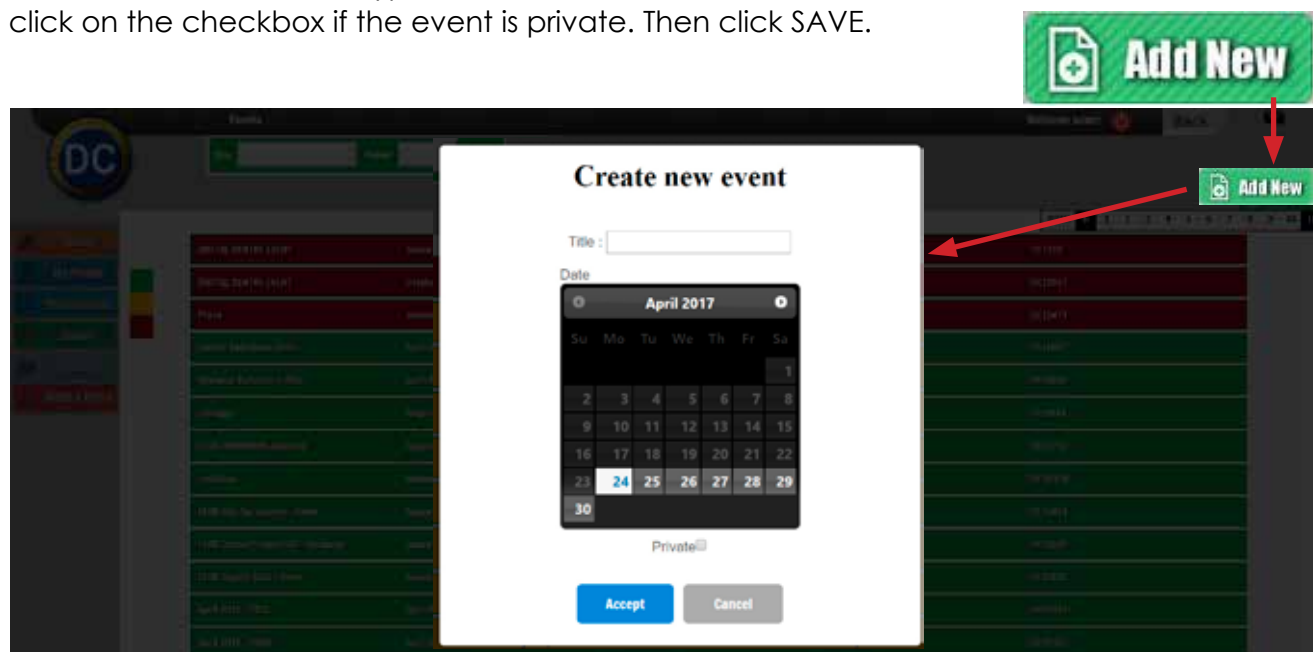
9.5 MYPHOTOCODE - EVENTS



This section shows a list of all events created for your PhotoBooths. The events are organized by color. (The list shows the same basic information of each event that was explained on the section 4.3)

- **Add a New Event:** In this section you can also add a new event by clicking the button "Add New".

To create a new event, type the title of the event, select the date and then click on the checkbox if the event is private. Then click SAVE.

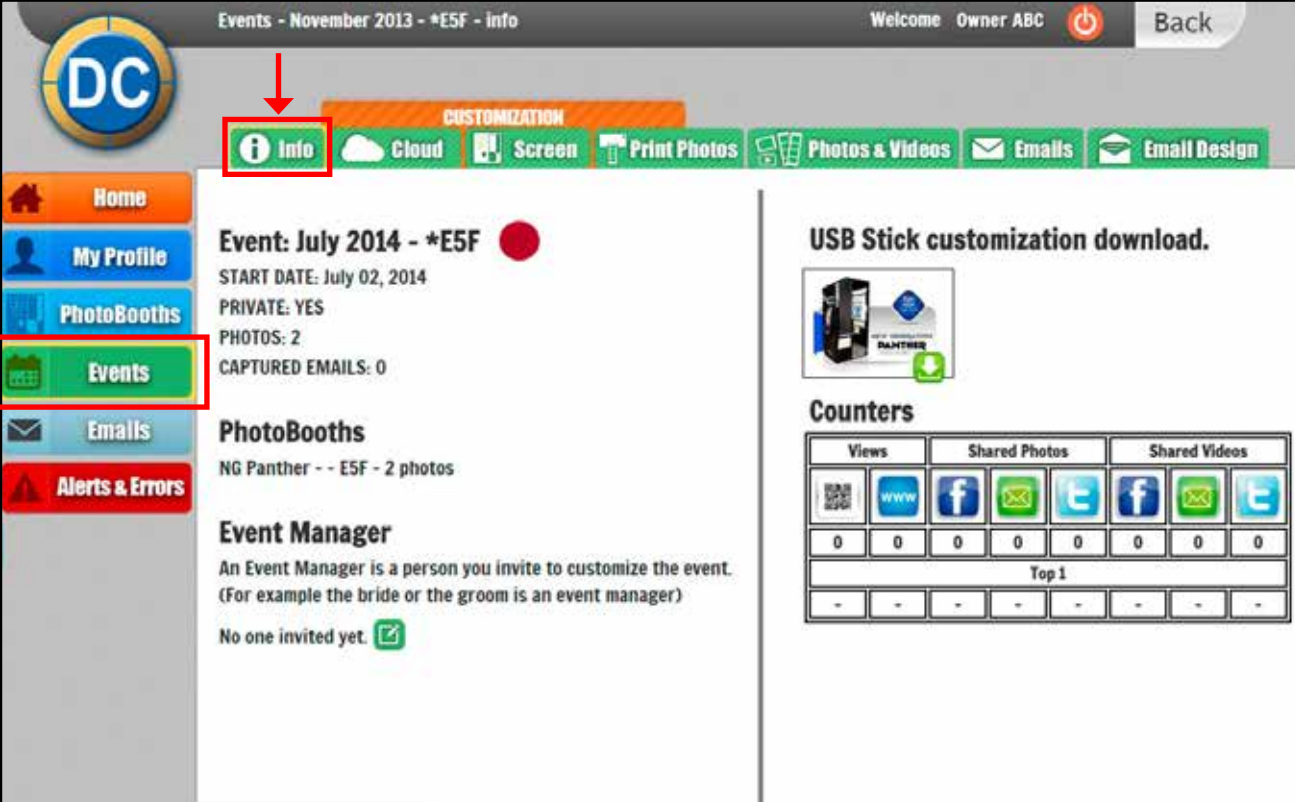


- **Find Existing Event:** If you want to find a specific event, type the name in the box below (located at the top left corner).

Title OK

Clicking on one event will take you to the content.

9.5.1 Events - info



The screenshot shows the DC Centre interface. The top navigation bar includes 'Home', 'My Profile', 'PhotoBooths', 'Events' (highlighted with a red arrow), 'Emails', and 'Alerts & Errors'. The 'Events' section is active, showing details for 'Event: July 2014 - *E5F'. The event details include: START DATE: July 02, 2014, PRIVATE: YES, PHOTOS: 2, CAPTURED EMAILS: 0. The 'PhotoBooths' section shows 'NG Panther -- E5F - 2 photos'. The 'Event Manager' section explains that an event manager is a person invited to customize the event, with a note that no one has been invited yet. The right sidebar features a 'USB Stick customization download' section and a 'Counters' table.

| Views | | Shared Photos | | Shared Videos | | | |
|-------|---|---------------|---|---------------|---|---|---|
| | | | | | | | |
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Top 1 | | | | | | | |
| - | - | - | - | - | - | - | - |

Info Display: (located at the top left) this shows the name of the section and event. In this case we are on EVENTS for "November 2013 - *E5F".

In the event INFO you can see a brief information about the event:

- **EVENT:**

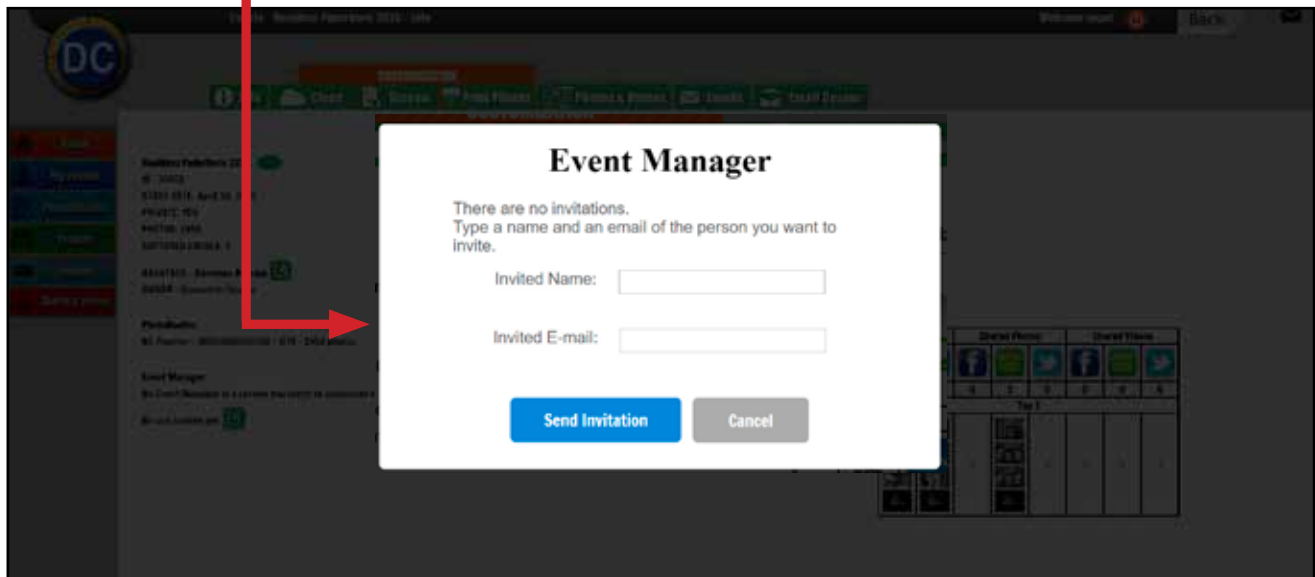
- the name of the event and if it is an active event or not (round color indicates if it is active/inactive)
- the start date of the event
- if the event is private/public
- the number of photos taken during that event
- the number of captured emails from that event

- **PHOTOBOOTHS:** the PhotoBooth(s) in which this event was made.

- **EVENT MANAGER:** the person you assign to customize the event (for example the bride or the groom).

If you want to invite an event manager, click on the EDIT button. 

Type the name and the e-mail address of the person you want to assign, and click on SEND INVITATION



- **USB Stick customization download:** if you want to customize your PhotoBooth for an event, follow the instructions in sections 5.3 & 5.4. and return to this page to download the content to the USB stick for this event.

A zip file will be downloaded by clicking the button, then you need to unzip this file and download all onto the USB stick.

Next step will be plug the USB Stick to the front of the Computer (at the PhotoBooth), go to the customize section from the setup Menu, and click LOAD.



UNZIP FILE: unzip software available at www.winzip.com.

- COUNTERS:

















Views: shows the number of photos which have been seen via the QR code or via the WEB.

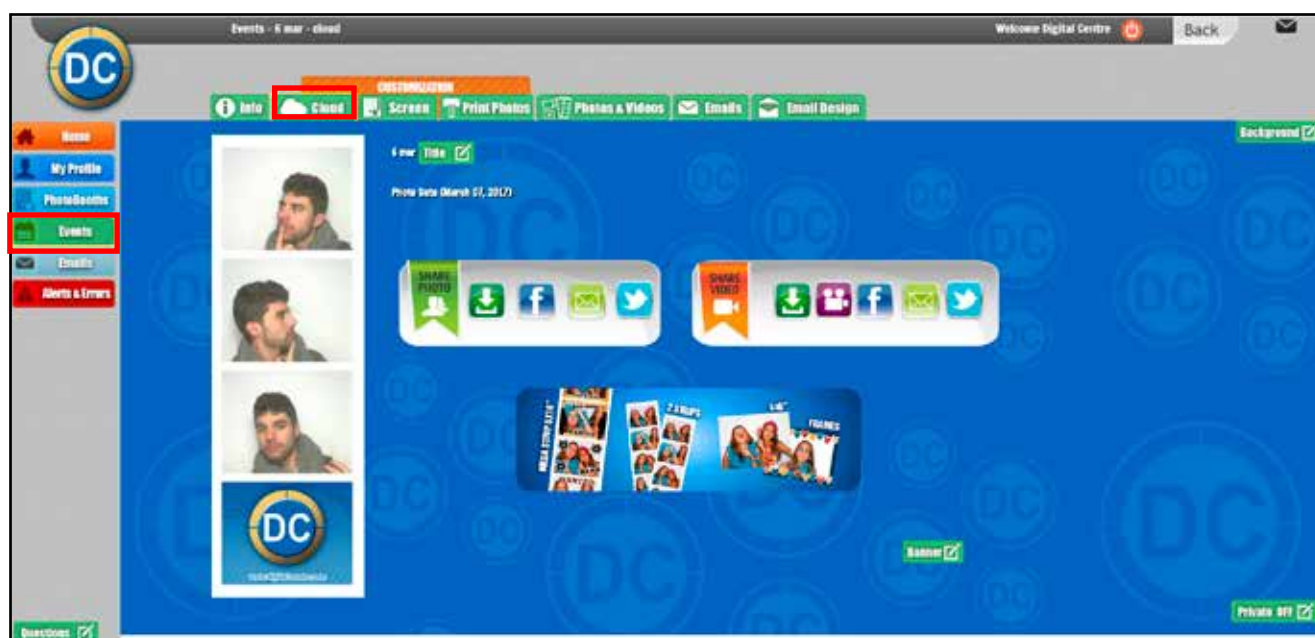
· Shared Photos: shows how many photos have been shared by Facebook, Twitter, or have been sent via E-Mail.

· Shared Videos: shows how many videos have been shared by Facebook, Twitter, or have been sent via E-Mail.

· Top 1: here shows the photo or video with more views or shares of each category.

Counters

| Views | | Shared Photos | | | Shared Videos | | |
|---|---|---|---|---|---|--|---|
|  |  |  |  |  |  |  |  |
| 30 | 6 | 0 | 2 | 0 | 0 | 0 | 0 |
| Top 1 | | | | | | | |
|  |  | - | | | - | | |
|  |  | | | | | | |
|  |  | | | | | | |
|  |  | | | | | | |

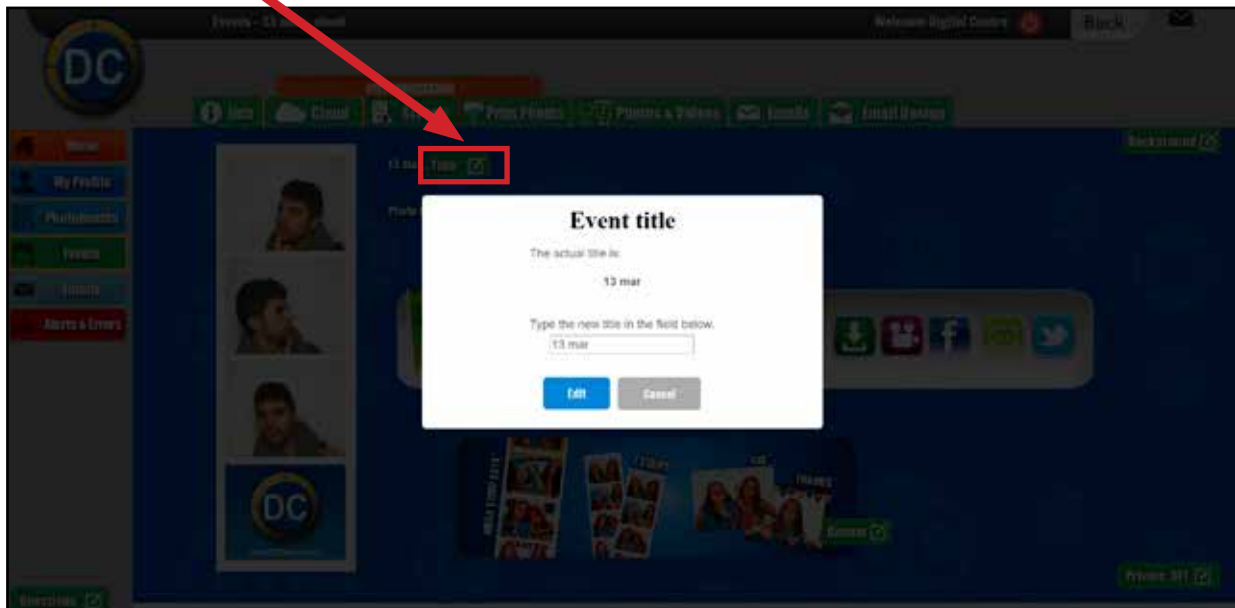
9.5.2 Events - cloud

It allows to Customize what Patrons see on their Phone or Computer when they scan the QR code or type the code from their Photo to MyPhotoCode.com.

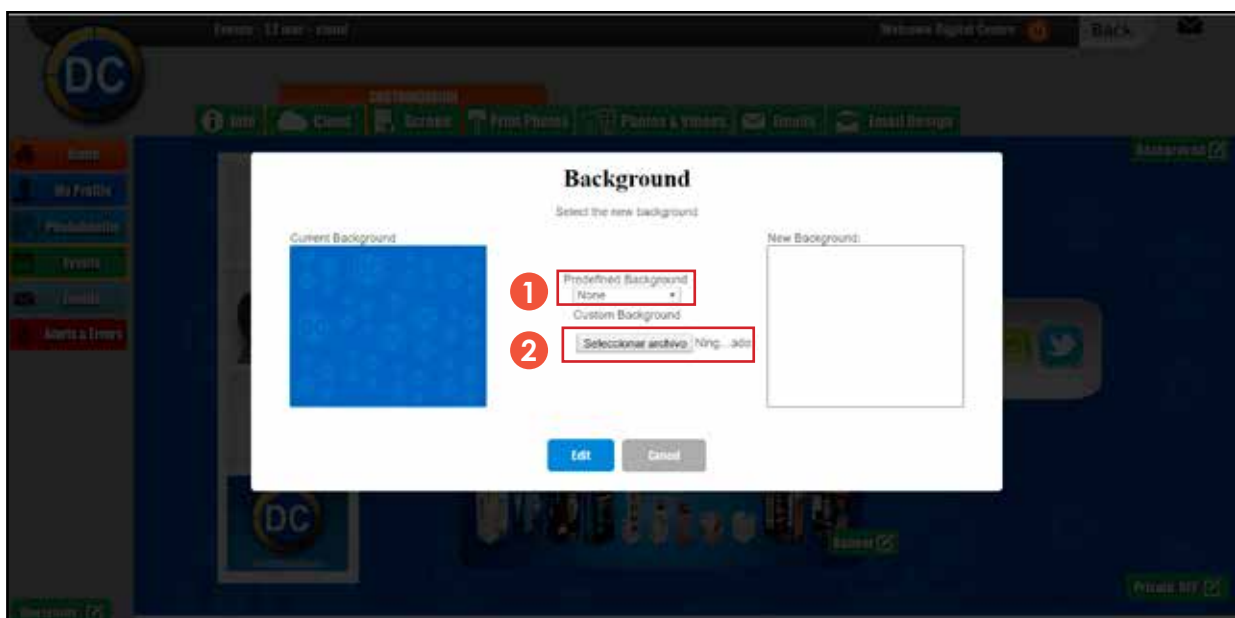
You can also customize the Cloud for each event. To customize the Cloud, click on specific buttons to edit each part.



Type the title you want and click on SAVE.



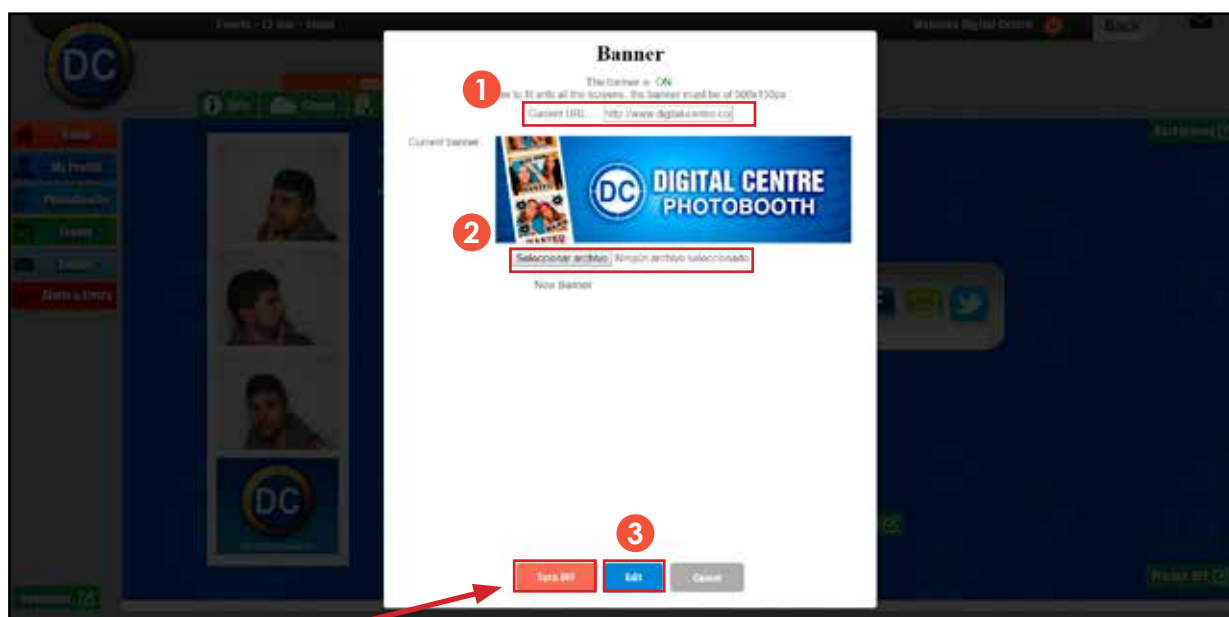
Select a **1** Predefined Background or **2** Upload your own.
Once selected the one you want click on EDIT.



Banner

You have the option to switch On an advertising banner that will link to your website.

- 1 Type the URL that you want (for example your website), don't forget to use http://.
- 2 Choose an image or gif to be the banner.
- 3 Click EDIT.

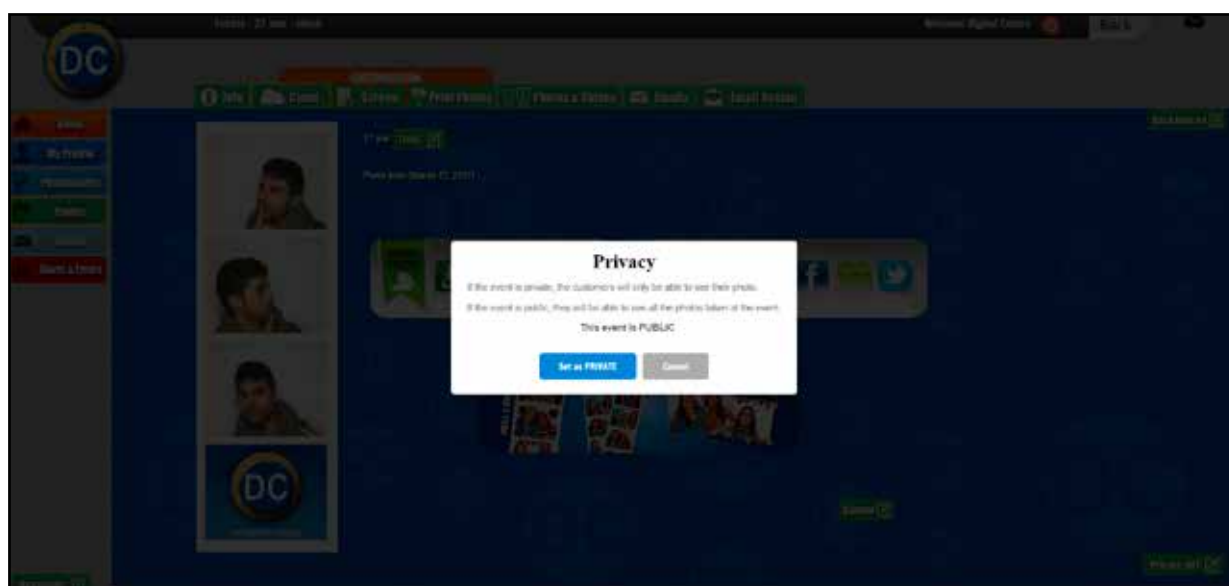


Turn OFF

Click here to enable or disable the banner.

Private OFF

Here you have the option to edit the privacy level of the event. If the event is private, patrons will only be able to see their own photo. If public, they will be able to see all photos from the event.

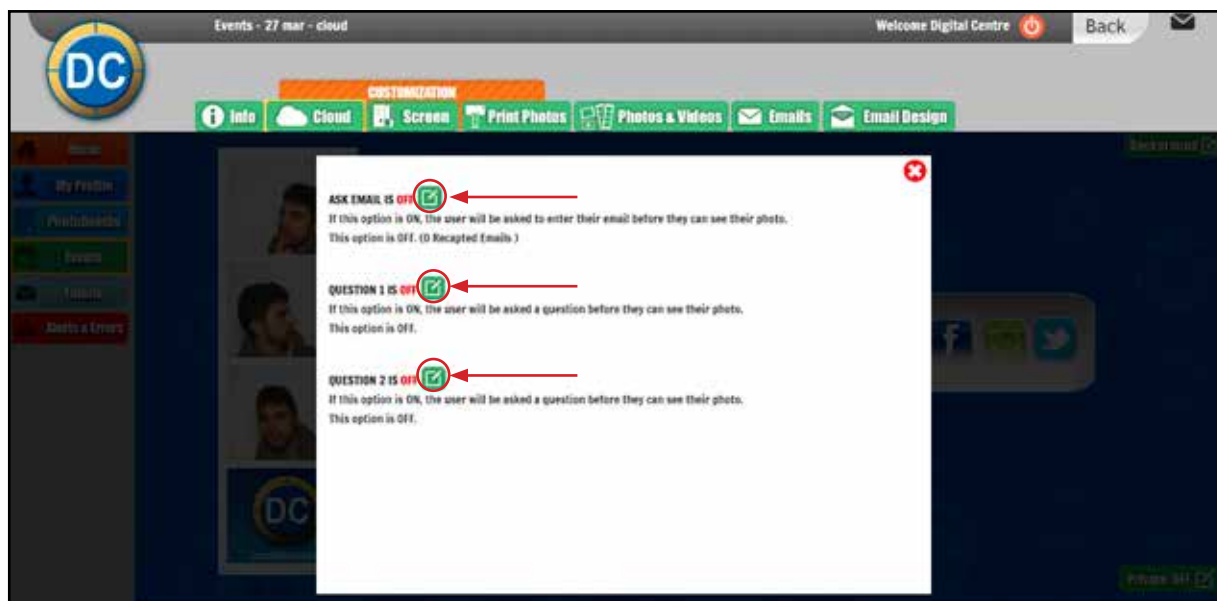


Questions



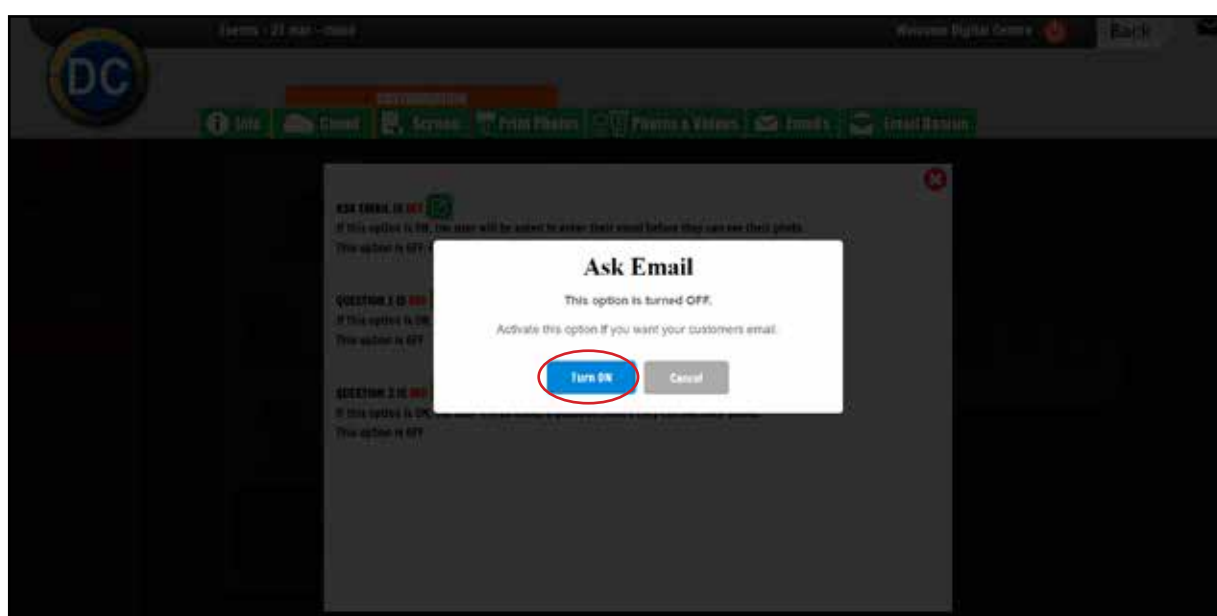
You can switch On a questionnaire section to ask patrons for their email address and their opinion.

If the section is On, patrons will answer your questions before they can see their photo.



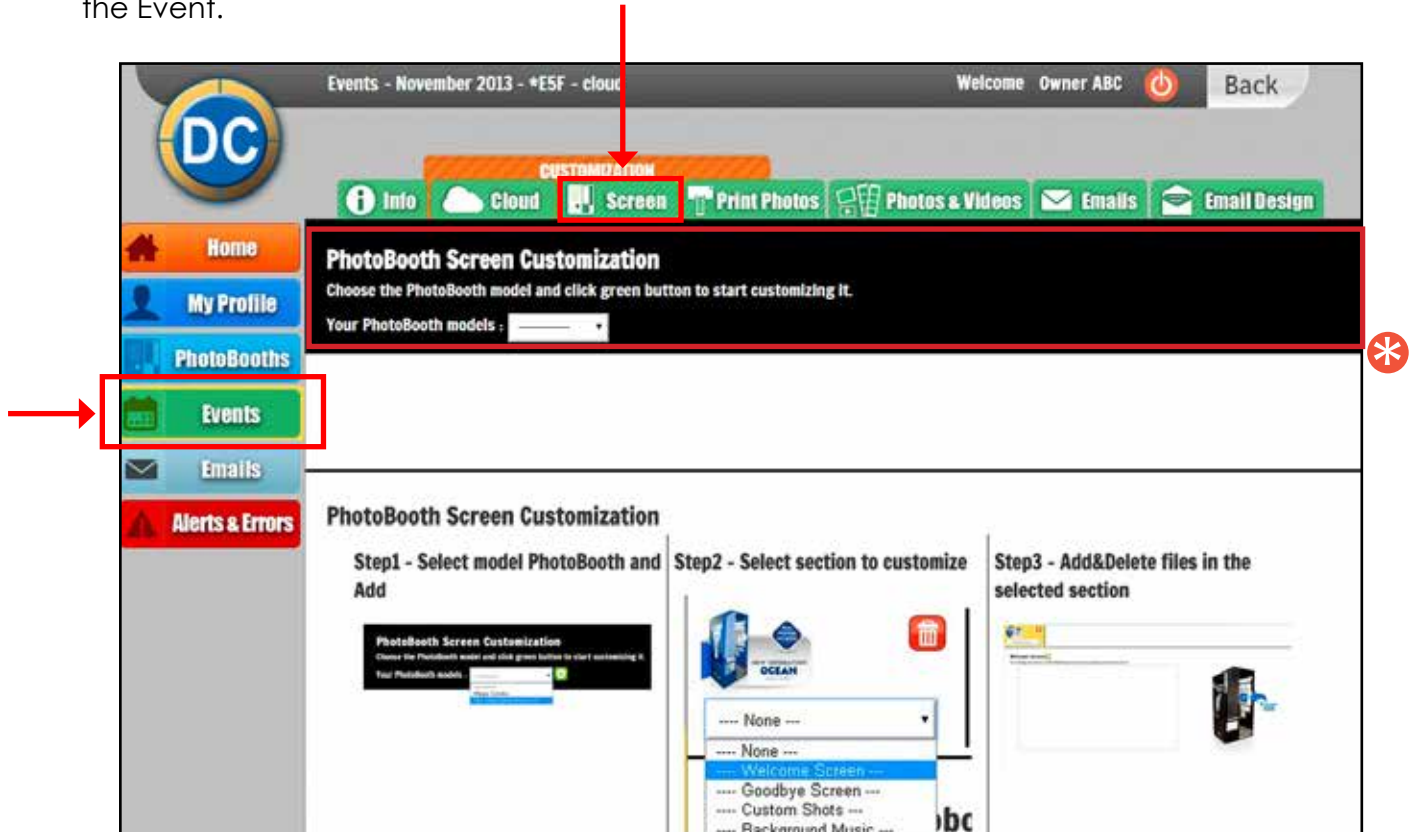
Click on each edit button to edit each option.

Turn on this option to request an email address or a question.




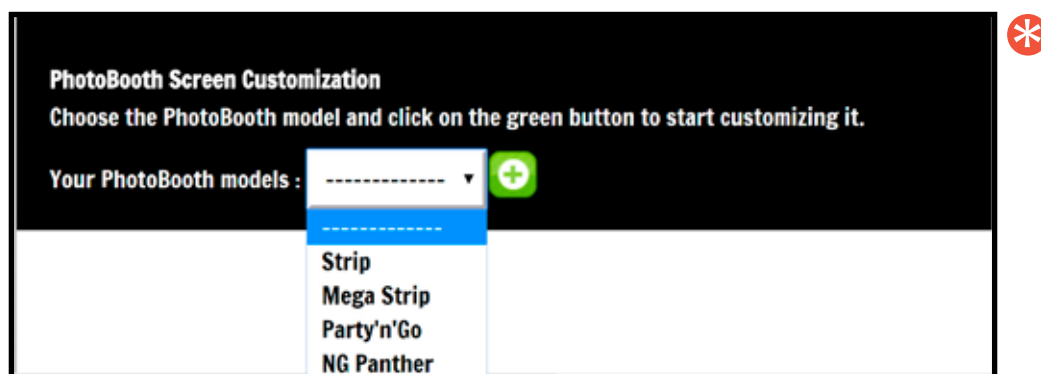
9.5.3 Events - screen

It allows to Customize what Patrons see on the PhotoBooth Screens at the location or during the Event.



On the bottom half of this screen (image above) are the steps to follow to customize the PhotoBooth(s) for the event.

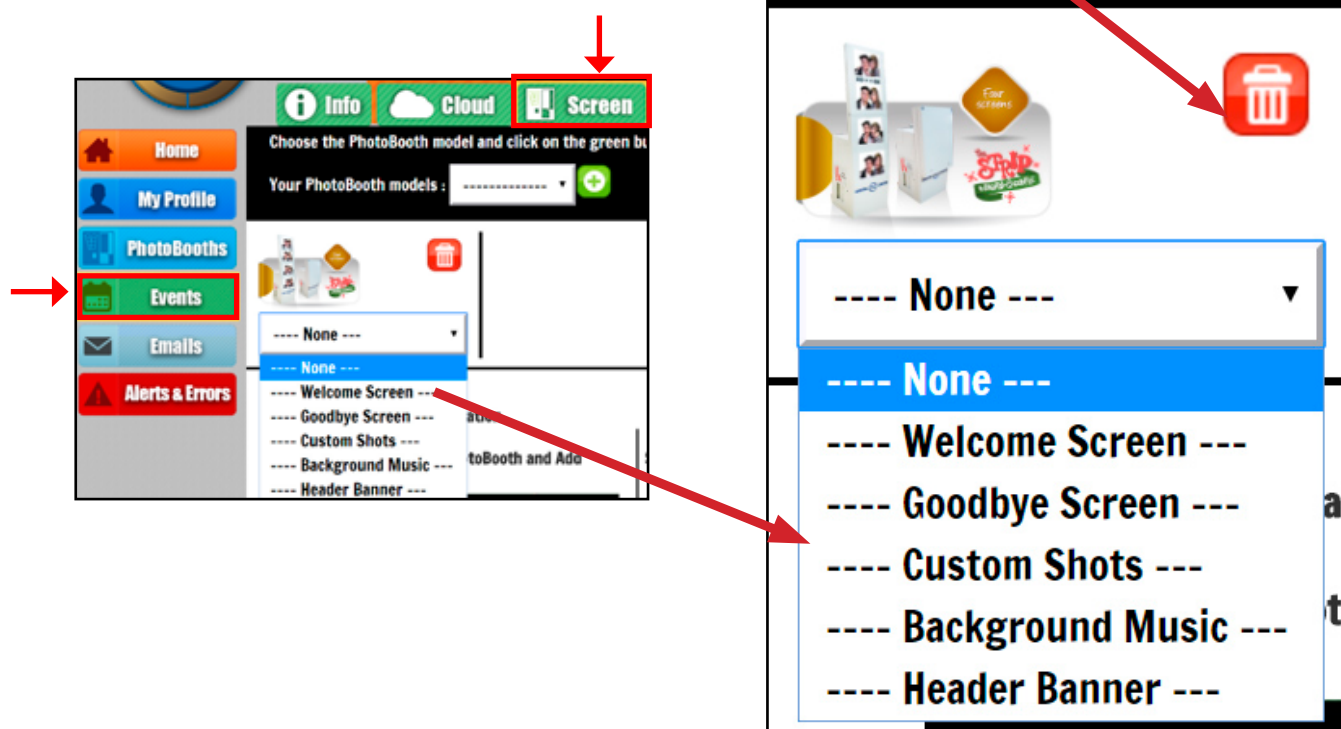
 To customize the PhotoBooth, choose the PhotoBooth and click on the "add" button to start.



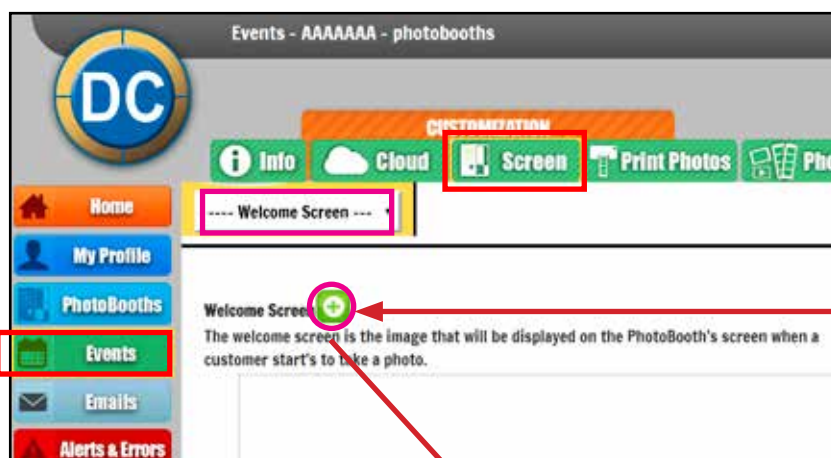
The second step will be to select the section you want to customize. The options are:

- Welcome screen
- Goodbye screen
- Custom Shots
- Background Music
- Header Banner (this one is only on the Strip PhotoBooth)

If you want to delete this USB stick, click on the delete button.



Welcome Screen: on the Strip PhotoBooth there will be 4 images. All other PhotoBooths only one image. This image will appear when a patron begins to take a photo.



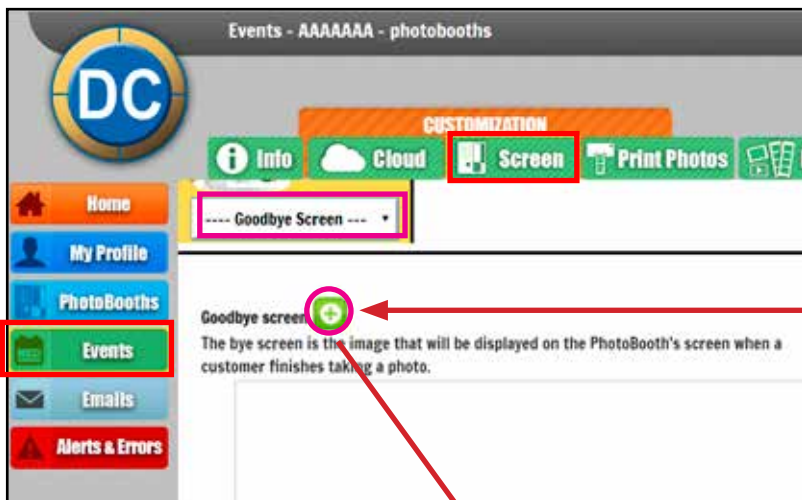
Click on the "add" button.



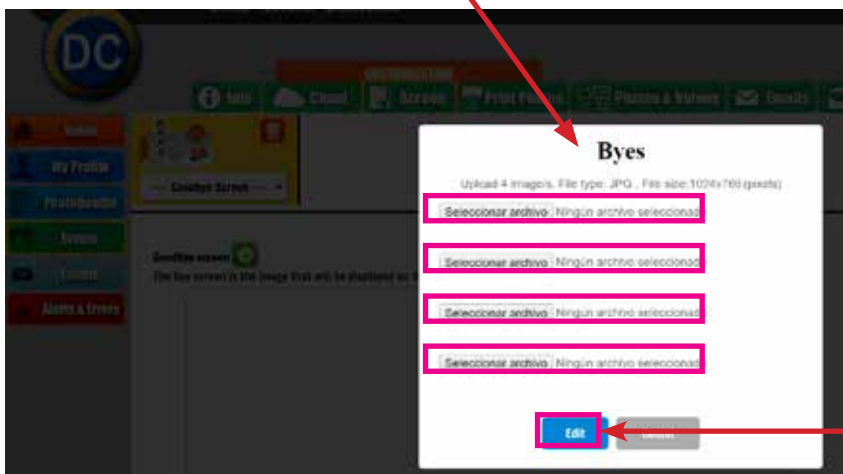
Strip PhotoBooth: In this case, as Photobooth has four screens, we will have to upload four images. When we have a Photobooth with a single screen, for example a NG Panther, you should only upload a Welcome image.

Upload the images you choose and click on EDIT.

Bye Screen: on the Strip PhotoBooth there will be 4 images, for all other PhotoBooths only one image. This image will appear when a patron finishes taking a photo.



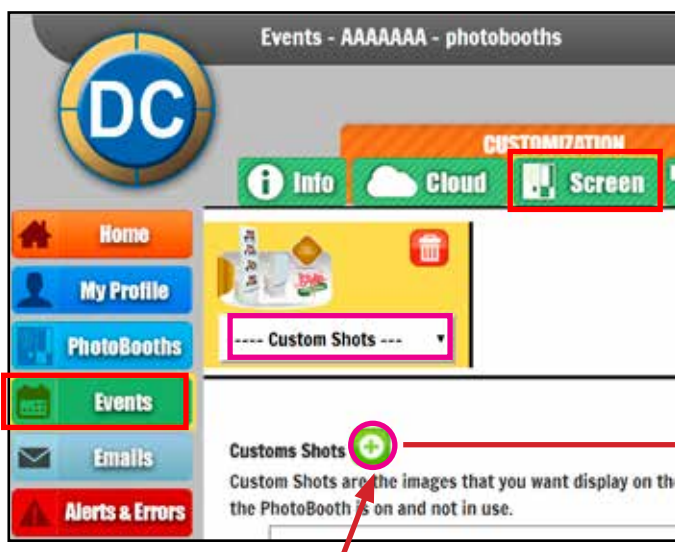
Click on the "add" button.



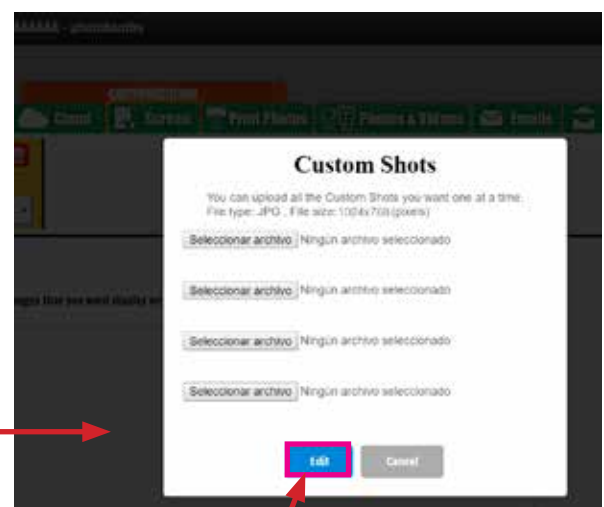
Strip PhotoBooth: In this case, as Photobooth has four screens, we will have to upload four images. When we have a Photobooth with a single screen, for example a NG Panther, you should only upload a Goodbye image.

Upload the images you choose and click on EDIT.

Custom Shots: these are the images that appear on the screens during the event. An example could be for a wedding where the bride wants to show pictures from when the couple first met, or a company event where they want to display brand names or products.



Click on the "add" button.

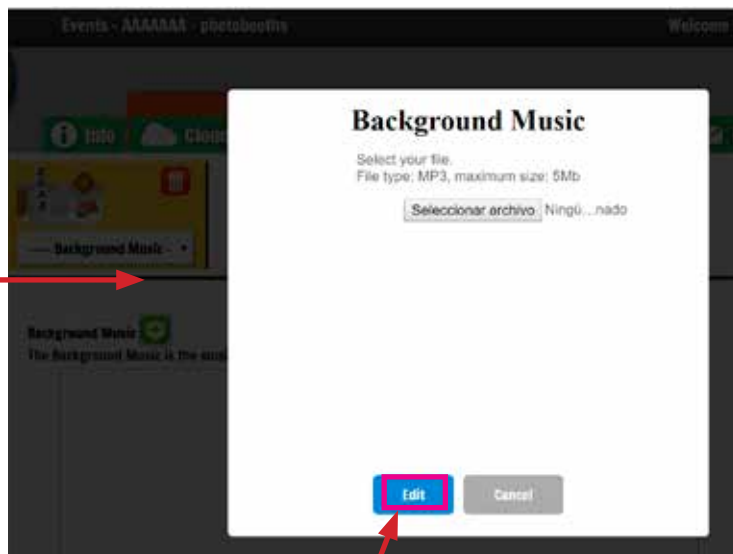


Upload the images you choose and click on EDIT.

Background Music: is the music that will be play during an event.

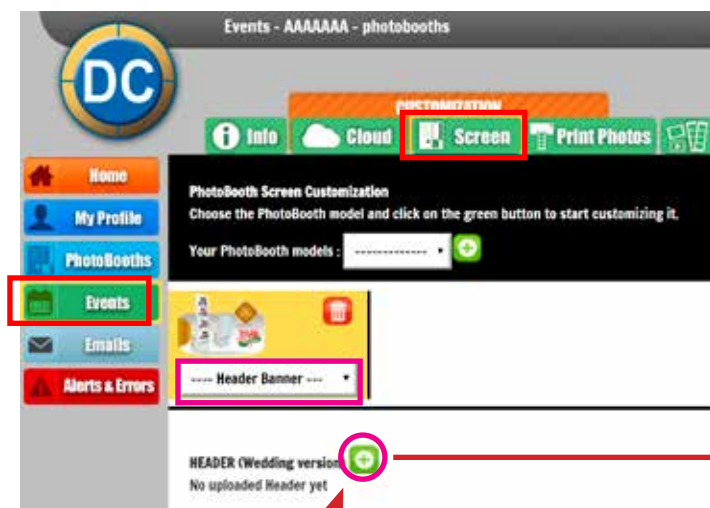


Click on the "add" button.

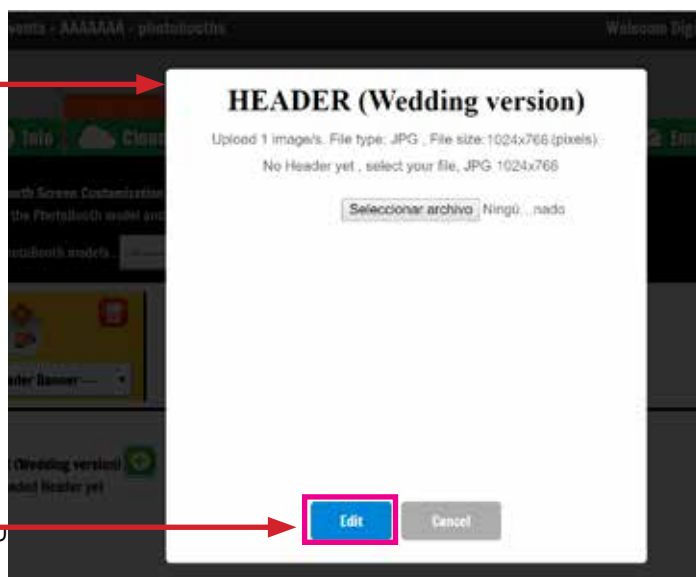


Upload the images you choose and click on EDIT.

Header Banner: is the image that appears on the top screen (1st screen) during the game. (available on the Strip PhotoBooth only)



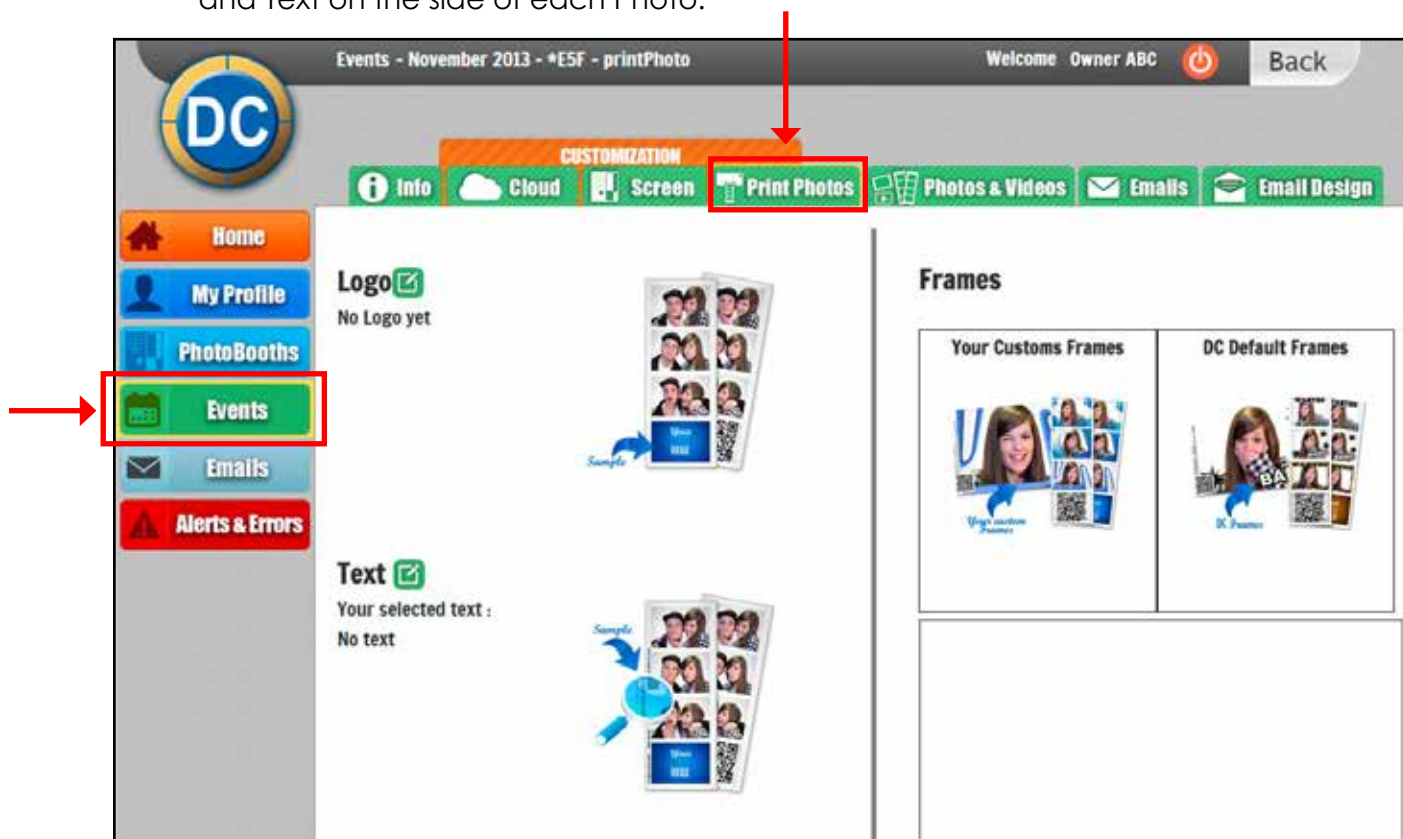
Click on the "add" button.



Upload the images you choose and click on EDIT.

9.5.4 Events - Print photos

It allows to Customize Patrons printed Photos with LOGOS, FRAMES and Text on the side of each Photo.



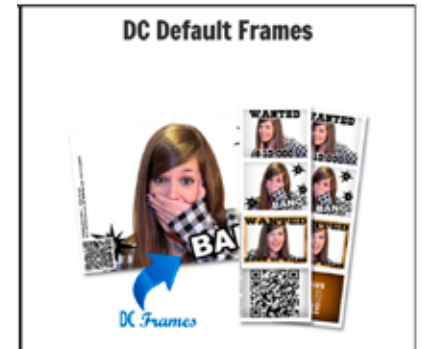
There are three customization options:

- **The Logo:** the logo will be printed on the 4th photo of each strip. Click on the “edit” button to upload your logo.
- **The Text:** this text will be print on the side of the photo. Click on the “edit” button to type the text you want to appear on each photo.
- **Frames:** you can use your own frames and/or designs as well as the DC default custom frames.

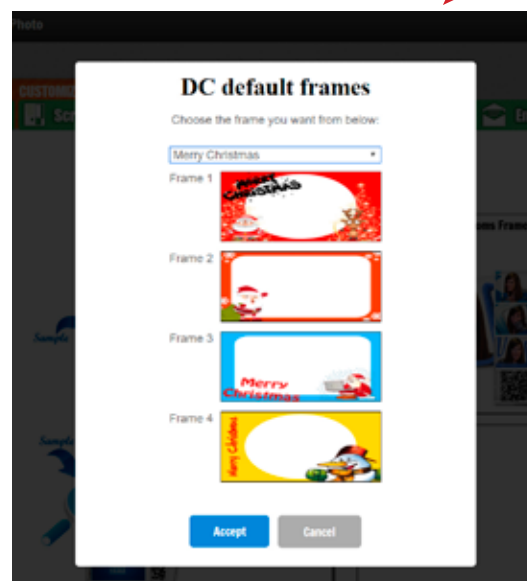
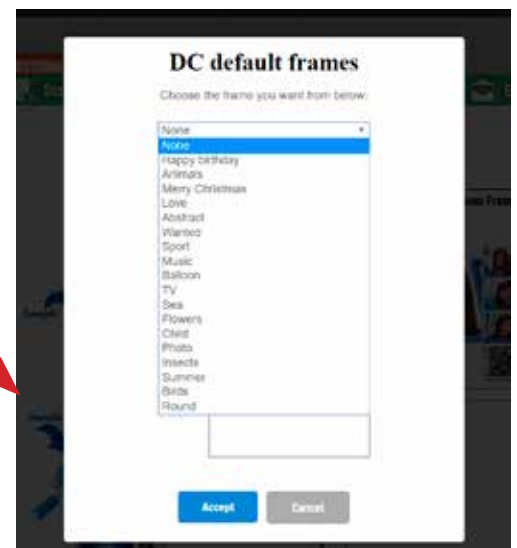


Click on “Your Custom Frames” if you choose to use your own frames. Upload the frames and click on SAVE.

Click on "DC Default Frames" if you choose to use DC Seasonal Suggested Frames.



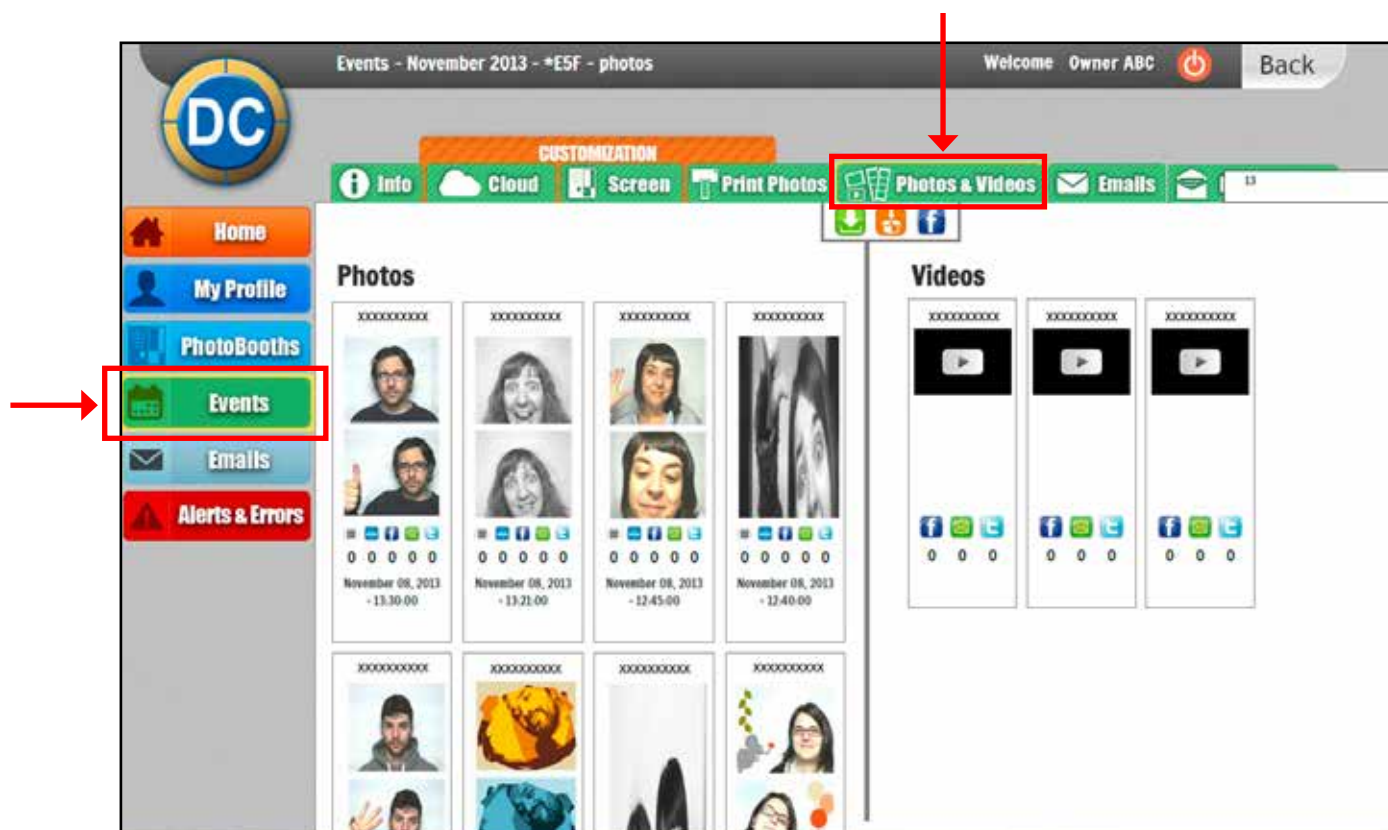
Choose the topic to see the frame designs.



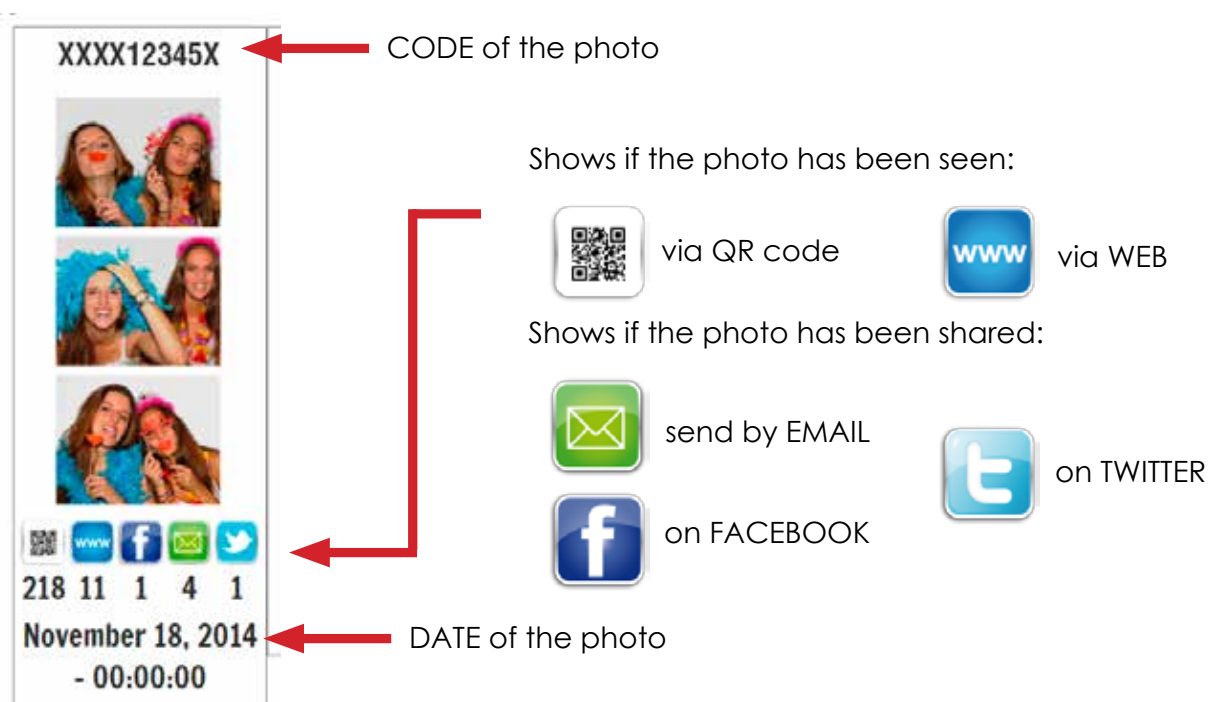
Once you choose the frames click save to add them to the Customization.

9.5.5 Events - photos & videos




This is where all of the photos and videos are stored from an event. Here you will know if the photo has been shared, which is the code, the date, etc...

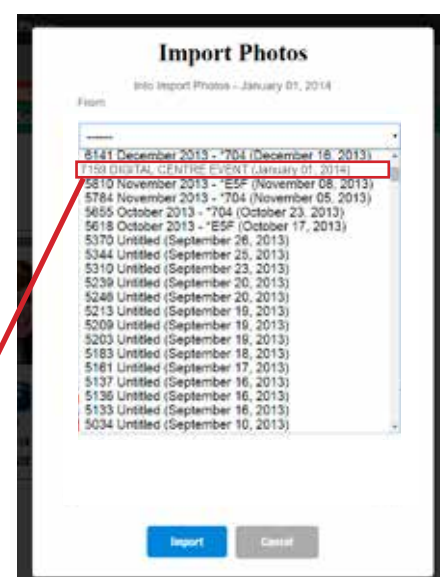


This is where all of the photos and videos are stored from an event. Here you will know if the photo has been shared, what the code is, the date, etc...

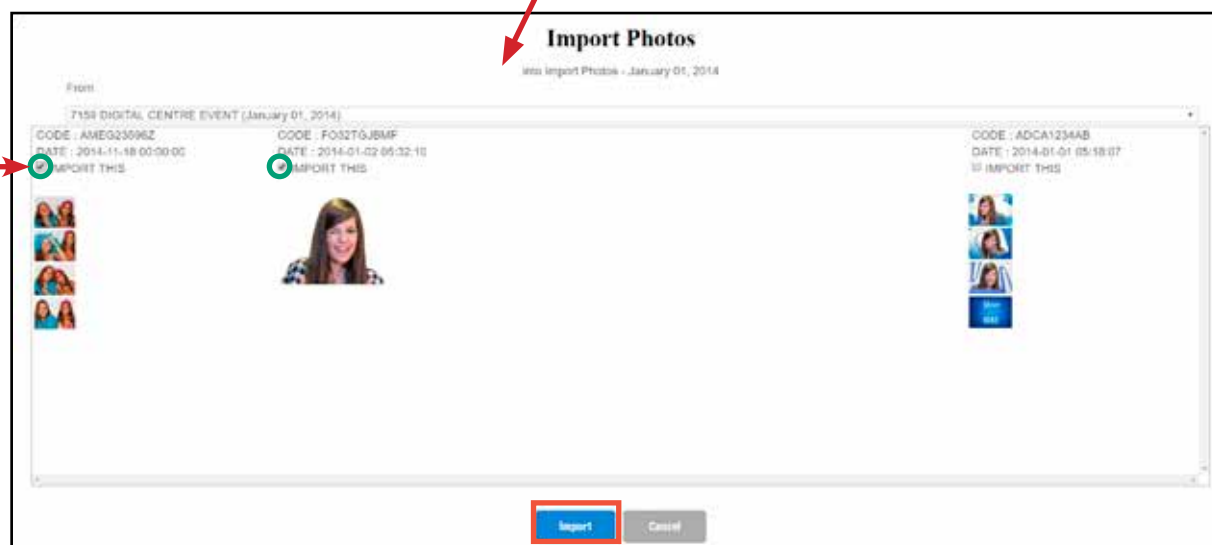


This section offers different photo options:

-  Download all photos & videos of the event (a zip file with all the photos and videos will be downloaded to your computer).
-  Share ALL Photos and Videos together to a specific Facebook account
-  Import photos of other events into this event.

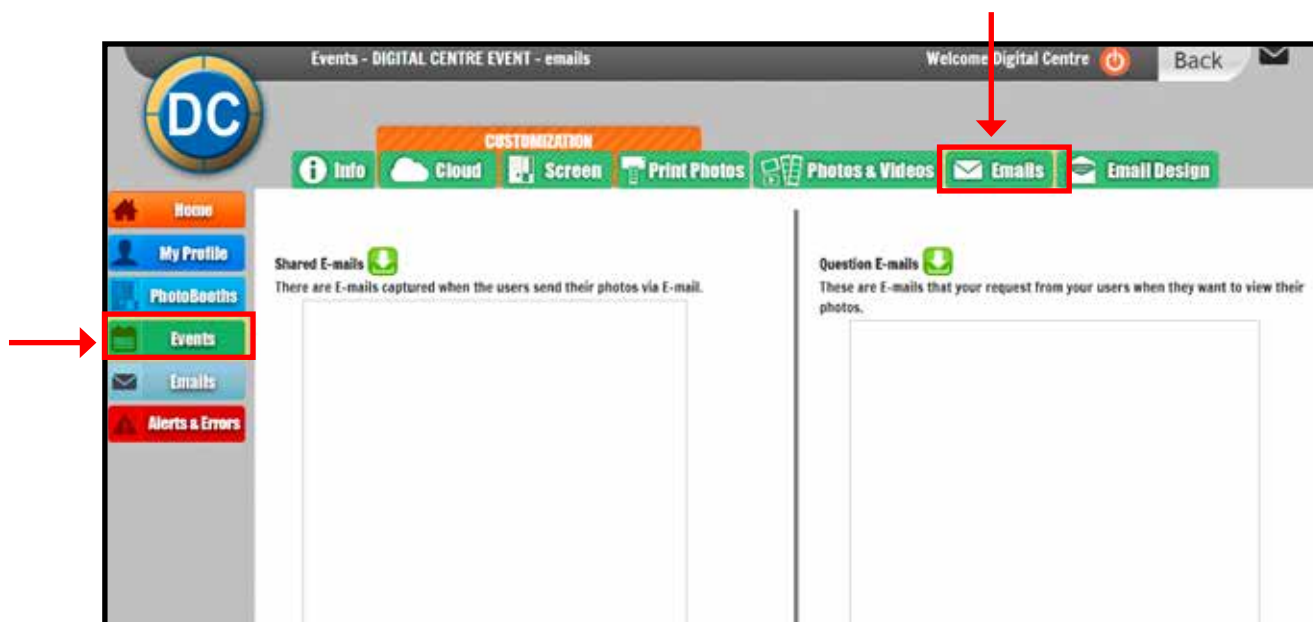


Select the photos you want to import and then click on IMPORT.



9.5.6 Events - emails

It allows to see and download Patrons email addresses.



Here is two lists of email addresses:

- **Shared E-mails:** email addresses captured when the user share their photo by E-mail.
- **Question E-mails:** these are the emails that you request (in the questionnaire module) from users when they want to see their photo.



By clicking on the download button of each list, an excel file with all of the email addresses will be downloaded.

CoinOp Operators:

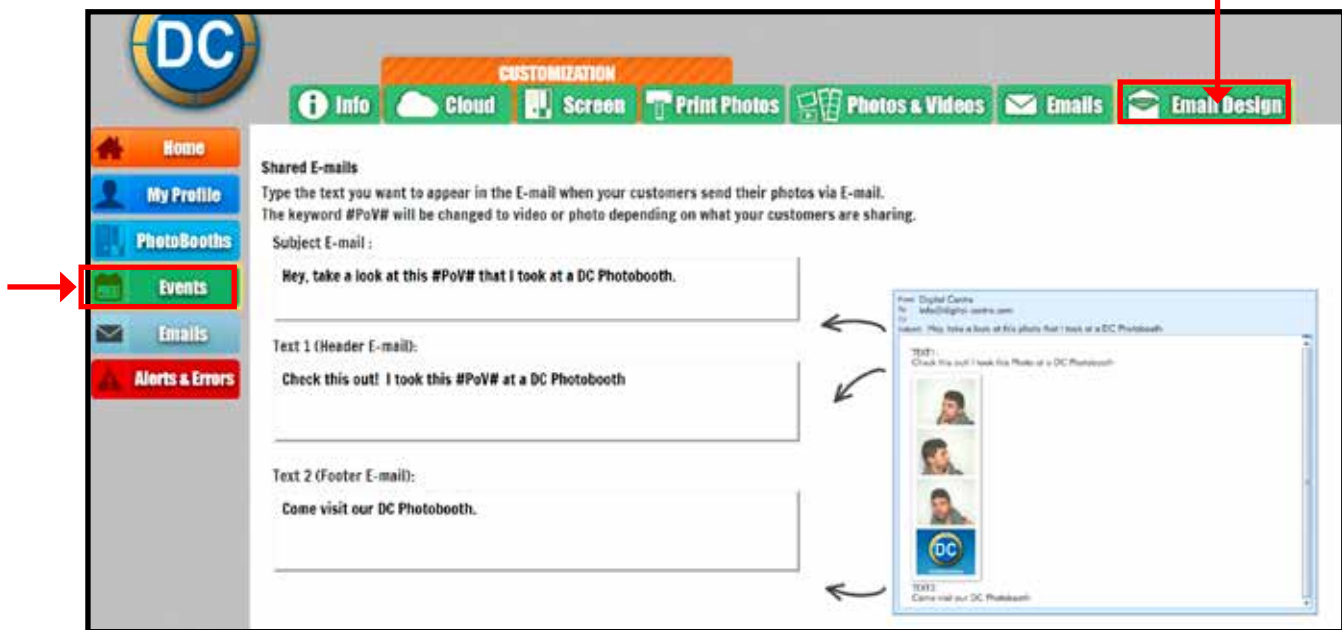
The emails from your clients can be used for marketing purposes. Such as "Thanks for visiting", "We look forward to seeing you again soon!", or to offer a discount, just for showing the photo strip on their next visit. The marketing possibilities are endless!

Rental Operators:

You can use all emails to offer a discount for future events, a great sales tool.

9.5.7 Events - email design

It allows to customize patron's E- Mails when they share their photos through an E-Mail.



When a customer shares their photo using the email button, the photo will be sent to an email, that you can customize.

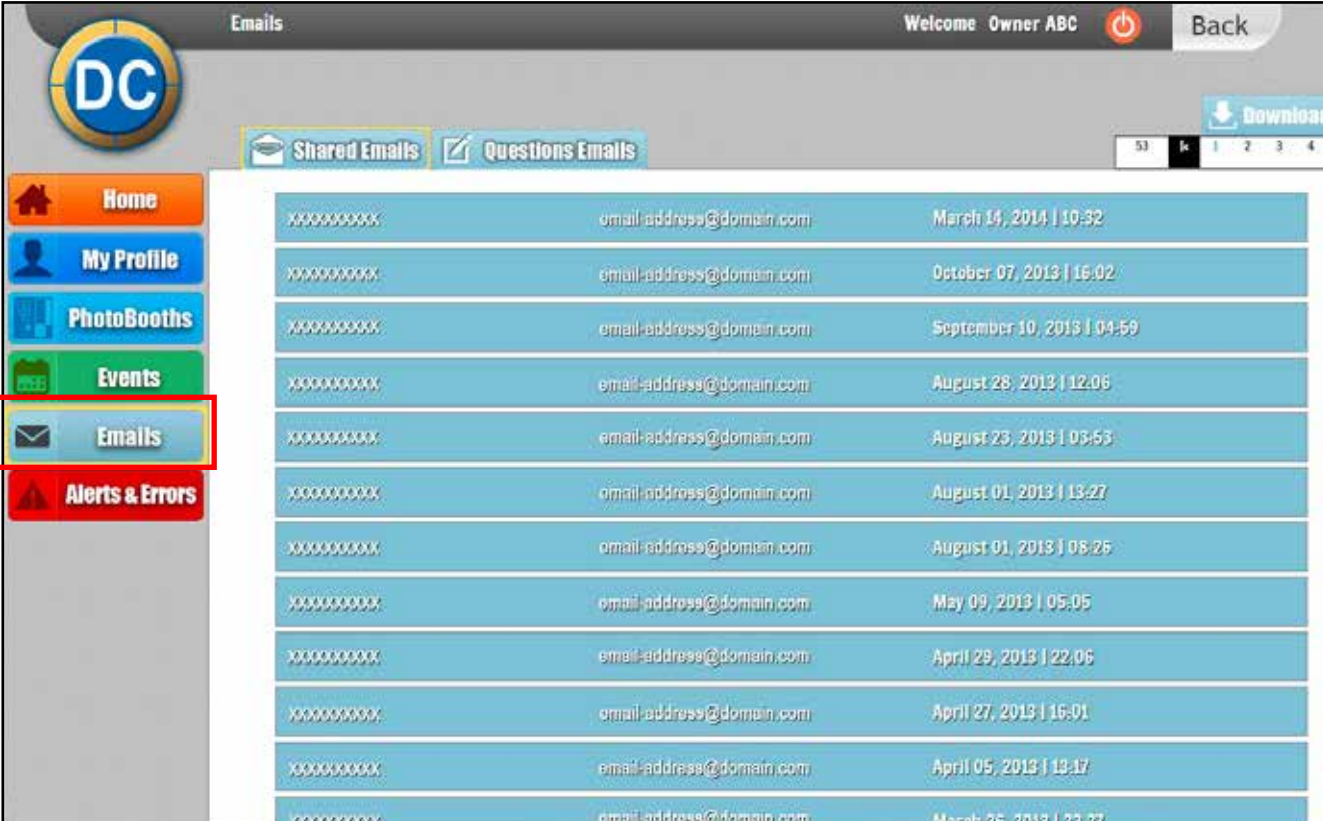
In this section there is a template of the email. Fill in the fields with the text you want. For example, you can promote your company by inserting a link to your company's website.

The customers can share their photos and videos, for this reason it's important to use the keyword #PoV#. This keyword will be changed for the word photo or video depending on what the customers are sharing.



WARNING: It's important that the keyword be #PoV#, you should use the pound-sign "#"; without the pound-sign, the word will not change.

9.6 MYPHOTOCODE.COM - EMAILS



| Photo Code | Email Address | Date/Time |
|------------|--------------------------|----------------------------|
| XXXXXXXXXX | email-address@domain.com | March 14, 2014 10:32 |
| XXXXXXXXXX | email-address@domain.com | October 07, 2013 16:02 |
| XXXXXXXXXX | email-address@domain.com | September 10, 2013 04:59 |
| XXXXXXXXXX | email-address@domain.com | August 28, 2013 12:06 |
| XXXXXXXXXX | email-address@domain.com | August 23, 2013 03:53 |
| XXXXXXXXXX | email-address@domain.com | August 01, 2013 13:27 |
| XXXXXXXXXX | email-address@domain.com | August 01, 2013 08:26 |
| XXXXXXXXXX | email-address@domain.com | May 09, 2013 05:05 |
| XXXXXXXXXX | email-address@domain.com | April 29, 2013 22:06 |
| XXXXXXXXXX | email-address@domain.com | April 27, 2013 16:01 |
| XXXXXXXXXX | email-address@domain.com | April 05, 2013 13:17 |
| XXXXXXXXXX | email-address@domain.com | March 26, 2013 22:27 |

All captured emails are in this section, they are not separated by event however, listed together. The emails are only separated for shared emails and question emails.

| | | |
|------------|--------------------------|------------------------|
| XXXXXXXXXX | email-address@domain.com | March 14, 2014 10:32 |
|------------|--------------------------|------------------------|

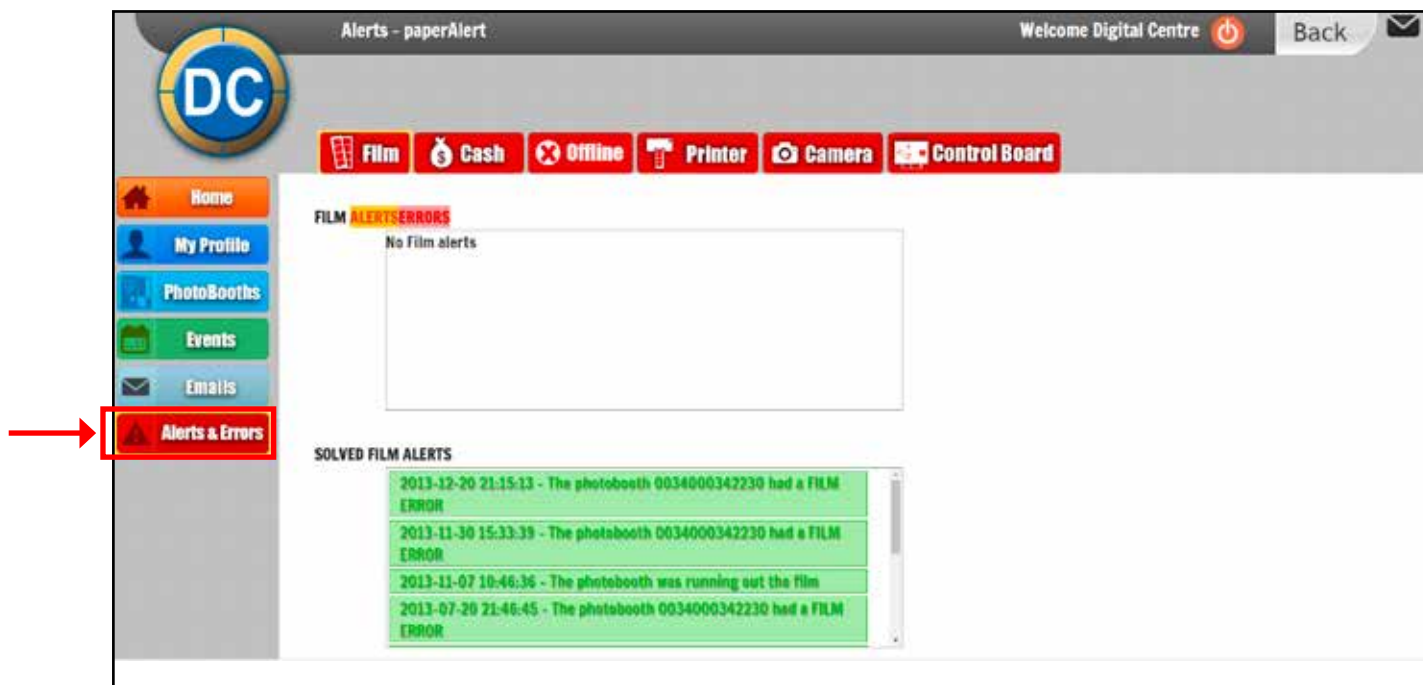
On each line the code for the photo is displayed. Also the email captured and the date when the photo was sent by email.

On the top right corner of the screen is the download button.



By clicking on this button an excel file with all the email addresses will be downloaded.

9.7 MYPHOTOCODE.COM - ALERTS & ERRORS



In this section you will be able to see at a glance if a PhotoBooth has an alert or error only if you have turned on the alerts for each PhotoBooth. -- **Section 4.2**

For example if the PhotoBooth is running out of film, you will receive an email and in addition you will be able to see when the alert has been solved. Once solved it will appear in the solved alerts list.

The alerts and errors are separated by type:



9.8 MYPHOTOCODE.COM - WARNING



WARNING!

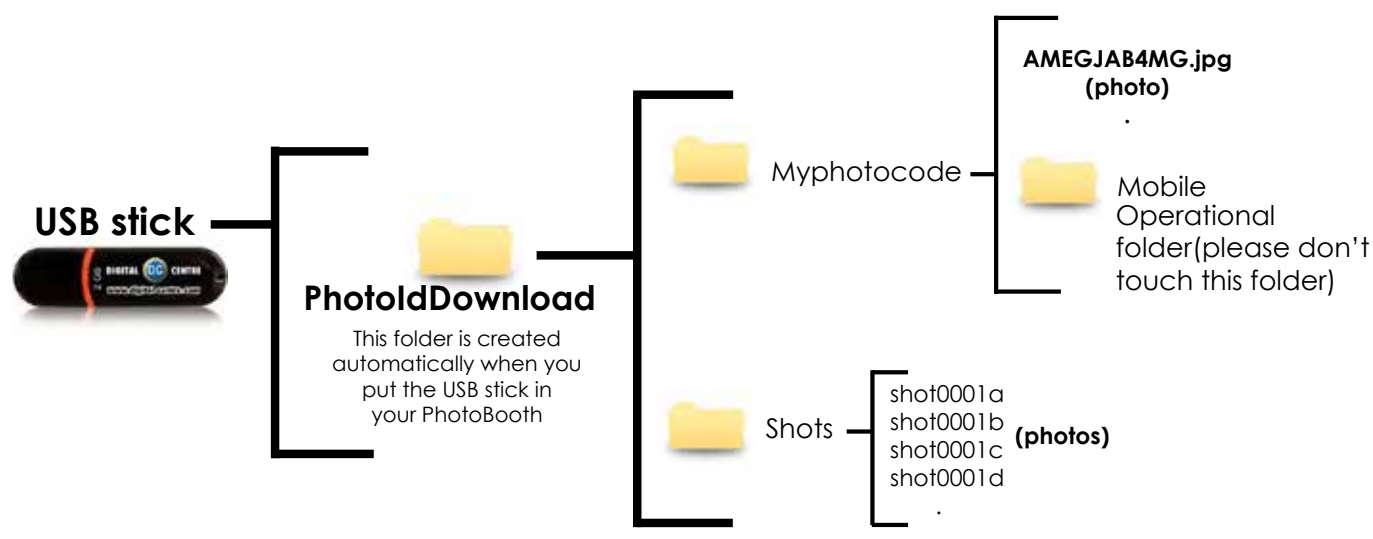
Remember, to get the photos, by MyPhotoCode.com, the PhotoBooth must be connected to Internet.

If there isn't connection to Internet, you can save the photos in a empty USB memory in the computer.

When the USB will be detect by the computer, will be create automatically a New Folder called PhotoldDownload.

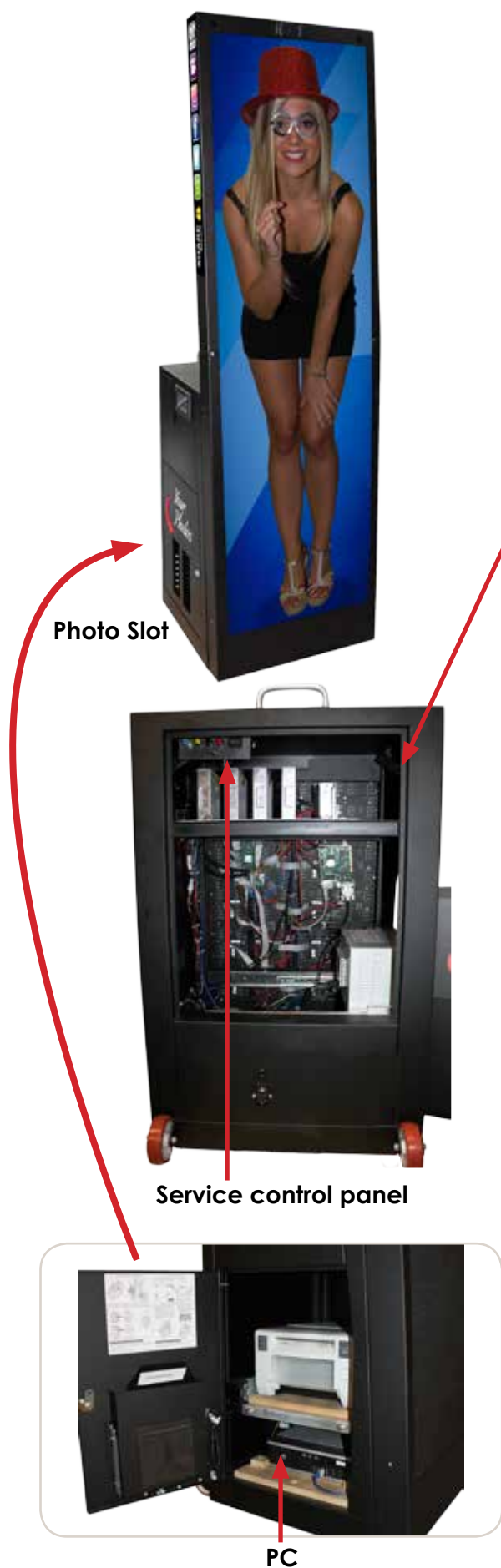
Inside the PhotoldDownload folder you will find 2 folders more, the first one called "MyPhotoCode" with your images and videos inside (just in case that you have recorded a video) and the second one called "Shots" with the individual shots.

Once the event finish, you can take off the USB memory from de computer and use it in any other computer to see your images or videos.



If the logo is activated, you will have 3 shoots for each print, with the loaded logo printing in the fourth frame.

10-UPLOADING CUSTOM USB STICK TO PHOTOBOOTH



1-Switch ON the PhotoBooth

2-Open the Photo slot door*

*** You will need 1314 keys (included on your PhotoBooth)**

3-Insert the USB Stick to the Service Control Panel. You have to open the back door.

4-You can also connect the USB stick to PC. You have to open the lateral door (Photo Slot) of your photobooth.

5-Press the yellow button from the Service Control Panel, to access the Setup Menu.

6-Go to Setup customize and select **LOAD**



Check logo and text: You can check the logo and text that will appear in the photos. This screen disappears after a few seconds.

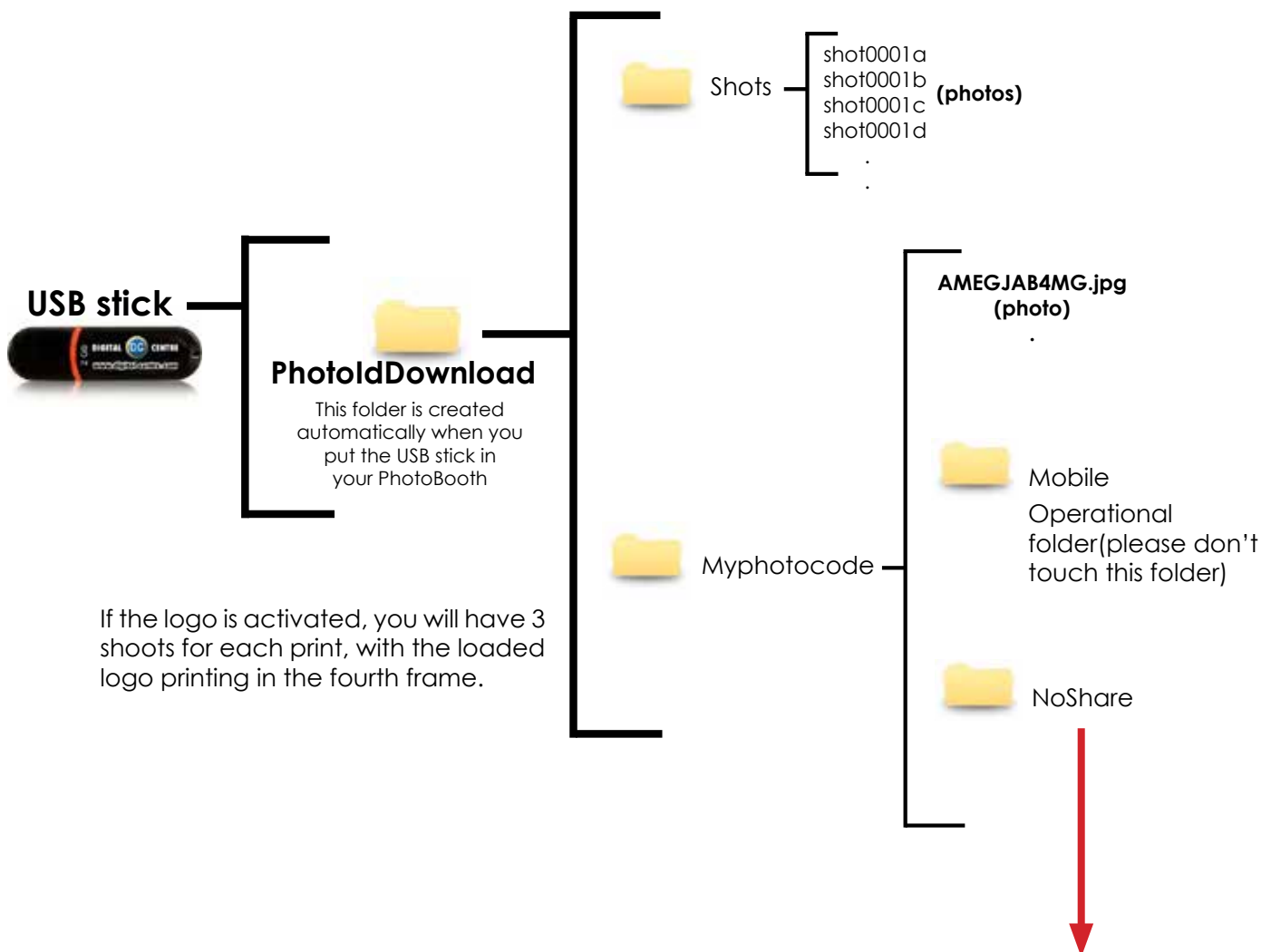


11-DOWNLOADING

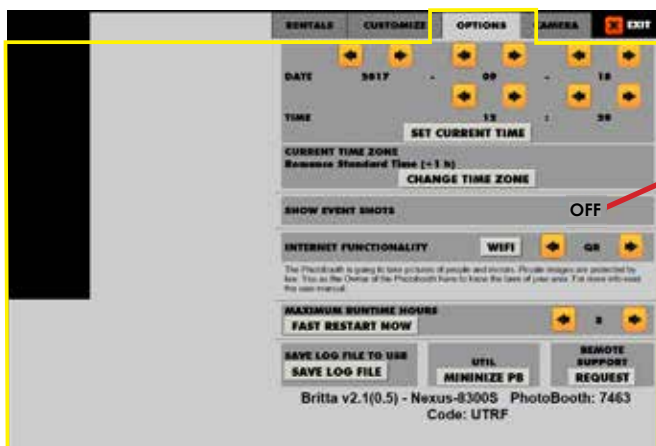


FOLDER PhotoDownload

This folder is created automatically



If the logo is activated, you will have 3 shoots for each print, with the loaded logo printing in the fourth frame.



In the folder called NoShare saved the photos not to share in the cloud. If "Internet functionality" is in OFF mode, photos taken will be saved in this folder.

If you have the option "Internet Disclaimer" and the user decides "Print Only" the picture, this photo will also be saved in the folder NoShare.

These photos are saved in this folder but not up to the cloud, not be able to be shared.

12-SETUP MENU

The setup menu is very useful for the owner of the PhotoBooth. You can configure the Photo Booth depending on what kind of service you want to offer to your clients. You can control the timer, check the prices, adjust the camera settings or consult the accounting functions. To go to the setup menu while the PhotoBooth is in Demo Mode, press the yellow button (Menu) from the Service Control panel inside the PhotoBooth.

SERVICE CONTROL PANEL



1. **VOLUME** Control level (Blue Button)
2. **MENU** (Yellow Button): It enters setup Menu and allows options such as pricing, logos, camera adjustments, and features to be changed.
3. **ACCOUNTING** (Black Button): It prints detailed vending report including number of prints available.
4. **CREDIT** (Red Button): Activa la opció de jugar partides gratuïtes, valorades en un preu inferior al valor estipulat al Set up menu (Consultar apartat Products&prices
5. **COIN COUNTER**

· SETUP MENU SCREENSHOTS



SETUP MENU CONFIGURATION

The configurable parameters are divided in 4 groups:

- Rentals
- Customize
- Options
- Camera

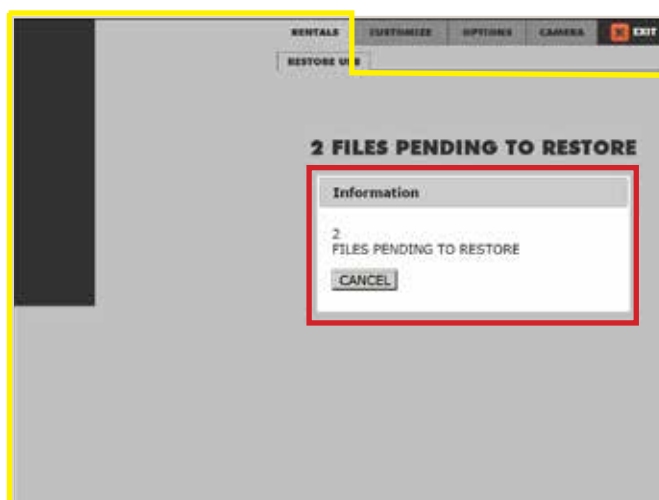
12.1 RENTALS

12.1.2 RESTORE USB

When you have already done one or more games, going to RENTALS / RESTORE USB and clicking on the "RESTORE" button, we can automatically store the images in our usb, in the folder PhotoldDownload \ myphotocode.



Click to save photos in to USB stick.



Briefly the photos will be saved on the USB stick.




There is no files pending to restore in usb stick.

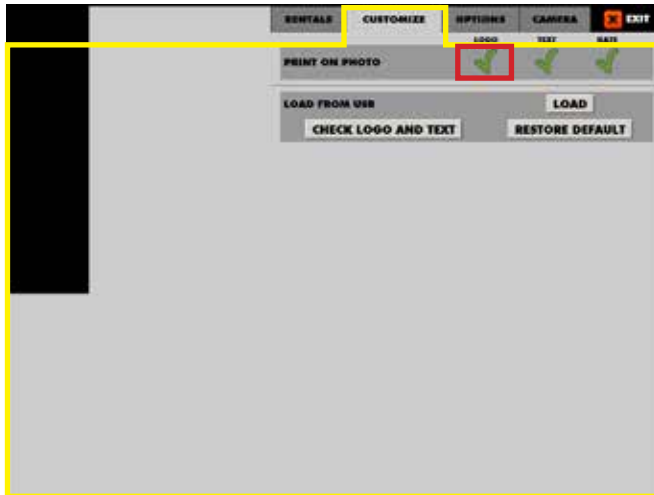
12.2 CUSTOMIZE

12.2.1 LOGO

1-The menu is displayed on the screen.


2-Select customize and activate  the logo with the green check mark. The logo will appear on the on the 4th frame of a 2 Strips product, if you can't see your logo it means that the upload is not correct.

3-Touch "X" EXIT. The PhotoBooth is ready to work.



12.2.2 TEXT

1-The menu is displayed on the screen

2-Select customize and activate the text the green check mark. 


The text will appear on the side of the printed photo frame with the information you want to give.

3-Touch "X" EXIT. The PhotoBooth is ready to work.



12.2.3 DATE

1-The menu is displayed on the screen

2-Select customize and activate the date the green check mark. 

The date will appear on the side of the printed photo frame before the text.

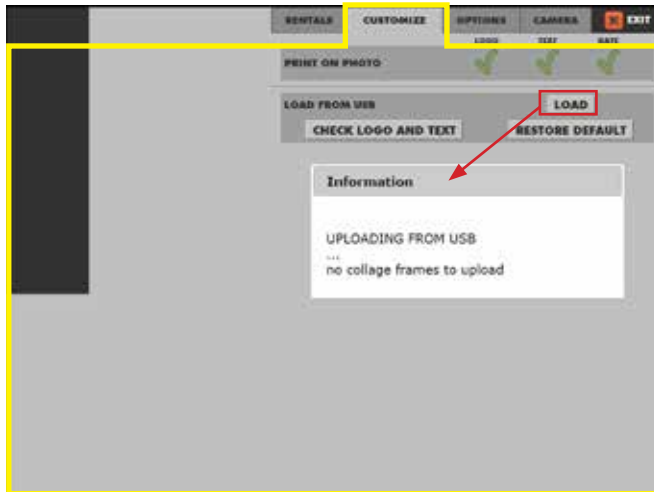
3-Touch "X" EXIT. The PhotoBooth is ready to work.



12.2.4 LOAD FROM USB

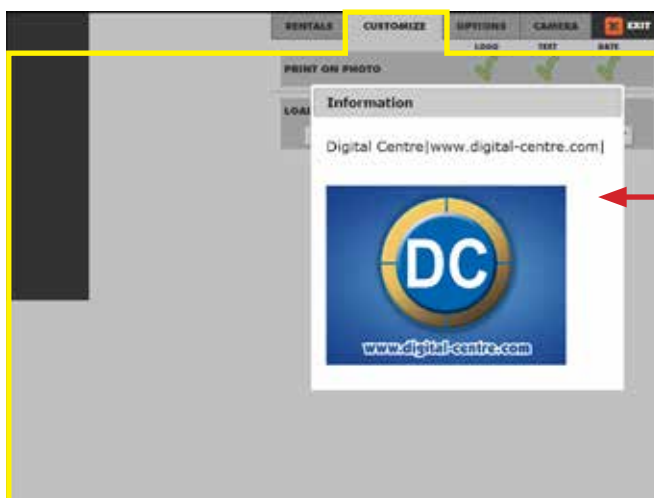
Load

To upload your customizations put the USB Stick in the pc, go to the SetupMenu/Customize and press the LOAD button. If your USB is not detected, press EXIT and enter again to the Setup menu.



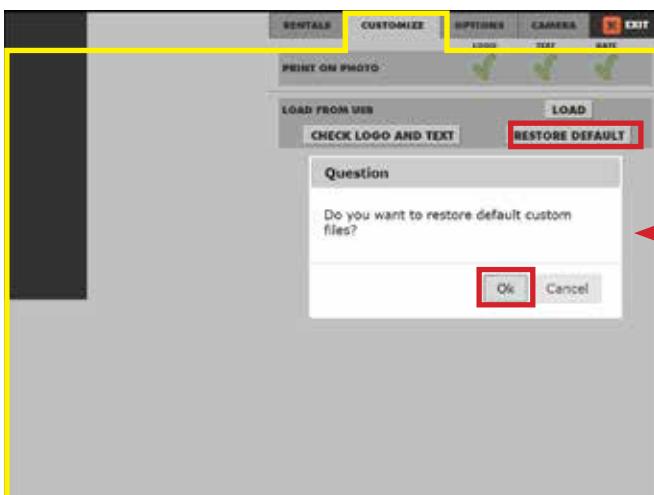
12.2.5 CHECK LOGO AND TEXT

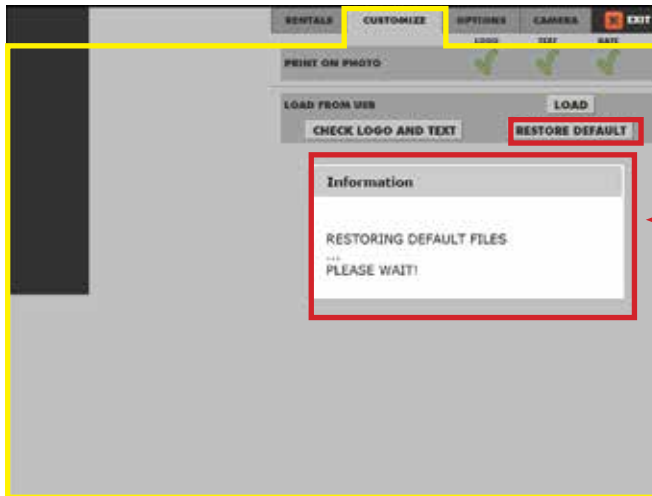
Check logo and text: You can check the logo and text that will appear in the photos. This screen disappears after a few seconds.



12.2.6 RESTORE DEFAULT

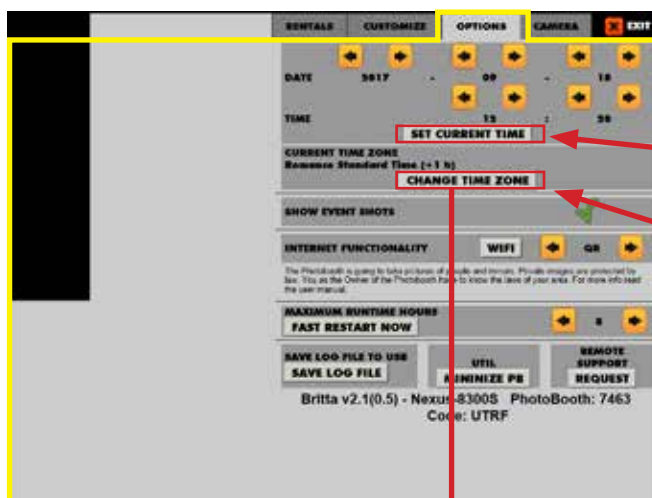
Restore default: You can restore the DC logo that will appear on the on the 4th frame of a 2 Strips product. This screen disappears after a few seconds.





This screen disappears after a few seconds.

12.3 OPTIONS



12.3.1 DATE AND TIME

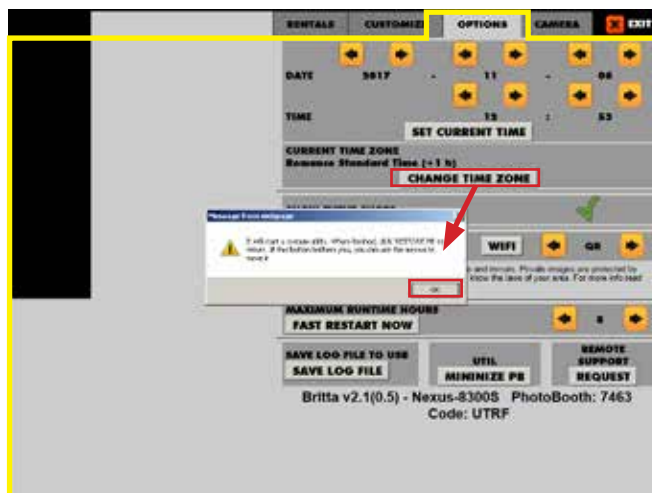
You can change the date and time.

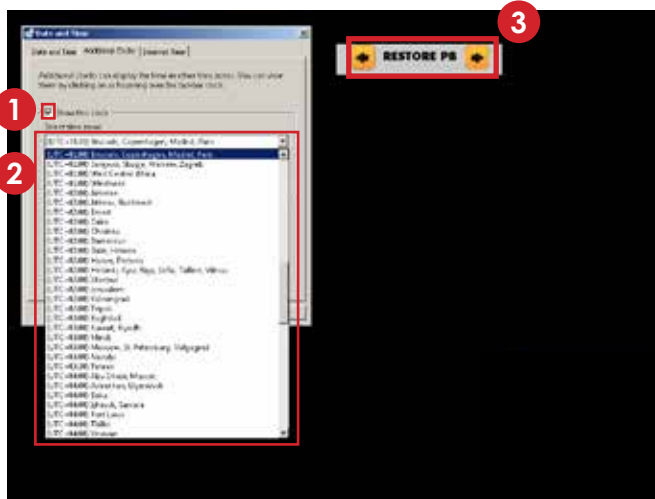
12.3.2 SET CURRENT TIME

Click this button if you want to set current time.

12.3.3 CHANGE TIME ZONE

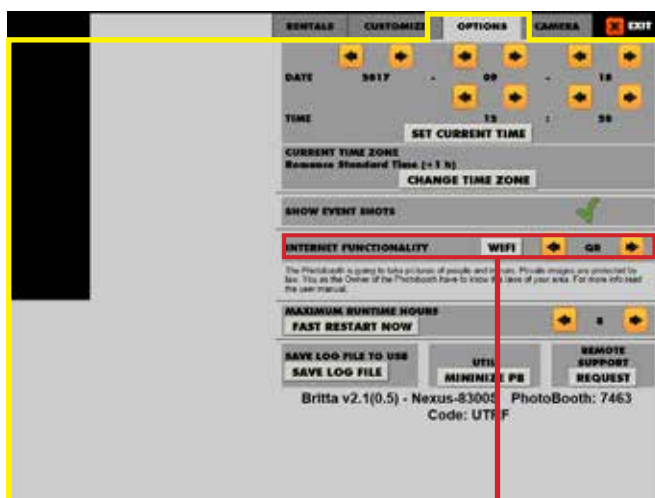
Click this button (CHANGE TIME ZONE) if you want to change the time zone. After change it, you can return to set up menu clicking "RESTORE PB".





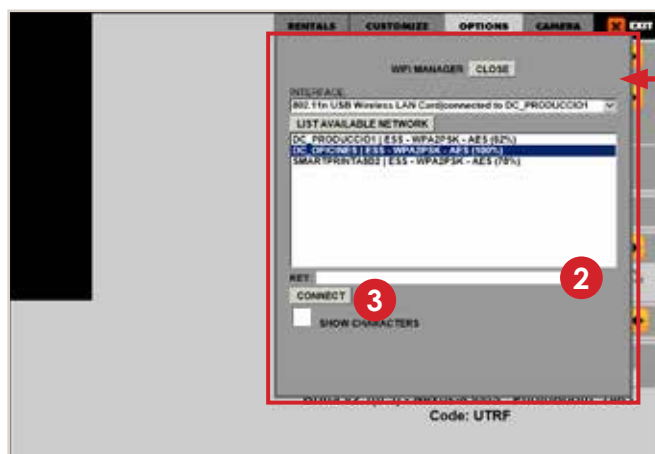
12.3.4 CHANGE TIME ZONE

- 1 Select ☒ "Show this clock".
- 2 Choose the time zone you want.
- 3 After change it, you can return to set up menu clicking "RESTORE PB".

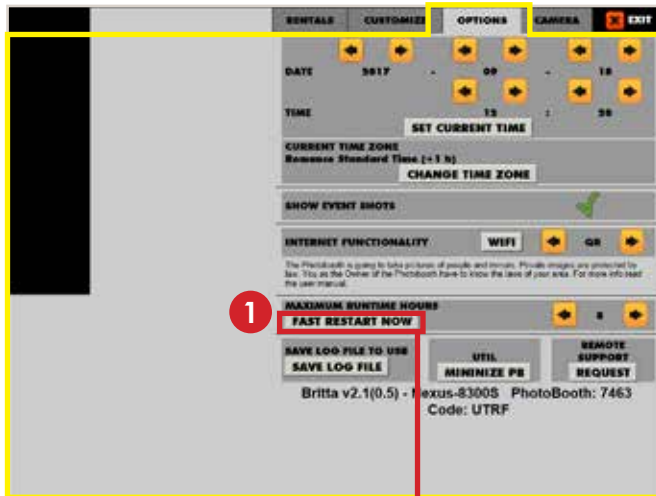


12.3.5 INTERNET FUNCTIONALITY

- **WIFI:** if you want to connect your PhotoBooth via WIFI.
- **OFF:** deactivates the QR code and the side code.
- **QR:** activates the QR code and the side code.
- **CODE ONLY:** The QR code will not appear, only the side code.
- **UPLOAD ONLY:** Uploads the photos to the cloud, but they are not visible to the person who has rented the PhotoBooth via MyPhotoCode. Users can not view their photos in MyPhotoCode.com.

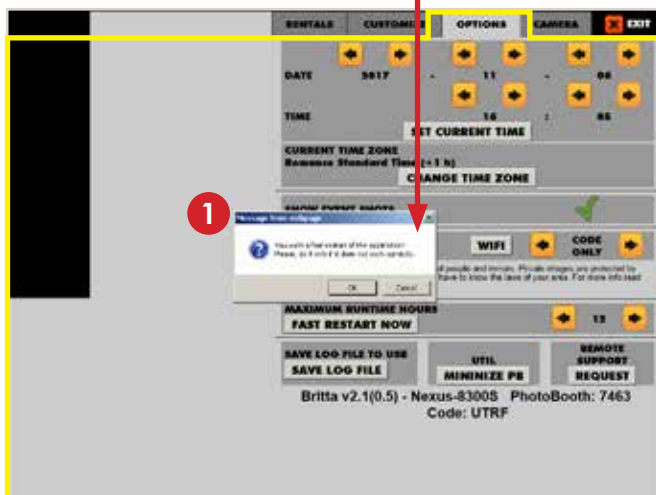


- 1 Choose your wireless network.
- 2 Write the key.
- 3 Connect to wifi.



1 12.3.6 MAXIMUM RUNTIME HOURS

You can set the menu to restart the software every 1/2-12 hours. But if the PhotoBooth doesn't work properly, you can restart now clicking "FAST RESTART NOW".



2 12.3.7 SAVE LOG FILE TO USB

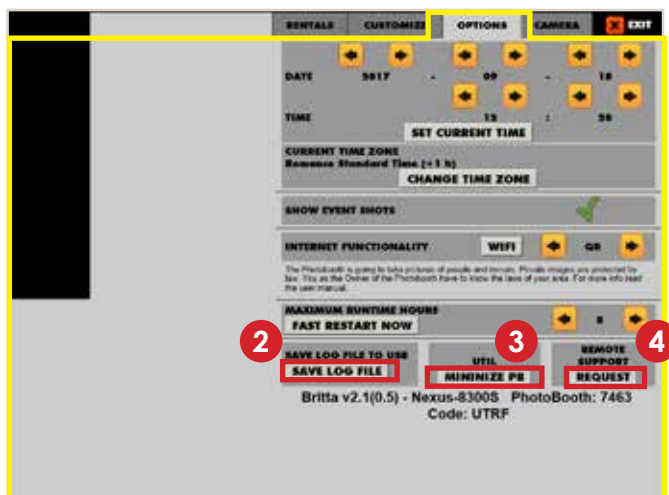
• **SAVE LOG FILE:** When you click here, is stored a number of text documents that inform us about the activity of the PhotoBooth. It is useful when there is a technical problem. It is often asked by the technical department.

3 12.3.8 UTIL

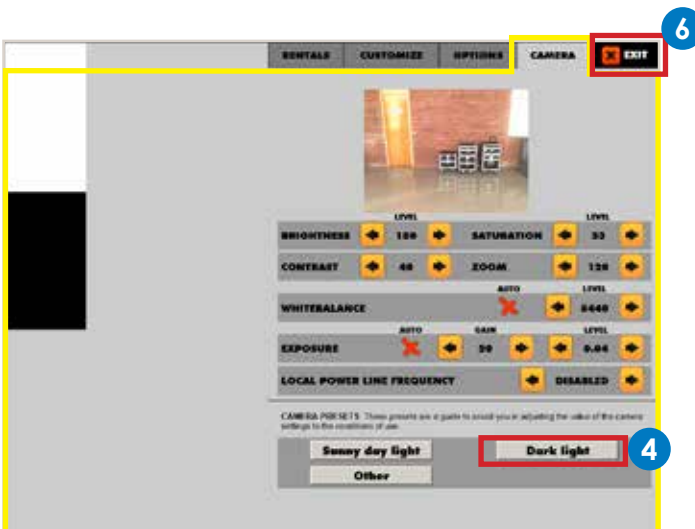
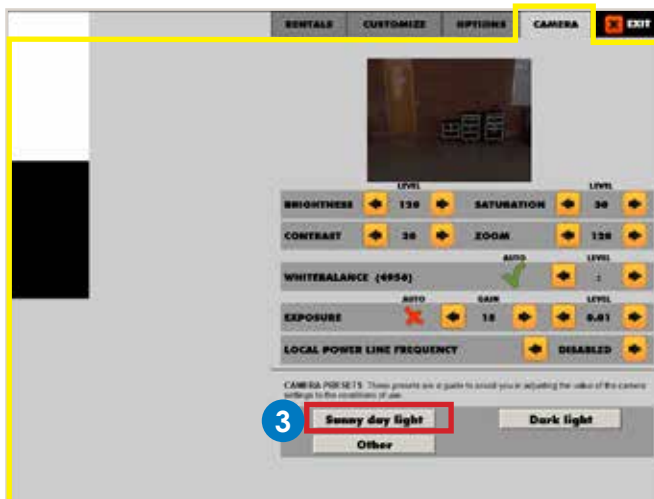
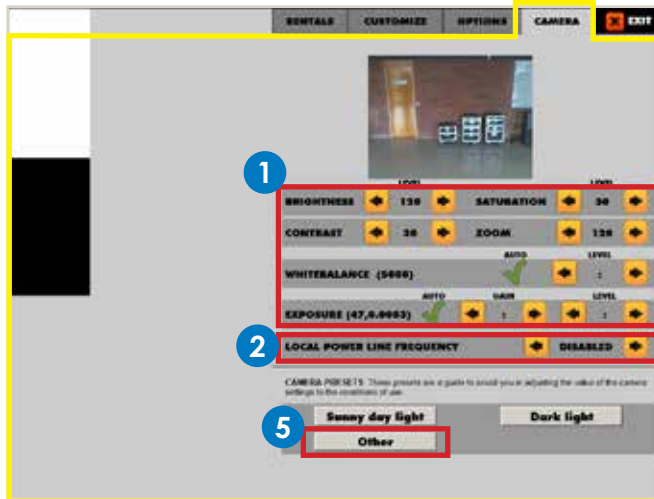
• **MINIMIZE PB:** You can minimize the software and go to the desktop. When you click this button, you will see the following screen.

4 12.3.9 REMOTE SUPPORT

• **REQUEST:** Click here to have all information for technical support. The Popup gives us a necessary information so that service can connect remotely to your PhotoBooth.



12.4 CAMERA



1 In the submenu CAMERA, the owner can set the camera zoom position, brightness, saturation, contrast, whitebalance, exposure and local power line frequency.

2 • **LOCAL POWER LINE FREQUENCY:** It is a value related to the electrical system. It is recommended to leave the value as it comes by default, unless indicated otherwise by the technical service.

3 • **Sunny day light:** If you click this button, adjust the presets will be changed for sunny day light configuration settings.

4 • **Dark light:** If you click this button, adjust the presets will be changed for dark light configuration settings.

5 • **Other:** When you click here, the values that come by default are restored.

6 • **EXIT:** When you click here, you will return to the initial screen where you can begin to play.

13-INTERNET

13.1 WHY CONNECT THE PHOTOBOOTH TO THE INTERNET?

By having the PhotoBooth connected to the Internet, you are able to get the most out of the PhotoBooth; alerts, audits, additional products for your clients...

All the photos taken will be uploaded to the Cloud, and your clients will be able to share them via social networks and/or email. You will also have access to statistics regarding your PhotoBooth. This feature will let you know if it is working, if it's online, if there is any type of issue, and if you are running low on film.

If the PhotoBooth has the credit/debit card payment option, the PhotoBooth needs to be connected to Internet. (Only USA and CANADA)



WARNING: Please use DC's authorized components. DC's PhotoBooths are manufactured to operate with specific hardware only. Any alterations will void the warranty.

13.2 CONNECTING VIA ETHERNET CABLE



Internet connection

- 1- Turn OFF the PhotoBooth and unplug the power cord.
- 2- Check the distance between the Internet connection and the position of your PhotoBooth.
- 3- Ensure you have an Ethernet cable (RJ45) that is long enough.
- 4- Take the Ethernet cable (RJ45) and plug it.



Ethernet cable (RJ45)
(Not provided with the
PhotoBooth)



WARNING: Please turn OFF and unplug the PhotoBooth before doing this process to avoid any injury

13.3 CONNECTING VIA Wi-Fi


The PhotoBooth needs a Wi-Fi adapter to be able to access to any Wi-Fi network.
The Wi-Fi adapter has to be the TRENDNET TEW-648 UB.
Other Wi-Fi adapters will not work and will cause malfunctioning.
To connect your PhotoBooth to Internet via Wi-Fi you should connect the USB Wi-Fi adapter to the PhotoBooth.



The PhotoBooths has a USB slot at the top right of the chassis. Plug the USB Wi-Fi adapter in this slot.

Mini Wireless “N” USB Adapter

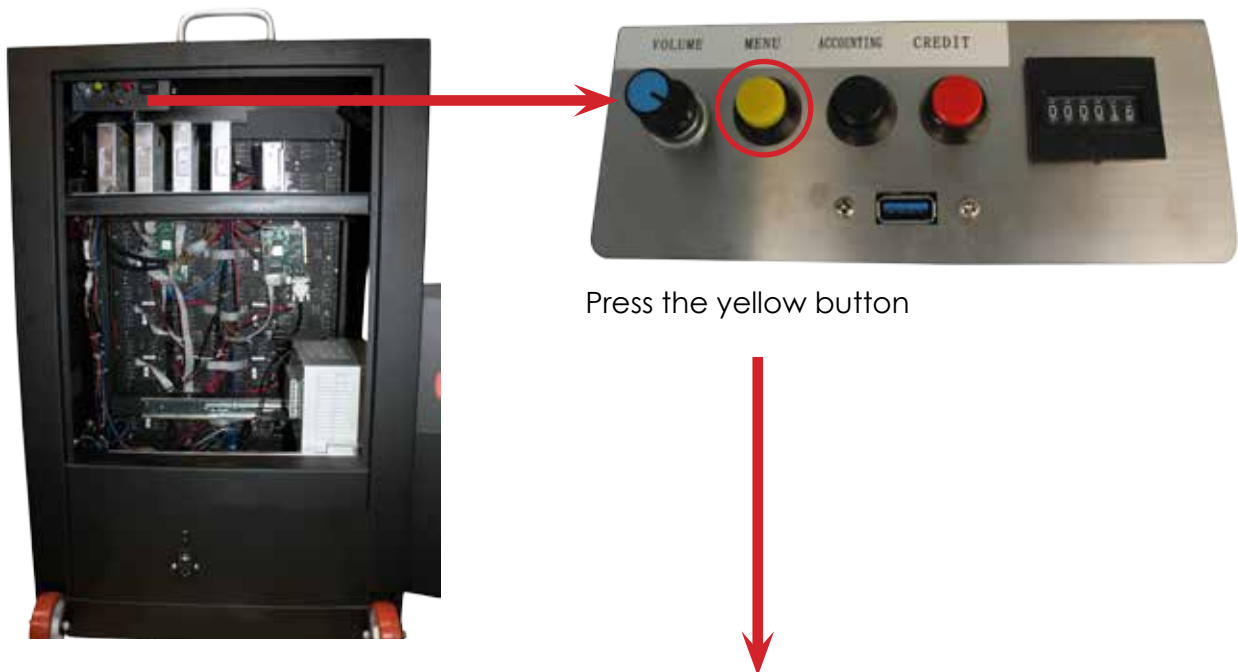


 **WARNING:** use TRENDNET N150 TEW-648UB only. DC's PhotoBooths are manufactured to operate with specific hardware only. Any alterations will void the warranty.

13.4 SETTING UP THE WI-FI NETWORK TO ACCESS THE INTERNET

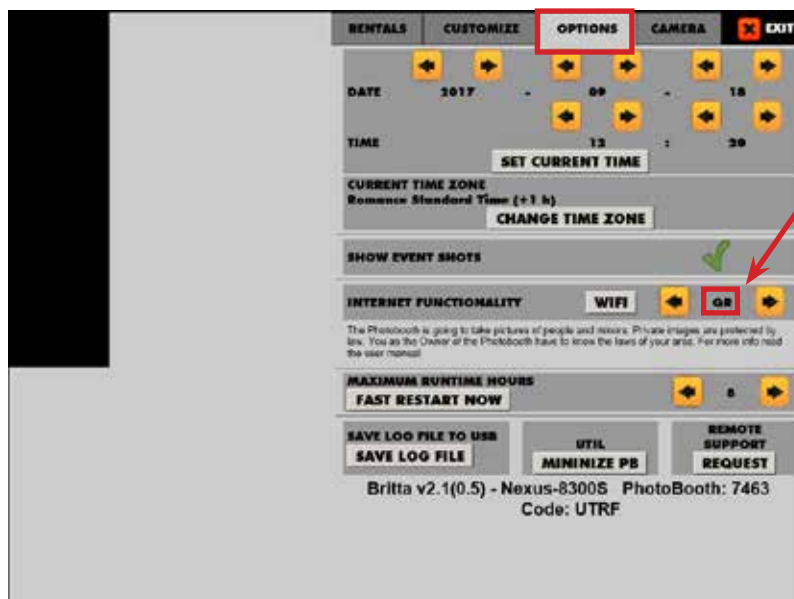
After connecting the Wi-Fi adapter, you need to link the PhotoBooth to a network to access the Internet. Follow the steps below.

- 1- Turn "ON" the PhotoBooth.
- 2- Open Photo Slot and press the yellow button from the Control Panel, to access the menu.



Press the yellow button

- 3- In order to upload the photos/videos to the Cloud, we need to turn ON the "Internet Functionality" from the settings menu. Go to OPTIONS and choose the correct option from the "Internet Functionality" menu. If the "Internet Functionality" is OFF the photos will not be uploaded to the Cloud.



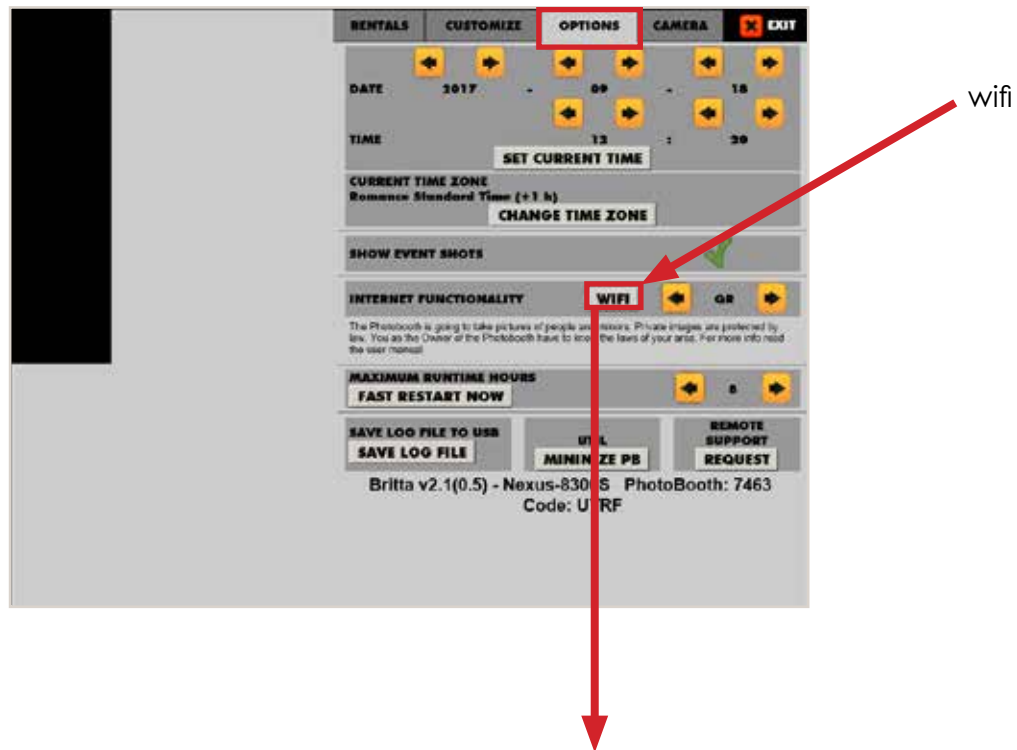
QR ----- ✓
(a qr and a code will be printed on the photo)

CODE ONLY ----- ✓
(only a code will be printed on the photo)

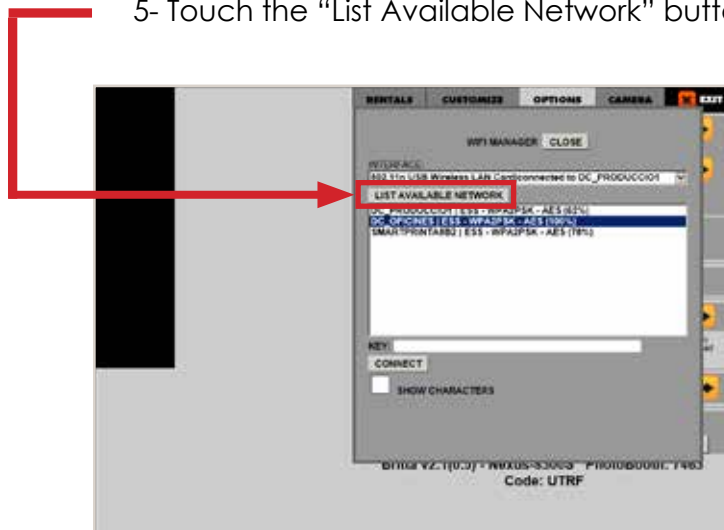
UPLOAD ONLY ----- ✓
(the photo will not have any qr or code, the client will not have access to it)

OFF ----- ✗

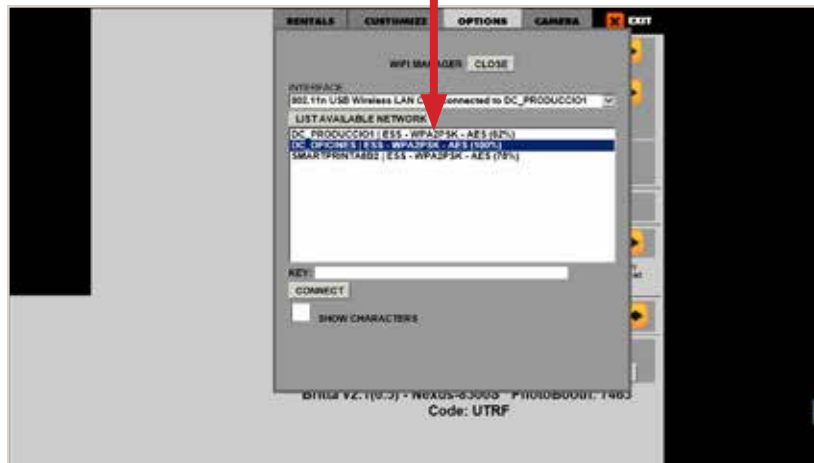
4- Once selected the correct "Internet Functionality", touch on the Wi-Fi button.



5- Touch the "List Available Network" button.

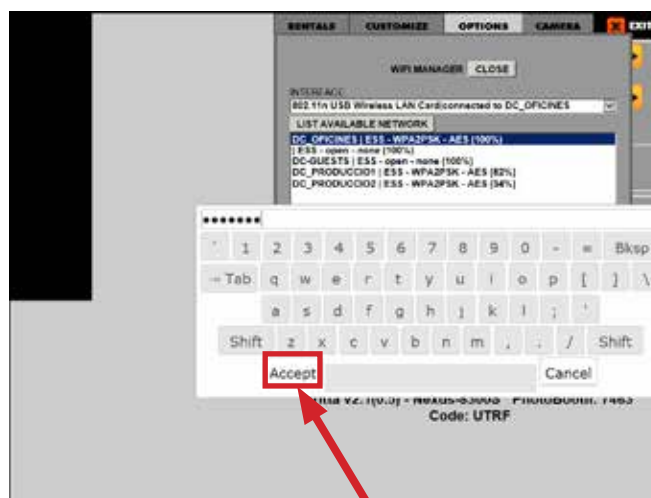


- 6- A list of available networks appears, select the network you want to connect to. It should have a minimum strength of 60%.

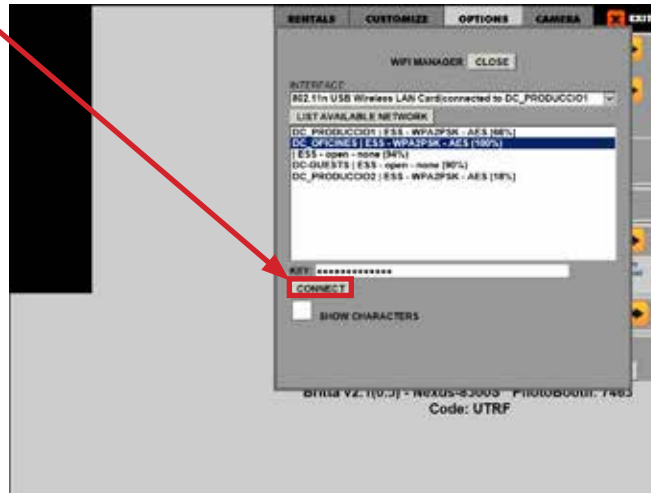


Warning: any signal under 60% will not assure a solid connection

- 7- Enter the network password. Upon touch, a keyboard appears on the screen. Type the password and touch ACCEPT.
- If the network does not have any password leave it blank and touch ACCEPT.



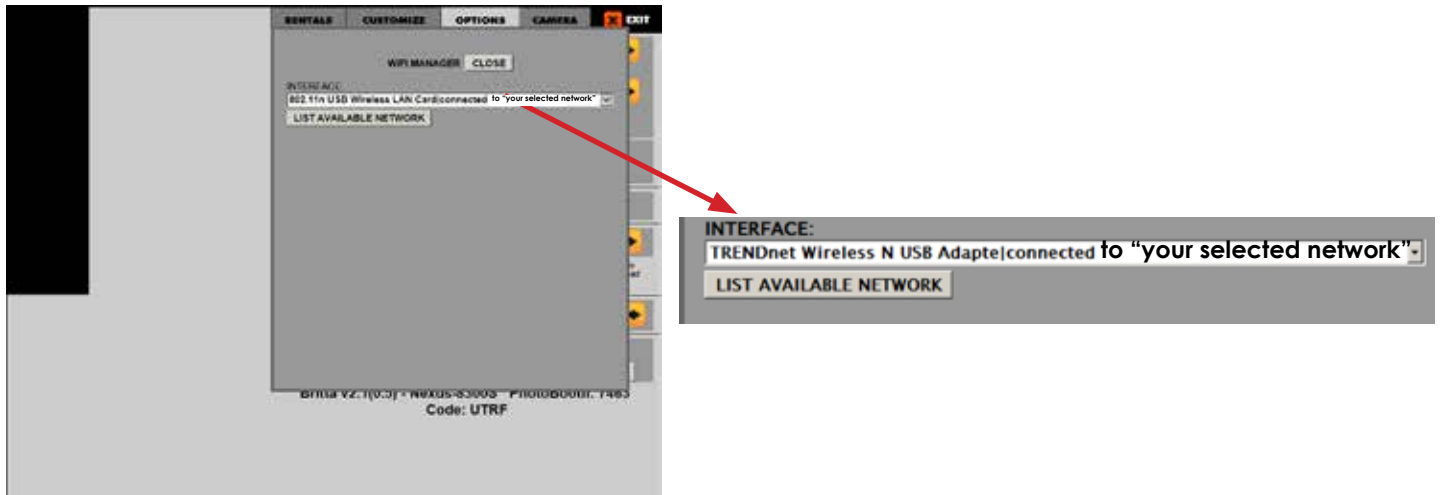
8- Touch CONNECT.



9- You will see this window appear for a few seconds.



- 10- Your interface info text will change to “**connected to**” your selected network, then EXIT setup menu by touching EXIT.



Connected

- * If the screen shows “disconnected” means that the PhotoBooth failed to connect to that network.



WARNING: use TRENDNET N150 TEW-648UB only. DC's PhotoBooths are manufactured to operate with specific hardware only. Any alterations will void the warranty.

This could be for to 3 main reasons:

- 1 Wrong password; retype the password and try to connect again.
- 2 The USB Wi-Fi Adapter may not be connected correctly, check that the blue LED on the USB Wi-Fi adapter is blinking, if it isn't blinking unplug it and plug it again.



Blue LED OFF ----- ✗

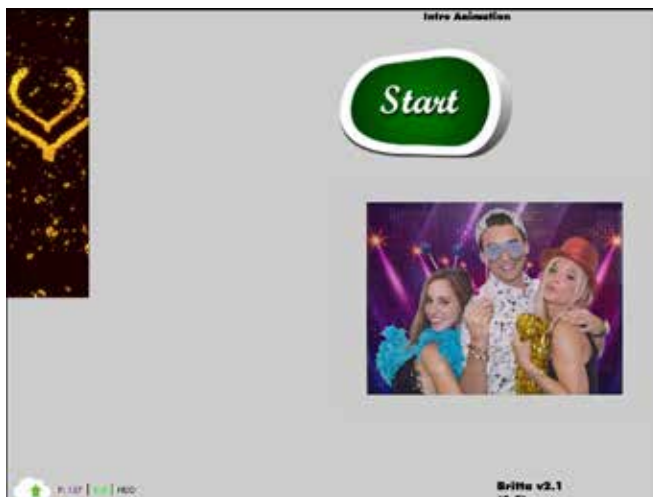
Blue LED ON Solid ----- ✗

Blue LED ON Blinking --- ✓

- 3 The Network is not accepting more connections. Please talk to the Network manager in that building.

After exiting the setup menu, the icon  and the "I:0" should be green.

11- INTERNET "ON" when the icon Wi-Fi is green.
INTERNET "OFF" when the icon Wi-Fi is red.



INTERNET "ON"



INTERNET "OFF"



* If the icon is red your PhotoBooth will not be able to connect with the server and upload the photos.

This could be for different reasons:

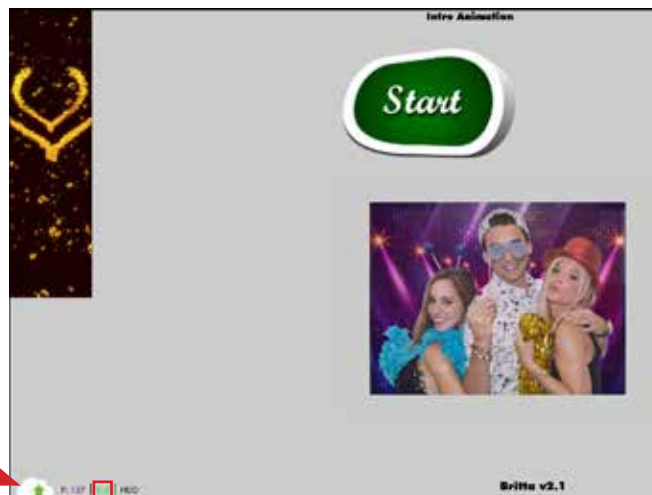
- 1 The Networks needs some additional steps, as having to accept the legal conditions, register, pay per use,... That could happen with public Networks in comercial areas for example. Please use a different Network.
- 2 The Wi-Fi Network has no access to Internet. Please use a different Network.
- 3 The Network has some restriction, please talk to the Network manager (public Network) or provider (private Network).
- 4 The server does not allow any connection, because it's not available in this moment. It will be fixed in a few moments. If this problem persist please contact Digital Centre.

13.6 TESTING THE INTERNET CONNECTION

1- Take a photo.

2- Check the information shown on the bottom left corner of the screen.

To the right, the number are the quantity of photos pending to be uploaded.



- | | |
|--|--|
| <div style="border: 1px solid black; padding: 2px; display: inline-block;">I : x</div> | <p>→ "x" Internet Functionality is OFF means that your photos are not uploading to the cloud.</p> |
| <div style="border: 1px solid black; padding: 2px; display: inline-block;">I : 0 green</div> | <p>→ "0" means that there are no photos to be uploaded, your photos are already uploaded to the Cloud.</p> |
| <div style="border: 1px solid black; padding: 2px; display: inline-block;">I : 1 green</div> | <p>→ "1" In green means that the connection to the Internet and to the server is good and the photo is being uploaded.</p> |
| <div style="border: 1px solid black; padding: 2px; display: inline-block;">I : 1 red</div> | <p>→ "1" In red means that 1 photo is still pending to be uploaded to the Cloud (waiting for the server connection).</p> |

3- Once your photo had been stored to the Cloud, (1 : 0), scan the QR-photo with your Smartphone or go to MyPhotoCode and type the code next to the photo.

SCAN**MyPhotoCode.com**

* If you don't have a QR code Reader or your QR code Reader is not able to read the QR code on the photo, we recommend to use the following:

Android: QR Droid // **iOS:** Bidi?¿?¿

* If you are in MyPhotoCode.com and the photo is not shown, the code is wrong, retype the code and try to see your photo again.

4- Your photos should be instantly shown on your SmartPhone (scan) or PC (code).



13.7 TROUBLESHOOTING1

13.7.1 AUTOMATIC SOFTWARE RESTORING PROCESS

If your PhotoBooth is not working properly, please restore the whole PhotoBooth with the Boot DVD.

- 1- Open the DVD Driver.
- 2- Insert the "Boot DVD".
- 3- Unplug the PhotoBooth.
- 4- Plug in the PhotoBooth after 10 seconds.
- 5- Wait while the restore program reinstalls the software (a progress bar appears on the screen). The time process is about 20 minutes.
- 6- A black screen appears when the process finishes.
- 7- Extract the DVD disk.
- 8- Unplug the PhotoBooth.
- 9- Plug in the PhotoBooth after 10 seconds.
- 10- The PhotoBooth will install all components again. Please follow instructions on the screen.
- 11- Calibrate the Touch Screen.

13.7.2 MANUAL SOFTWARE RESTORING PROCESS

If this process does not start automatically, insert the Boot DVD inside the DVD Driver. Follow the steps below:

1. Plug in a Keyboard to the PC.
2. Turn ON the PC (or the whole PhotoBooth).
3. When the HP screen appears, press "F9" several times, until the Boot Menu appears on the screen.
4. With the up/down keyboard arrows select the CD-ROM option and press ENTER.



13.7.3 NO AVAILABLE NETWORK ON THE LIST

Touch "List Available Network", If no network list is shown, it means that there is no available network close/near the PhotoBooth, contact your network provider. You can also try to connect your PhotoBooth to the Internet by using your SmartPhone as a hotspot.



13.7.4 THE PHOTOBOOTH IS NOT CONNECTED AFTER SELECTING AN AVAILABLE NETWORK

Check the Network signal; any signal under 60% will not assure a solid connection, contact your Network provider. This is not a software problem, it's a Network connectivity issue. To verify, use your Smartphone as Hotspot and attempt to connect the PhotoBooth to verify if the Wi-Fi connection is working properly.

13.7.5 SMARTPHONE AS A HOTSPOT, AN OPTION FOR TESTING YOUR WI-FI CONNECTION

Sometimes with a correct setup and configuration of your Wi-Fi/Internet, a problem may occur.

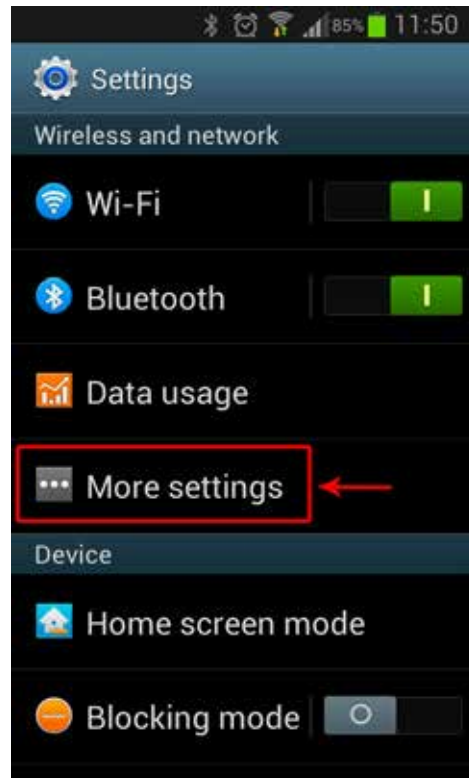
It can be produced, due to the network configuration at the facilities, network access, proxies, or other issues, not related to the PhotoBooth.

In that case, check it by using a Smartphone Hotspot.

Most of Smartphones can be used as a Hotspot. A Hotspot is a process for tethering the data from a Smartphone to other devices via Wi-Fi. Tethering allows the Internet connection to be shared from the phone with other devices.

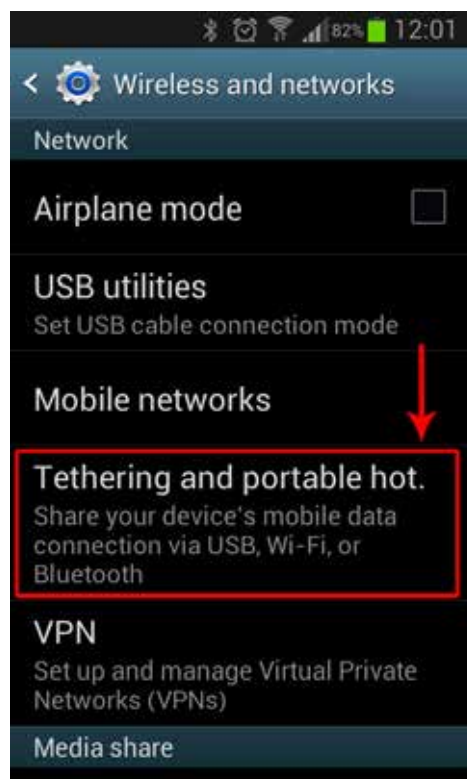
· YOUR ANDROID SMARTPHONE AS HOTSPOT

- Go to the Settings menu and choose “more settings” in the Wireless and network section.



? ?

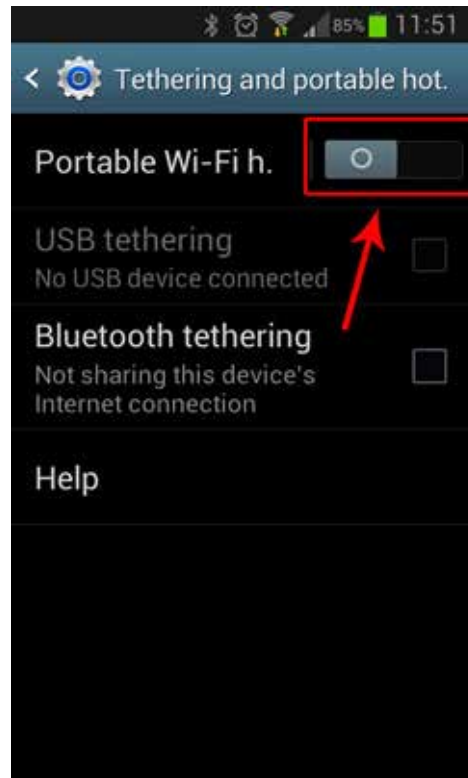
- Choose the “portable hotspot”, “tethering”, “share your device”. Each android device may have different messages.



? ?

- Enable the "portable Wi-Fi"

??

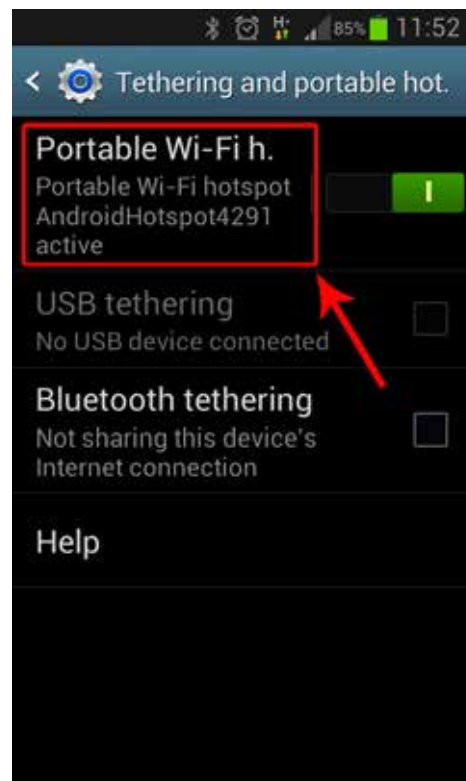


- Choose "OK"

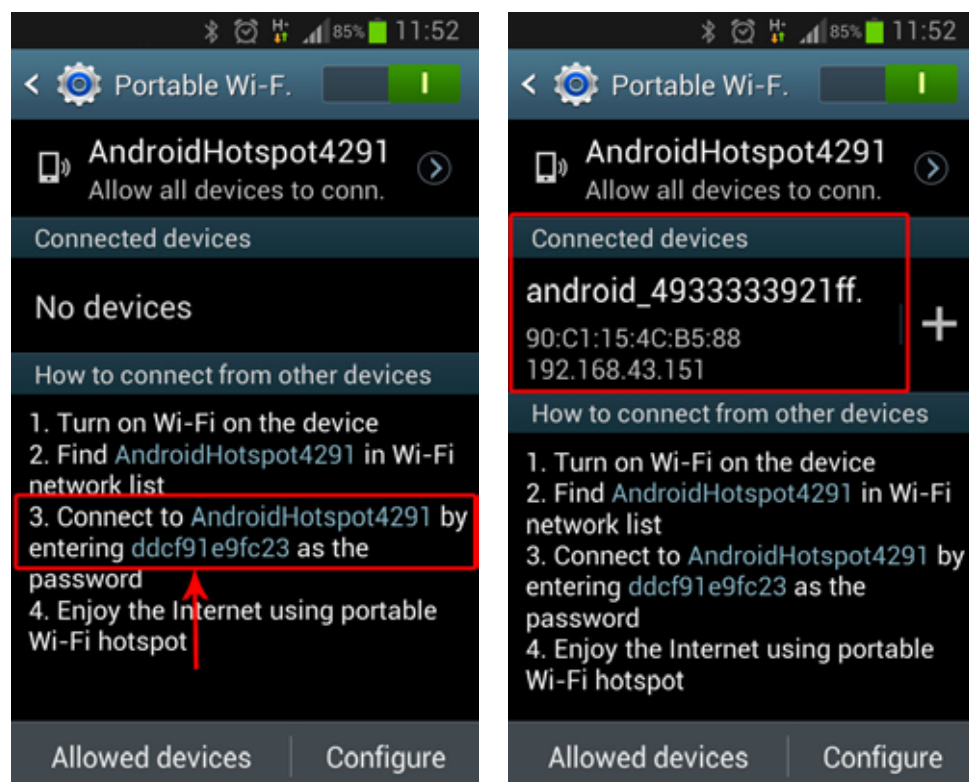


- Once enable, choose "Portable Wi-Fi" to configure the hotspot settings.

??



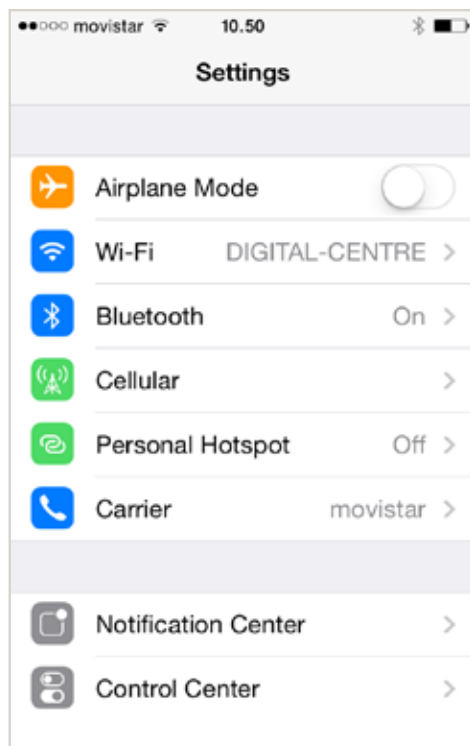
- The name of the network and the password will appear, you may configure as well.
- Here you can see if there are any devices connect to your Smartphone.



- Connect the PhotoBooth to this network.

· YOUR IPHONE AS HOTSPOT

- Go to the Settings menu and choose "Personal Hotspot"



??

- Enable the "Personal Hotspot"



- The Wi-Fi password and the network name will be shown.



- Connect your PhotoBooth using this password.

? ?

13.7.6 SHARE SECURE

Nowadays, the majority of PhotoBooths send photos over the Internet.

It's all so safe, so we think? The answer is no!

Minors are a big part of PhotoBooth users. Are they secure when typing private data in a public area?

Every year there are hundreds of cases of identity theft, scams, account lockouts, reception of spam, viruses, etc.

Imagine that you are with a friend in a PhotoBooth and you want to send the photo to your email address or share the photo on Facebook. The majority of PhotoBooths make you enter your personal data, or login to your account, while in the PhotoBooth. You are typing your personal information in a public terminal where third parties could access and steal the data, and second, you are writing your password in the presence of another person. It isn't secure.

Therefore, Digital Centre now introduces **Share Secure**. You won't have to type your email address to log on to Facebook or Twitter because our PhotoBooths will send the photos to your smartphone, and it is your personal smartphone which will manage the photos safely.

• WHAT'S SHARE SECURE?

Share Secure is a service that DC offers in all their PhotoBooths.*It ensures reliable delivery of photos via the Internet to guarantee a safe and private transmission.

**Internet connection is required for Share Secure.*

• HOW IT WORKS

You can view and share photos and videos through

your phone or computer without having to provide personal information to the PhotoBooth.

You don't have to give your details to the PhotoBooth exposing yourself to unsafe public terminals where third persons may steal information, passwords, or identities.

• ADVANTAGE

1. Reduces the risk of identity theft. There are many real cases of identity theft and it is most important for DC to preserve the privacy and safety of its users.
2. Protects confidential information like email address, telephone number, home address, etc., because it isn't necessary to type your personal information in any DC PhotoBooths.
3. Assures users that the information will be sent to the recipient securely.
4. Don't have to type your details over and over again.
5. Probability of error is zero because everything is from your smartphone. How many times do users make typing mistakes when entering their email address? Or how many times do they forget their password? Your smartphone has all of your personal data, and all your photos and videos will arrive safely, confidentially, and without any error.

This option is available for all users of Digital Centre PhotoBooths. You have two ways to see your photos:

1. **Manually:** Through the QR Code printed on the photo that can be scanned from your smartphone.
2. **Automatically:** The smartphone will link the user with the PhotoBooth, and will immediately send the photos to the smartphone, without typing any phone number, user, email or password.

13.7.7 DIGITAL CENTRE APPS

What can the APPS do for you?

OWNERS can control their PhotoBooths in real time. This tool is way ahead of just getting a daily report in your email.

- Running out of Film?
- Cash box full?
- The PhotoBooth should be ON?
- Full report
- My Locations
- Order Film automatically
- News
- Upgrades
- Alerts



PhotoBooths

12.3.1 PHOTOBOOTHS APP FOR OWNERS

PHOTOBOOTHS APP (for OWNERS)

This APP has been created for DC PhotoBooth owners. They will control all their PhotoBooths remotely and ON TIME. It has an interactive map where you can see your location, and the location of your PhotoBooths.

It will WARN you if any PhotoBooth is running out of Film, cash box full, or if they are not working properly. The owner decides to be warned when the Film stock is 50 prints, 100 prints or whatever. The same with the cash box.

There's an option to contact DC directly from the application, or suggest some improvements.

If your PhotoBooth is running out of Film, you can reorder by pressing a button only.

This APP makes management easier for all PhotoBooth owners.

Improve the Income of your PhotoBooths! Save time and money.

USERS get their pictures at the Smartphone automatically, together with extra functionalities get their photos at the Smartphone automatically, together with extra functionalities. The first social network application for PhotoBooths that allows sharing, voting, and the ability to comment on funny photos with friends and family or with other members.

- SHARE SECURE with all their user names, passwords or emails. Users never type any confidential data at the public kiosk.
- Post on Facebook, Twitter and email automatically
- Post at the WALL and get votes
- Meet other PhotoBooth Users and vote them
- Monthly TOP 10 gets prizes
- Locate nearby PhotoBooths
-and much more coming!



MyPhotoCode

12.3.2 MYPHOTOCODE APP FOR USERS

MYPHOTOCODE APP (for USERS)

MyPhotoCode is a new application to your Smartphone from Digital Centre. It is free for all users of DC PhotoBooths. It gives extra value to the money they put in the PhotoBooth, and increases the sales because players can make easy copies or take new pictures.

With this APP users will see, on his/her Smartphone, all the photos taken in any DC PhotoBooths, no matter when or where the photo was taken.

Users can instantly post on Facebook or email, and post at the Wall. The Wall is the nationwide place where all users can post their photos and see what other users from other locations do. Users can vote for best pictures and see the Monthly Top 10 from the Nation!

The APP will link the user with the PhotoBooth when he/she starts using it, and will immediately send the photos to their Smartphone, without typing any phone number, user, email or password.



14-TROUBLESHOOTING2

· GENERAL PROBLEMS

Problem

The unit switch is ON, but it does not turn on

Causes

The unit is not plugged in.
The voltage is incorrect.
Overload: the fuse over the electric socket has been blown.

Solutions

Check if the unit is correctly connected to the electric ground.
Check if the electric ground is receiving electricity.
Be sure that the voltage is correct.
Change the fuse.

Problem

The fluorescent does not turn on.

Causes

The fluorescent lights have been blown.
The transformer has been blown.

Solutions

Replace the fluorescent lights
Replace the transformer

· MONITOR'S PROBLEMS

Problem

The monitor image looks darker or lighter

Causes

The monitor is not adjusted correctly.

Solutions

Readjust the monitor.

Problem

The monitor image moves up and down

Causes

The monitor is not adjusted correctly.

Solutions

Readjust the monitor.

· LEDSCREEN'S PROBLEMS

Problem

The LEDSCREEN shows three RGB lines.

Causes

Possible bad connection of the PC video output.

Solutions

Check connections.

Problem

LEDSCREEN shows all black.

Causes

Possible bad connection of the sending board.

Solutions

Check that the sending board lights are blinking. If it's not blinking you have to check the connection.

· SOUND PROBLEMS

Problem

The sound does not work

Causes

The volume is not correct.

The configuration menu has the sound set to OFF.

Solutions

Adjust the volume with the control placed below the test, free-play and start buttons.

Change the sound configuration from the test menu (black button).

· PRINTER PROBLEMS

Problem

The printer does not print any photos

Causes

The printer is disconnected.

The printer is out of ink or paper.

The paper or the ink sheet was not properly installed.

Incorrect paper.

USB/ LPT Atmel chip position is incorrect.

Solutions

Switch on the printer.

Call the person in charge

Correctly place the paper and the ink.

Use only FL68 type paper.

Problem

The printer does not switch on

Causes

The printer is disconnected.

The printer does not receive electric supply.

Solutions

Connect the printer.

Be sure that the cable is correctly connected.

Problem

It prints one or more white lines

Causes

Thermal head is broken.

Solutions

Replace thermal head.

· PC PROBLEMS

Problem

Install a brand new Control Board with Atmel chip and jumpers.

Causes

This problem is due to a hardware malfunction.

Check the green Capture Board, as it is probably out or half way in.

Solutions

Turn OFF the PC.

Take out the Capture Board. And put it again (all the way in).

Screw in tightly and check again that it is all the way in, and did not move little out during screwing.

Turn ON the PB and check it.

• **WARNING**

- If you have any doubts or any problems with the unit and it's performance, call a technician to solve the issue.

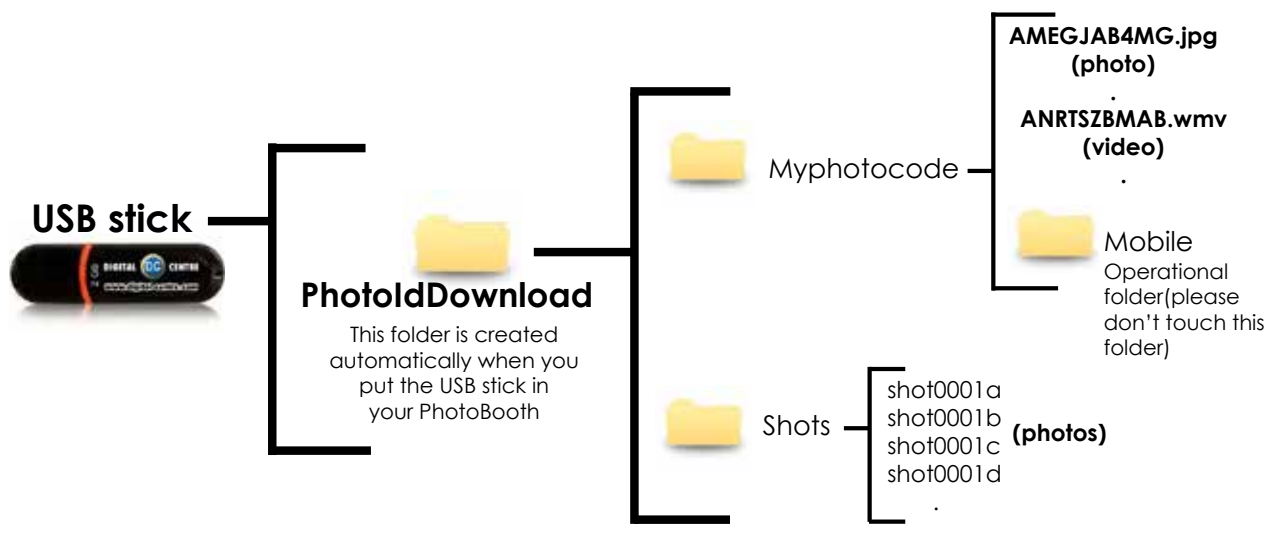
| | | |
|--------------------------------|--|----------|
| Printer | Cleaning. Check configuration. | Monthly |
| Glasses | Cleaning. | Weekly. |
| Control Panel | Check the functioning of all buttons | Monthly |
| Lights | Check the functioning of all the lights and the fluorescent light. | Monthly |
| Sound | Check the sound. | Monthly |
| Coin Acceptor Bill Acceptor | Clean and check the correct functioning | Annually |
| Interior | Cleaning | Annually |
| Exterior | Cleaning | Weekly |
| LEDScreen | Cleaning | Weekly |

14.1 PROBLEMS UPLOADING THE LOGO

Possible causes:

1-USB is damaged

- Let's make a test to see if it works at the computer.
- Plug the USB STICK at the front of the PC (HP C2D), and go to Set Up Menu. Then exit the Menu.
- Take a picture by choosing the product you want.
- After the game, Remove the USB STICK.
- Plug the USB STICK in your PC or LapTop.
- Check if the USB STICK contents the **PhotoldDownload** folder.
- It should be 2 folders into the PhotoldDownload and your picture should be there.
- If your picture is not there, the USB STICK is not working properly.



It's recommended to use a USB drive with LED and 2GB of space.



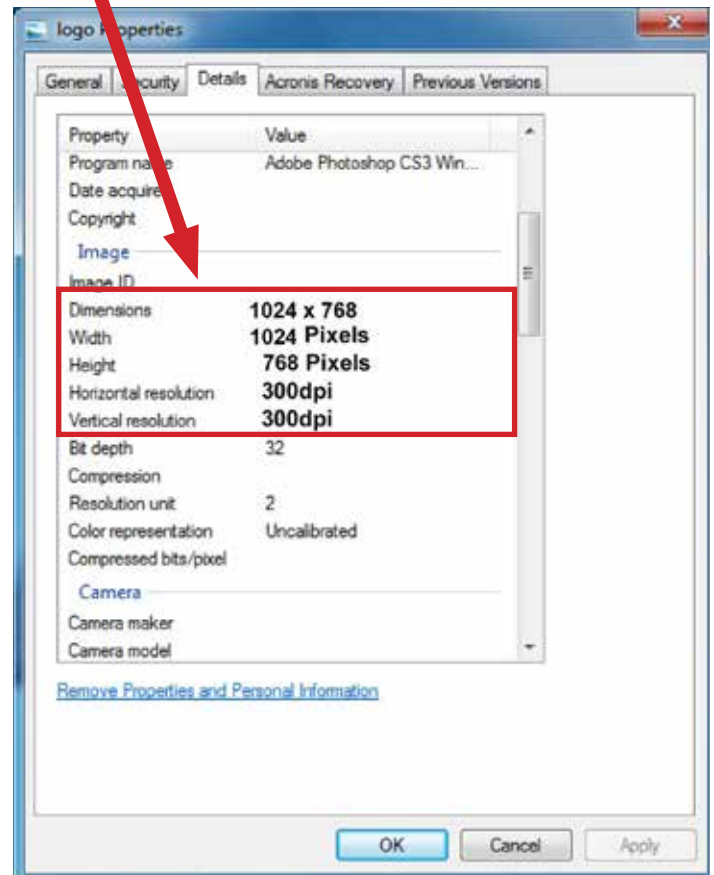
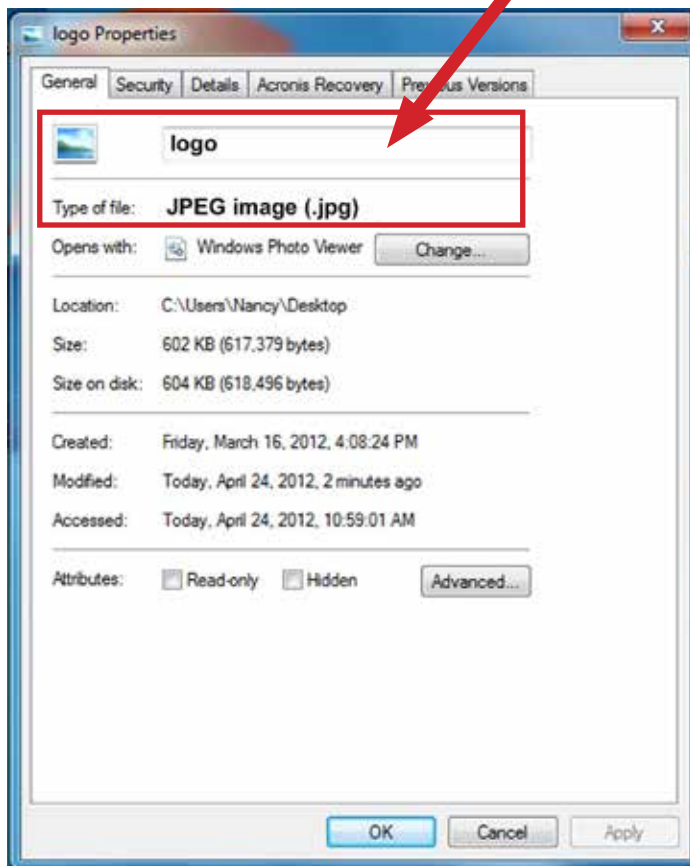
2-The logo specifications/characteristics are not correct

- Plug the USB Stick in your PC or Laptop.
- Locate the logo, Placed on the logo and click the right button on your computer mouse to open properties.
- The properties should be as follows.



Click the right button

- Check the logo specifications



Logo specifications:

Name: logo
Size: width: 1024 pixels
 height: 768 pixels
Resolution: 300dpi
Extension: JPG
Color mode: RGB



logo.jpg



If it doesn't working, consult a professional designer to assist in changing the logo.

ADVANCED USERS: Use the following web site for suggestions; <http://www.webresizer.com>

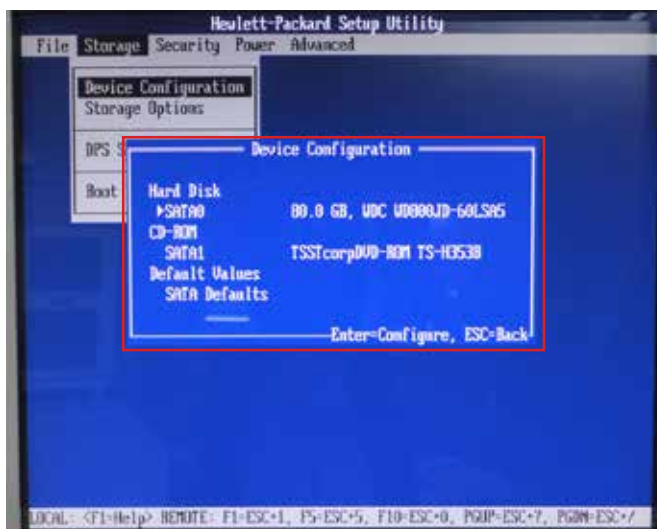
14.2 HARD DRIVE

Hard drive error

This procedure is to check if the BIOS settings are correct for an Automatic BOOT-DVD.

WARNING!!! This procedure is very dangerous and could cause a PC Malfunction. Please read it carefully and follow all steps one by one.

- 1 · Plug in a Keyboard to the PC.
- 2 · Turn ON the PC (or the whole PhotoBooth).
- 3 · When the ASRock screen appears, press "F10" several times until the "BIOS SETUP UTILITY" appears on the screen. If it does not come up, and the software continues uploading, then go back to the Step 2.



- 4 · With the Keyboard arrows, move up to the Storage Menu, here we are going to check the following thing:

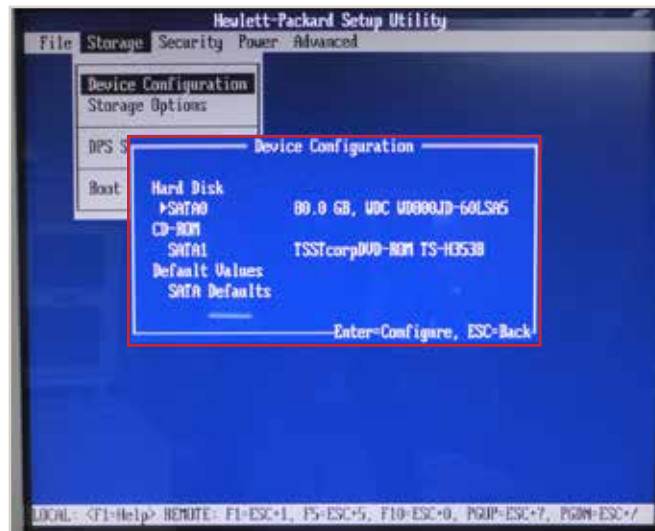
- Device Configuration (step 5)
- Boot Order (step 6)

5 • Once you are inside the “**DEVICE Configuration**” please check the following points:

- “Hard disk” should be connected at SATA0
- “CD-ROM” should be connected at SATA1

If everything is OK, press ESC to return the Main menu.

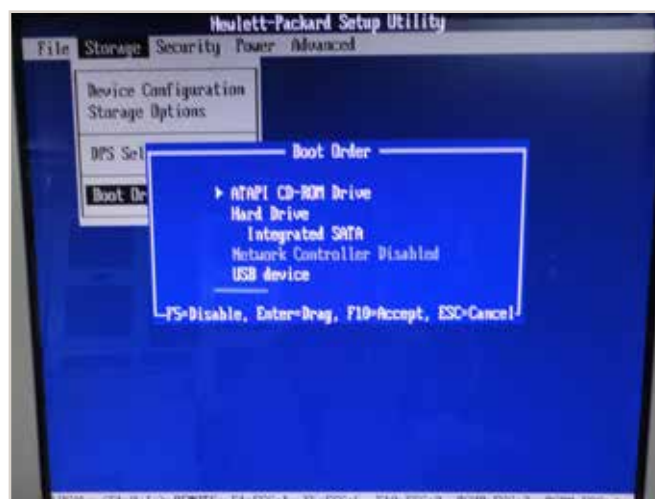
If Hard disk or CD-ROM or Both are not detected, we should check the PC connections.
(Do this work with the PC unplugged from power). Go to step 8



6 • Once you are inside the “**Boot Order**” please check the following points:

- “ATAPI CD-ROM”
- “Hard Drive”

If ATAPI CD-ROM or Hard Drive or Both are not detected, we should check the PC connections.
(Do this work with the PC unplugged from power). Go to step 8



7· With the Keyboard arrows, move right to the Advanced Menu here we are going to check the following thing:

- Select Power-On Option and confirm that the "After Power Loss" is ON



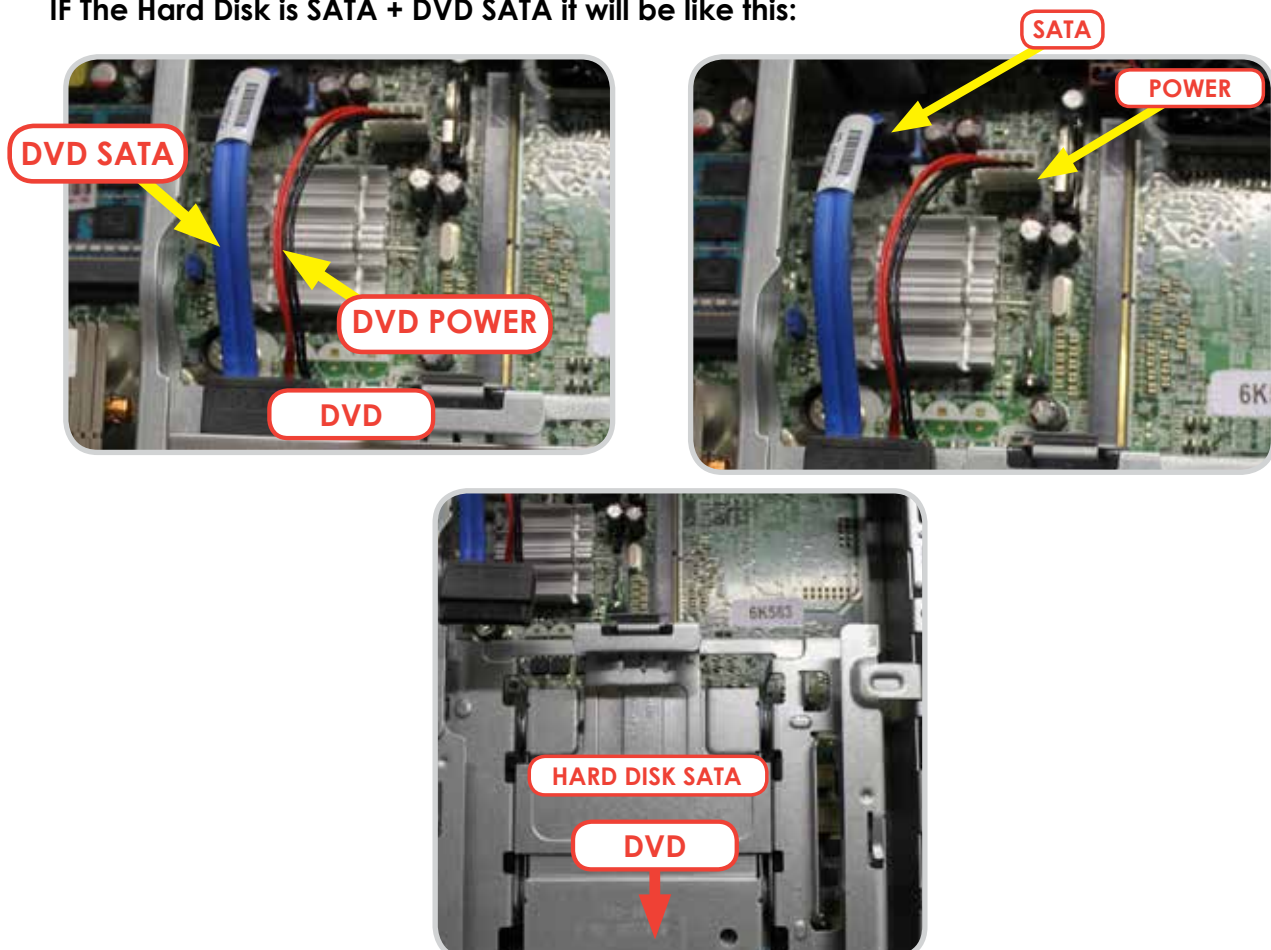
8· Unplug the PC from the power.

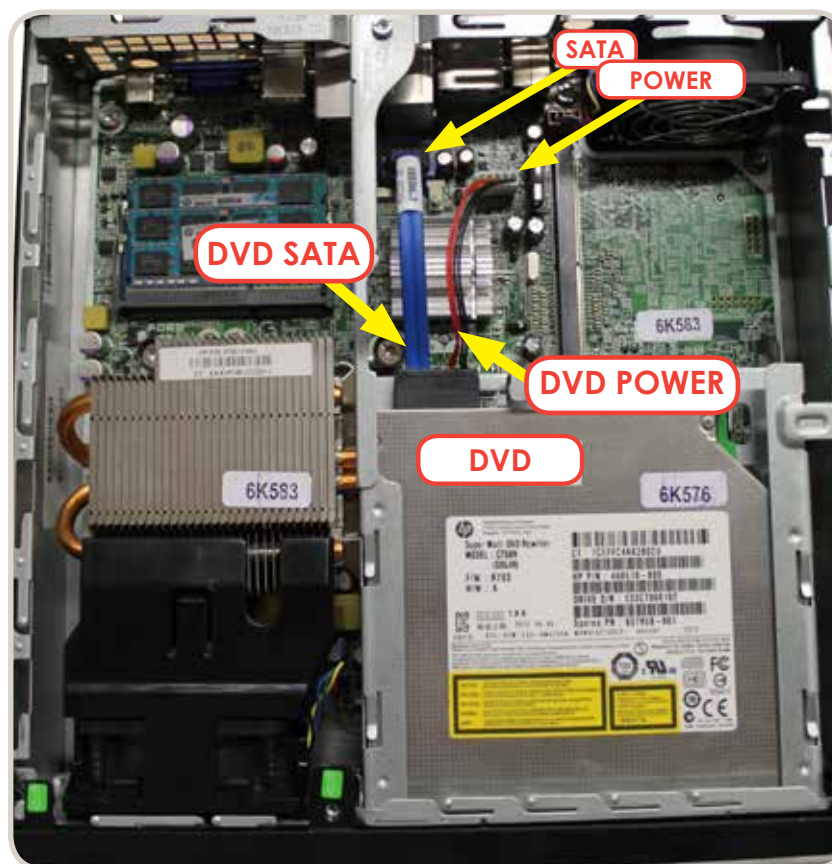
9· Open the top cover (there are 2 screws in the top back side of the PC)

10· Check connections as follows:

Please pull up the green arrows from the DVD ROM and from the Power supply and check the connection as it shows in the following pictures.

IF The Hard Disk is SATA + DVD SATA it will be like this:





11 • If all connections are fine (as it appears in the pictures), then it is possible that the component, which is not detected at the "IDE CONFIGURATION" Menu, is physically damaged. Please contact Digital Centre for a new part.

14.3 BOOT DVD

To Update the Machine or change the software version, please follow these steps:

- 1 • Open the DVD Driver.
- 2 • Insert the "Boot DVD".
- 3 • Plug Off the Machine.
- 4 • Plug On the Machine after 10 seconds.
- 5 • Wait while the restore program reinstalls the software (a progress bar appears on the screen).
The time process is about 30 minutes
- 6 • A black screen appears when the process finishes.
- 7 • Extract the DVD disk.
- 8 • Plug Off the Machine.
- 9 • Plug On the Machine after 10 seconds.

CUSTOMIZED FRAMES:

If you have customized frames and/or logos now is the time to upload.

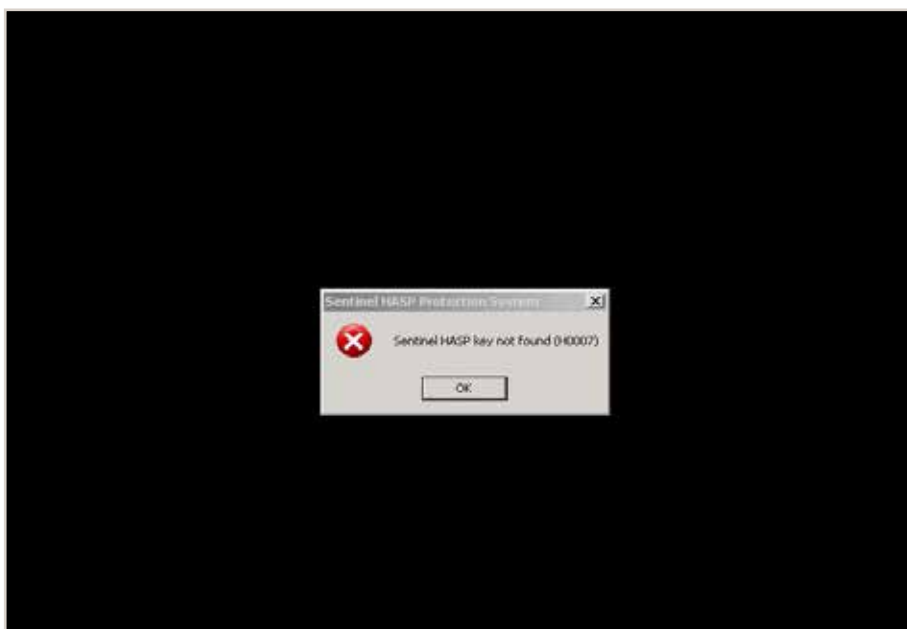
CUSTOMIZED FRAMES. If you have customized frames and /or logos now is the time to upload.

To upload your customizations: put the USB Stick in the pc, go to the Setup Menu Customize, and press the LOAD button. If your USB is not detected, press EXIT and enter again to the Setup. [\(view: Load from USB section\)](#)

To view your frames, in the Setup menu, the Frames Option has to be in Custom mode.

14.4 DONGLE ERROR

If you switch on the PhotoBooth and the following message appears; "Sentinet HASP key not found (H0007)", it means that the printer dongle is not well connected. The USB dongle must be connected on P.7 (please see picture).

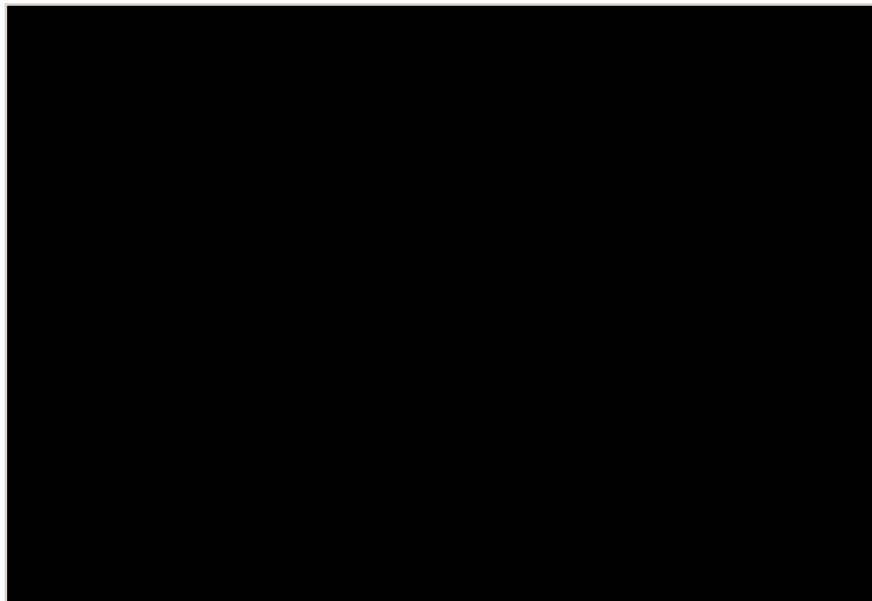


P.7 Dongle

P.7

14.5 CAMERA ERROR

When you take a picture and your screen appears black please check the USB connection from the camera. The USB must be connected on P.10 (please see picture).



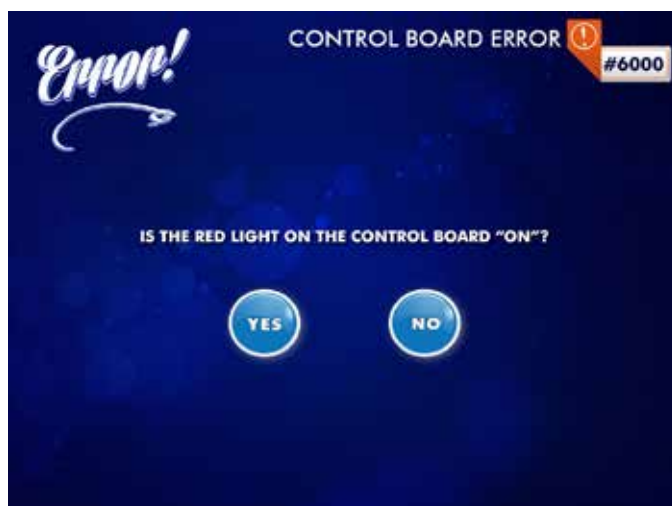
P.10 Camera. USB Extension AM/AF From Camera to PC. (180 cm - Inch 70,87)

14.6 SCREEN ERROR

14.6.1 CAMERA ERROR



14.6.2 CONTROL BOARD ERROR





14.6.3 ERROR



14.6.4 PRINTER ERROR PRINTER NOT FOUND

ERROR 0
ERROR 1
ERROR 101
ERROR 1000
ERROR 1018
ERROR 1109



14.6.5 PAPER ERROR #1001 INK RIBBON PROBLEM



14.6.6 PAPER ERROR #1017 THE INK RIBBON IS FINISHED



14.6.7 PAPER ERROR #1016 THE INK RIBBON IS FINISHED



14.6.8 PAPER ERROR #1008 INCORRECT FILM



14.6.9 PAPER ERROR #1102 PAPER JAM



14.6.10 PRINTER ERROR #1015 INK RIBBON ERROR



14.6.11 PRINTER ERROR #1003 PAPER JAM



14.6.12 PRINTER ERROR #1006 INK RIBBON PROBLEM



14.6.13 PRINTER ERROR #1011 COOLING

14.6.14 PRINTER ERROR #1013 THE PRINTER DOOR IS OPEN



Error!

PRINTER ERROR
INK RIBBON MARK ERROR **#1101**

- 1 PRESS THE "DOOR OPEN" BUTTON
- 2 CHECK THE INK RIBBON
- 3 CLOSE THE PRINTER DOOR

ALWAYS CLOSE THE PRINTER DOOR FROM THE MIDDLE, NEVER FROM THE SIDES.





If you need additional assistance, call +1 305 387-5115 and reports the following codes:
String - PhotoBooth Model - Software

Error!

PRINTER ERROR
MECHANICAL ERROR **#1103**

PLEASE PRESS THE 'FEED & CUT' BUTTON, TO FIX IT.




If you need additional assistance, call +1 305 387-5115 and reports the following codes:
String - PhotoBooth Model - Software

Error!

PRINTER ERROR
MECHANICAL ERROR **#1104**

- 1 PRESS THE "DOOR OPEN" BUTTON
- 2 CLOSE THE PRINTER DOOR
- 3 PRESS THE "FEED&CUT" BUTTON

ALWAYS CLOSE THE PRINTER DOOR FROM THE MIDDLE, NEVER FROM THE SIDES.





If you need additional assistance, call +1 305 387-5115 and reports the following codes:
String - PhotoBooth Model - Software

Error!

PRINTER ERROR  **#1105**

PRINTER INITIALIZATION IS REQUESTED

- 1 PRESS THE "DOOR OPEN" BUTTON
- 2 CLOSE THE PRINTER DOOR
- 3 PRESS THE "FEED & CUT" BUTTON

ALWAYS CLOSE THE PRINTER DOOR FROM THE MIDDLE, NEVER FROM THE SIDES.



If you need additional assistance, call +1 305 387-5115 and reports the following codes:
String - PhotoBooth Model - Software

Error!

PRINTER ERROR  **#1106**

POWER OFF WAS DETECTED WHILE PRINTING

THE PRINTER POWER WAS OFF WHILE PRINTING.
PLEASE PRESS THE "FEED & CUT" BUTTON, TO FIX THIS ERROR.



If you need additional assistance, call +1 305 387-5115 and reports the following codes:
String - PhotoBooth Model - Software

14.7 THE “PLEASE WAIT” ERROR

The “Please Wait” error is very common. It looks like the PC freezes, but it isn't. The problem is that the computer is waiting for the right components.

When we turn on the Photo Booth, the computer shows the “Please Wait” screen while it checks the Control Board, the USB adapter and the Printer. If any of the components are not ok, the software doesn't go ON.

So, when we face this problem we have to check the 3 components. The procedure is as Follows:

1· Check the Printer lights ON. Should be ON the following lights “POWER” and “READY”. If any other light, please fix it and Turn OFF and ON the Photo Booth.

2· Check the Printer Connections. Power and USB, just 2 wires.

POWER
Printer lights ON



Printer USB

Main power cable



3· Check the Control Board Serial Connection. (That is the common problem Point). (attached 2 pictures: Correct and Error “Please Wait”). This connection is very easy to lose during transport, or when we work at that area.

14.8 NO SIGNAL



Check if the PC lights are ON.

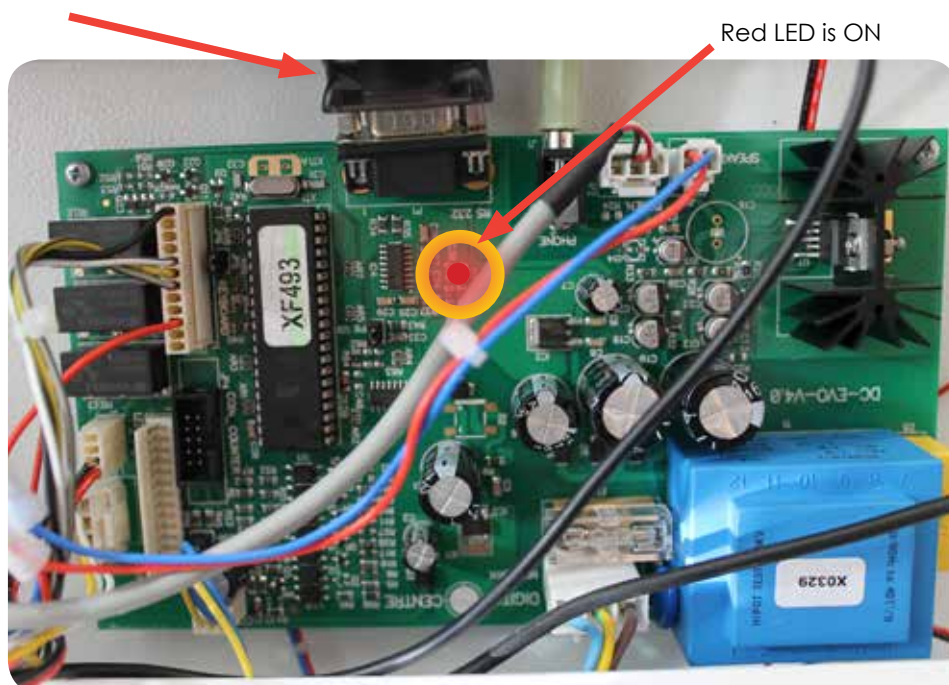
If the lights are on then it appears that the PhotoBooth is working but the monitor is not. Next steps:

When you turn ON the PhotoBooth, can you see any message on the screen? (ex; manufacturer name, or "NO SIGNAL")?

If this is the case, the VGA cable is probably unplugged or damaged.

But if nothing is on the screen (when you turn ON the PhotoBooth), please check if there is power to the Monitor. Power cable is probably unplugged from the monitor.

P.2 P.2 Serial Cable From Control Board to PC. (56 cm - Inch 22,04)



14.9 CONTROL BOARD ERROR

The control Board is the green board located behind the PC. It doesn't mean that the Control Board is bad; it could mean that the PC could not connect with the Control Board (because the Serial cable is not correctly connected).

Check following points:

- 1 · Check the Control Board Serial Connection "P.2". (That is the common problem point). (attach 2 pictures: Correct and Error "Please Wait"). This connection is very easy to lose during transport, or when you work at that area.
- 2 · If all connections are good, then check that the Control Board Red LED is ON.
- 3 · If all the 2 points are OK, but still doesn't work, please send the Control Board to Digital Centre (contact the Support Team before sending)



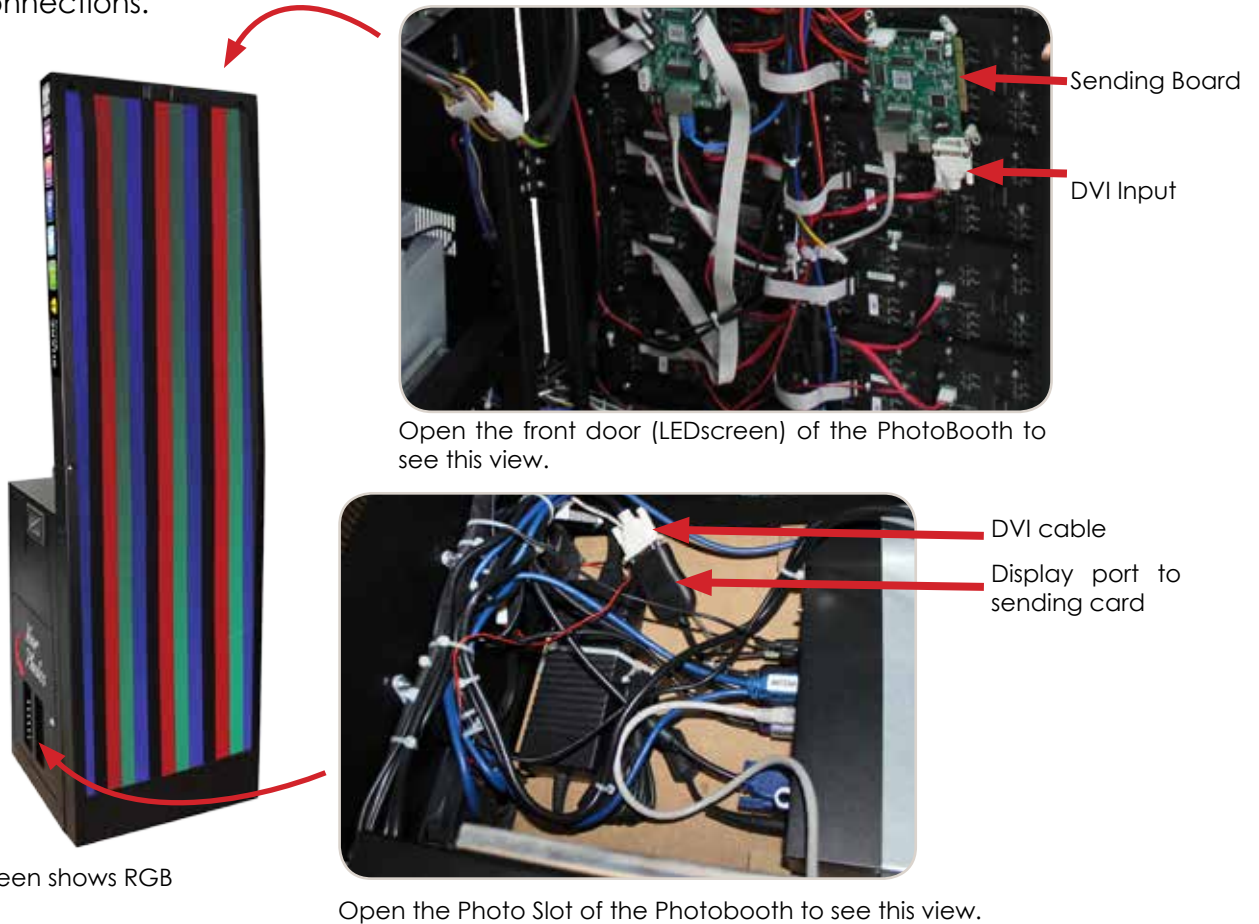
USB CONNECTIONS PC HP-8300

P.2 Control Board. USB to serial converter (1 m - inch 39,37)

14.10 PROBLEMS WITH LEDSCREEN

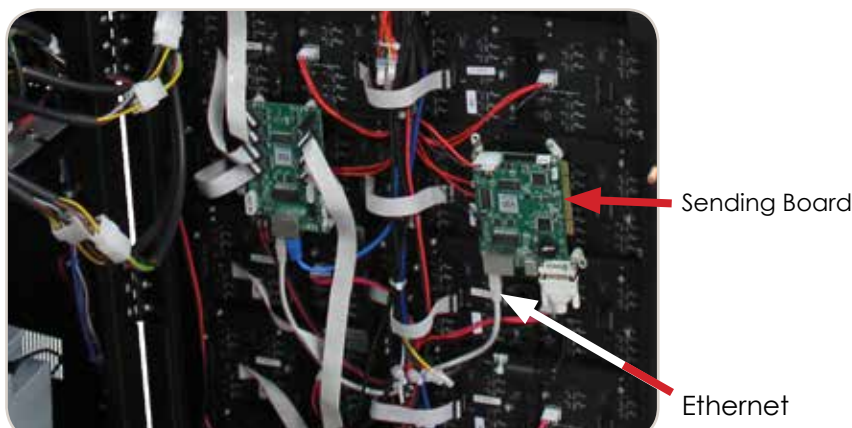
CONNECTION WITH PC

If the LED screen shows three stripes of red, green and blue (RGB) means no video signal comes. Maybe it's a connection error between sending board and PC. You should check the connections.



CONNECTION BETWEEN SENDING BOARD AND RECEIVER CARD

If the LED screen is black maybe because there is a connection error between the sending board and receiver card. If the light of sending board and receiver cards are blinking it means are working properly. If the light of sending board and receiver cards are not blinking it means are not working properly and you have to check the connection between these two parts.





Front view. LED is black

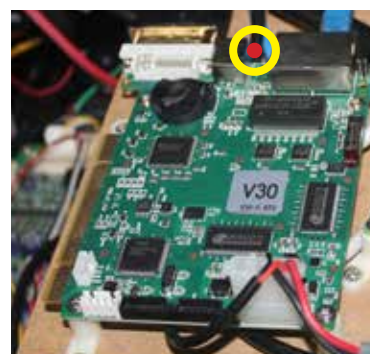
Rear view. Two Receivers

CONNECTION WITH THE POWER SUPPLIES

As we have seen sending board and receiver cards have lights that indicate they are operating. If any of these lights is not lit, it could be that there was a problem with the power supply.



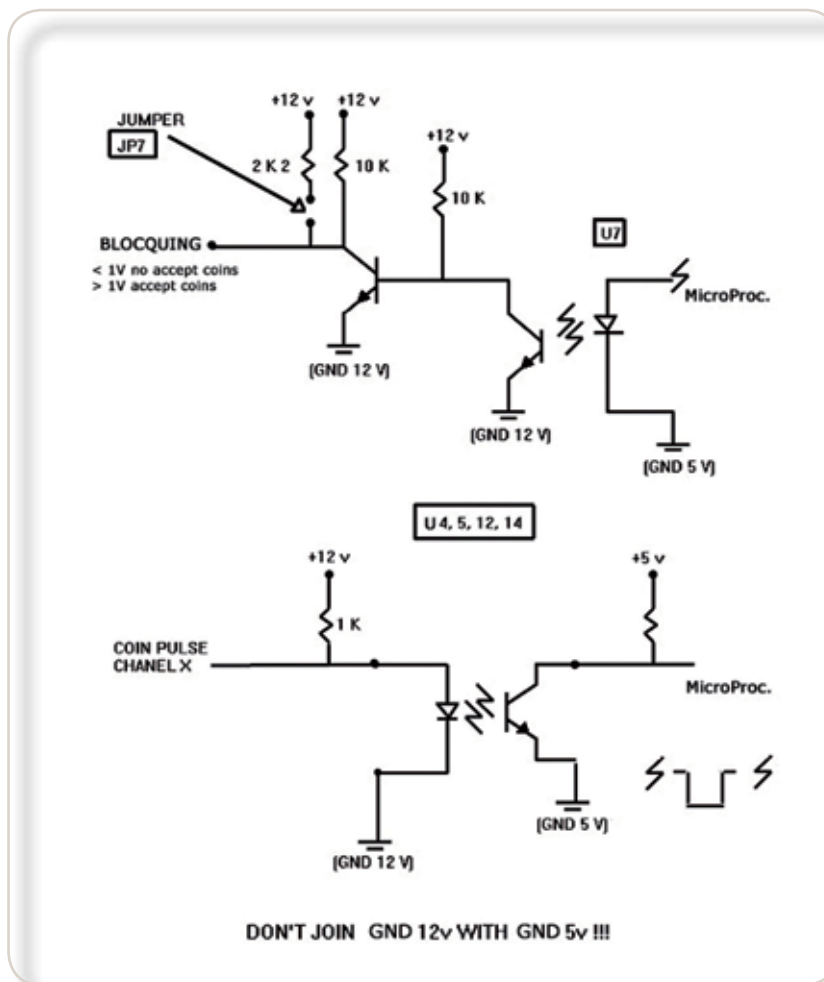
Receiver card



Sending card

15-CHARACTERISTICS

15.1 CONTROL BOARD DIAGRAMS



| PIN NUMBER | SIGNAL | REMARKS |
|------------|---------------------|---|
| 1 | GND | |
| 2 | 12V | |
| 3,4,5 | N.C. | |
| 6 | BLOCQUING | U7 PUT THIS TO $\geq 3v$ WHEN THE PROGRAM LETS YOU TO USE COINS. MINOR THAN 1v WHEN MC |
| 7 | COIN PULSE CHANEL 1 | U12 PULSE TIME DURATION > 50 msc |
| 8 | COIN PULSE CHANEL 2 | U4 THE PROGRAM DOESN'T USE IT |
| 9 | COIN PULSE CHANEL 3 | U14 THE PROGRAM DOESN'T USE IT |
| 10 | COIN PULSE CHANEL 4 | U5 THE PROGRAM DOESN'T USE IT |

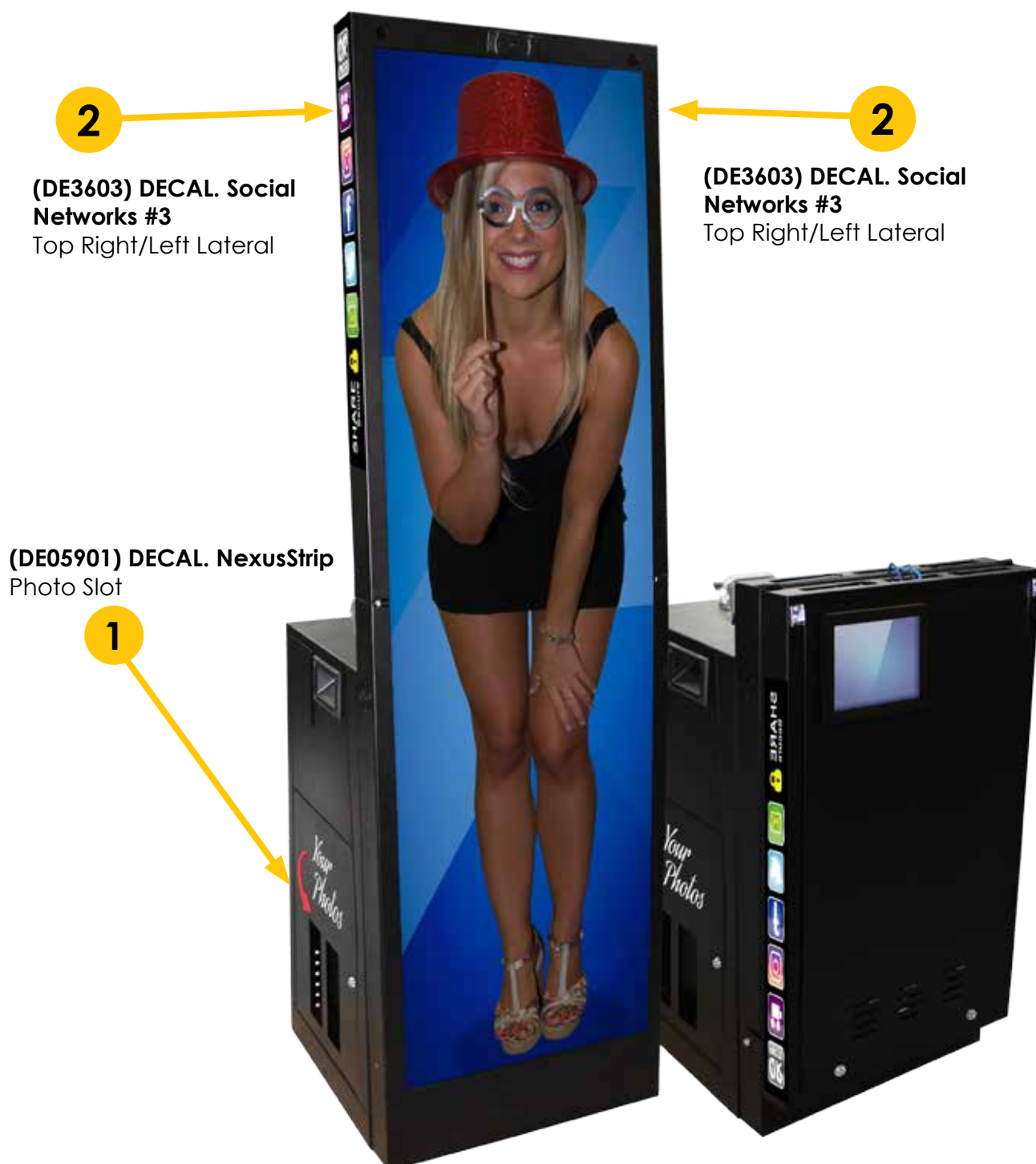
15.2 DECALS

You can use images of 300 dpi to personalize the decals if needed.
Save in a JPG format.

The size cm (for EUR) inch (for USA) for each one must be:

1-(DE06001) DECAL. ECLIPSE. Photo Slot (30,6x20,6 cm - Inch 12,05x8,11)

2-3-(DE3603) DECAL. Social Networks #3 Top Right/Left Lateral (6,8x56,5cm - Inch 2,7x 22,2)





- 1 **(DE06001) DECAL. ECLIPSE.**
Photo Slot
(30,6x20,6 cm - Inch 12,05x8,11)



- 2 **(DE3603) DECAL. Social Networks**
#3 Top Right/Left Lateral
(6,8x50 cm - Inch 3,1x 19,7)

15.3 DIAGRAM PHOTOBOOTHS PARTS

ME06007

UPPER CURVED INNER DOOR
ECLIPSE (Black)

EL3400

FULL HD CAMERA

PL0035

"LOOK" #4 METHACRYLATE
LEFT OUT ARROW

GL0002

SAW TOUCH MONITOR 19"

ME06006

FRONT INNER DOOR ECLIPSE
(Black)

ME0001

LOCK 1314

ME06003

MAIN BODY CHASSIS
ECLPSE (BLACK)

ME06001

BACK VERTICAL POLYCARBONATE HOLDER
ECLIPSE (Black)

ME06000

FRONT VERTICAL POLYCARBONATE HOLDER
ECLIPSE (Black)

ME06008

BACK CURVED INNER DOOR ECLIPSE (Black)

WO06001

ECLIPSE'S WOOD SEAT

ME06004

MAIN BODY LATERAL DOOR
(photo slot) ECLIPSE (Black)

ME06005

DOOR BELOW SEAT ECLIPSE (Black)

ME06013

FLOOR (ALUMINUM) ECLIPSE

EL00005

SQUARE LED LIGHT PANEL 9W 5500K

ME5627

CAMERA METAL COVER NG V&N
V4 / ECLIPSE (BLACK)

PL00036

"HERE" #4 METHACRYLATE RIGHT OUT ARROW

ME06010

DOOR FOR PAYMENT
SYSTEMS ECLIPSE (Black)

ME06009

MONITOR CHASSIS ECLIPSE (Black)

PL06003

ANTIREFLECT POLYCARBONATE
SHEET

EL00024

P4 INDOOR FLEXIBLE LED
MODULE

ME06002

HORIZONTAL
POLYCARBONATE HOLDER
ECLIPSE (Black)



ME2930
METAL LEG (16x80 mm - Inch 0,06x0,315)

PL0017 POLYURETHANE WHEEL D-100 FIXING MECH.



PL0019
POLYURETHANE WHEEL D-100 ROTAR MECH.

**albert: em falta saber a quines parts
corresponen les peces del BOM**

15.4 PARTS LIST

| | |
|----------|--|
| CA05901 | NEXUS MAIN POWER CABLE FROM FILTER TO POWER SUPPLIES, PC, PRINTER AND CONTROL BOARD |
| CA05902 | NEXUS 12V POWER SUPPLY TO FANS AND MONITOR |
| CA05903 | NEXUS CABLE FROM CONTROL BOARD TO SERVICE PANEL, SPEAKERS, LEDS PHOTOSLOT AND CARPET |
| CA00034 | NEXUS POWER CABLE TO POWER SUPPLIES (2 P.S.) |
| CA00039 | NEXUS POWER CABLE TO POWER SUPPLIES (1 P.S.) |
| CA00033 | NEXUS 5V SUPPLY CABLE "A" (power supply side) |
| CA05904 | NEXUS 5V SUPPLY CABLE "B" (led module side) (110 cm) |
| CA00030 | NEXUS 5V POWER SUPPLY TO LED MODULES (20 MODULES) AND CONTROLLER/RECEIVER |
| CA00001 | NEXUS LED MODULE SIGNAL CABLE (14cm) |
| CA00002 | NEXUS LED MODULE SIGNAL CABLE (40cm) |
| CA00003 | NEXUS LED MODULE SIGNAL CABLE (60cm) |
| CA0004 | NEXUS NETWORK CABLE (50 cm - Inch 19,69) |
| CA0003 | NEXUS NETWORK CABLE 100 CM (INCH 39,37) |
| CA0001 | NEXUS NETWORK CABLE 200 CM (INCH 78,74) |
| CA2902 | NEXUS POWER CORD 110V - USA |
| CA2912 | NEXUS POWER CORD 230V - EUR |
| CA3402 | NEXUS VGA CABLE M/M (180 cm - Inch 70,87) |
| CA3407A | NEXUS USB CABLE 3.0 (180 cm - Inch 70,87) |
| CA03418D | NEXUS USB CABLE 3.0 PANEL MOUNT (150 cm - Inch 59,05) |
| CA3414 | NEXUS USB CABLE FROM PRINTER TO PC AM/BM (180 cm - Inch 70,87) |
| CA3415 | NEXUS LED CABLE. (BLACK) (53 cm - Inch 20,87) |
| CA3416 | NEXUS JACK STEREO CABLE (180 cm - Inch 70,87) |
| CA3418C | NEXUS USB 3.0 PANEL MOUNT (2 m - Inch 78,74) |
| CA3425 | NEXUS CABLE FROM EXTERNAL MIC JACK TO PC (180 cm - Inch 70,87) |
| CA3500 | NEXUS USB TO SERIAL CONVERTER (1 m - Inch 39,37) |
| CA4402 | NEXUS CABLE FROM CONTROL BOARD TO SERVICE PANEL |
| CA3806 | NEXUS DVI CABLE 150 CM (INCH 59,06) |
| CA00029A | NEXUS DISPLAY PORT TO DVI ADAPTER HP |
| DE05901 | NEXUS DECAL NEXUS STRP. PHOTOSLOT |
| DE05902 | NEXUS DECAL SOCIAL NETWORKS NEXUS STRIP. TOP RIGHT LATERAL |
| DE05903 | NEXUS DECAL SOCIAL NETWORKS NEXUS STRIP. TOP LEFT LATERAL |
| EL00025 | NEXUS PH4 INDOOR LED MODULE (256x128 mm) |
| EL00026 | NEXUS LED MODULES CONTROLLER V30 |
| EL00027 | NEXUS LED MODULES RECEIVER V23C |
| EL00029 | NEXUS POWER SUPPLY MW LRS-350-5 |
| EL05937 | NEXUS NEXUS 10,4" 4:3/PCAP TOUCHMONITOR |
| EL0015 | NEXUS POWER SUPPLY RS-75-12. INPUT 88-264Vac. OUTPUT 12Vdc 6A |
| EL3400 | NEXUS FULL HD CAMERA |
| EL3403 | NEXUS LED-ATMEL CHIP ON CONTROL BOARD WITH SOFTWARE EVO LED |
| EL3406 | NEXUS FILTER 2 FUSES STANDARD 6A |
| EL3408 | NEXUS FAN (2 UNITS 12V) TWIN |
| EL3409 | NEXUS SERVICE CONTROL PANEL - MODEL 2 |
| EL3411 | NEXUS LED STRIP CONNECTOR M/M (FROM LEDS TO CA3415) |
| EL3511 | NEXUS SPEAKERS 8 Ohm 5W. (10 cm - Inch 3,94) |
| EL3405 | NEXUS LED STRIP WHITE COLOUR. 12 LEDS (30 cm - Inch 11,8) |
| EL3420 | NEXUS CONTROL BOARD EVO V4 |
| | NEXUS CARPET CONNECTOR (FEMALE) |
| EL00066 | NEXUS CARPET CONNECTOR (MALE) |
| ME0001 | NEXUS LOCK 1314 |
| ME0002 | NEXUS KEY FOR LOCK 1314 |
| ME05900 | NEXUS NEXUS MAIN CHASSIS |
| ME05901 | NEXUS NEXUS MAIN BODY BOTTOM CHASSIS 14 LED MODULES (BLACK) |
| ME05902 | NEXUS NEXUS MAIN BODY TOP CHASSIS 14 LED MODULES (BLACK) |
| ME05903 | NEXUS NEXUS BOTTOM CHASSIS BACK DOOR (BLACK) |
| ME05904 | NEXUS NEXUS TOP CHASSIS BACK DOOR (BLACK) |
| ME05905 | NEXUS NEXUS MAIN BODY BACK DOOR (BLACK) |
| ME05906 | NEXUS NEXUS MAIN BODY LEFT LATERAL DOOR (PHOTO SLOT) (BLACK) |
| ME05907 | NEXUS NEXUS PRINTER HOLDER CP-D80DW-DC (RAW METAL) |
| ME05908 | NEXUS NEXUS PC HP-8300 HOLDER (RAW METAL) |
| ME05909 | NEXUS NEXUS BACK METAL HANDLE |
| ME05910 | NEXUS NEXUS CHASSIS MODULE'S LOCKER FOR TRANSPORT (BLACK) |
| ME05911 | NEXUS NEXUS TILTING CAMERA FRONT HOLDER (BLACK) |
| ME05912 | NEXUS NEXUS TILTING CAMERA BACK HOLDER AUTOBLOC(RAW METAL) |
| ME05913 | NEXUS NEXUS METAL PLATE FOR EXTERNAL CONNECTIONS (VGA, WIFI, MIC) |
| ME05914 | NEXUS NEXUS LED SUPPORT FOR 6 LEDS (RAW METAL) (2,5 x 16cm - Inch 0,97 x 6,24) |
| ME05916 | NEXUS NEXUS PRINTER METAL TRAY(RAW METAL) |
| ME05917 | NEXUS NEXUS METAL COVER FOR DC LOGO |
| ME05918 | NEXUS NEXUS COVER PLATE FOR BILL ACCEPTOR HOLE (BLACK) (12 x 15 cm - Inch 4,72 x 5,91) |
| ME05919 | NEXUS NEXUS INTERNAL TRAY FOR POWER SUPPLIES (RAW METAL) |
| ME05920 | NEXUS NEXUS HINGES |

| | |
|-----------|---|
| ME05921 | NEXUS NEXUS STAND UP LOCKER |
| ME05922 | NEXUS NEXUS STAND UP LOCKER CATCH |
| ME05923 | NEXUS NEXUS SERVICE CONTROL PANEL (RAW METAL) |
| ME05924 | NEXUS NEXUS MONITOR HOLDER (1014P PCAP) FOR TOP CHASSIS BACK DOOR |
| ME05925 | NEXUS NEXUS COVER PLATE FOR CARD READER (BLACK) |
| PC0001 | NEXUS DONGLE USB SECURITY AND SOFTWARE |
| | NEXUS PC HP 8300 USFF |
| PC00027 | NEXUS AC ADAPTOR POR PC (19V/135W) |
| PK0001 | NEXUS SHRINK-WRAPPING PLASTIC FILM |
| PK0002 | NEXUS BUBBLE PLASTIC FILM |
| PK0012 | NEXUS STRAP (BLACK) 13 MM (1200 M) |
| PK05900 | NEXUS WOOD PALLET. NEXUS (86 x 64 cm Inch 33,85 x 25,19) |
| PK05901 | NEXUS PACKAGING CASE FOR NEXUS (630x780x1150 mm - Inch 24,80x30,70x45,27) |
| PL0032 | NEXUS PLASTIC PB CHASSIS PROTECTION FOOT |
| PL05943 | NEXUS NEXUS ROUND BLACK PLUG (22mm) 0.8-2.0mm |
| PL05901 | NEXUS ANTIREFLECT POLYCARBONATE SHEET (1545x649x3 mm - Inch 60.82x25.96x0.12) |
| PL0016 | NEXUS POLYURETHANE WHEEL D-100. (STRIP) |
| PL4402 | NEXUS PLASTIC LATERAL HANDLE |
| PRD80DWDC | MINI I-GO PRINTER MITSUBISHI CP-D80DW-DC |
| | CARPET |
| SE0055 | NEXUS RJ45 CONNECTOR F/F |
| SE9900 | NEXUS WELCOME KIT 1 |
| NEXUS | NEXUS PRINTER WOOD TRAY (80x36x1.6 cm) |
| NEXUS | NEXUS PC WOOD TRAY (80x36x1.6 cm) |
| SC3408 | NEXUS WHEELS SET SCREW. STRIP |
| SC0069 | NEXUS CARGOL ZINCAT CAP RODÓ ESTRELLA M3x16 |
| SC3413 | NEXUS FEMELLA 934 6.8(8) ZINCADA M-3MM |
| SC0074 | NEXUS IRON RIVET FOR AC FILTER 4x12 |
| SC3413 | NEXUS FEMELLA 934 6.8(8) ZINCADA M-3MM |
| SC0014 | NEXUS FEMELLA ZINCADA AMB BOLONA DENTADA M4 |
| SC0068 | NEXUS CARGOL ZINCAT CAP HEXAGONAL M8X12 |
| SC00003 | NEXUS SCREW M3 + WASHER + GROWER FOR P4 LED MODULES |

REVISAR ALBERT

16-FAQS

16.1 HOW TO CONNECT AN EXTERNAL SCREEN OR PROJECT

- You need an external screen and a “VGA splitter”



WARNING: under its responsibility

- Put the external screen outside or above the PhotoBooth and plug the power of external screen (Plug the external screen on a external socket)

- You need de VGA splitter. The screen of PhotoBooth have a single VGA, unplug the single VGA and plug de VGA splitter. On the VGA splitter, you have to plug one end to the single VGA and the other end at external screen.

What you will see on the external screen is a replica of the screen photoBooth. (a mirror)



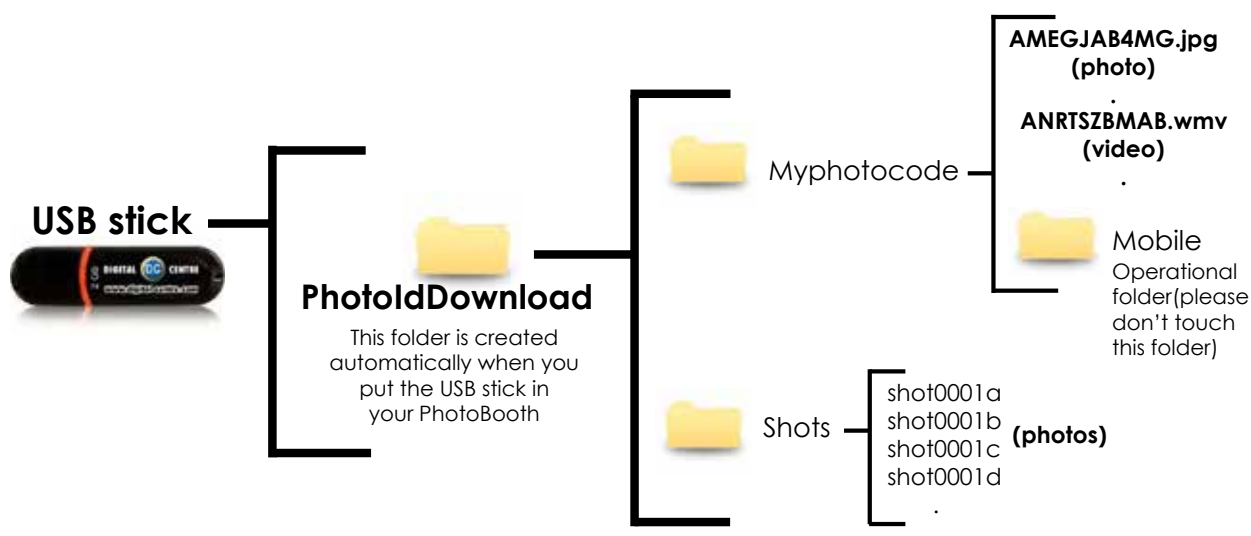
P.4 VGA cable From Touch Monitor to PC.(300 cm - Inch 86,61)

16.2 PROBLEMS UPLOADING THE LOGO

Possible causes:

1-USB is damaged

- Let's make a test to see if it works at the computer.
- Plug the USB STICK at the front of the PC (HP C2D), and go to Set Up Menu. Then exit the Menu.
- Take a picture by choosing the product you want.
- After the game, Remove the USB STICK.
- Plug the USB STICK in your PC or LapTop.
- Check if the USB STICK contents the **PhotoldDownload** folder.
- It should be 2 folders into the PhotoldDownload and your picture should be there.
- If your picture is not there, the USB STICK is not working properly.



It's recommended to use a USB drive with LED and 2GB of space.

USB STICK Off
(LED deactivated)



USB STICK On
(LED activated)



USB STICK Blinking
(LED activated)



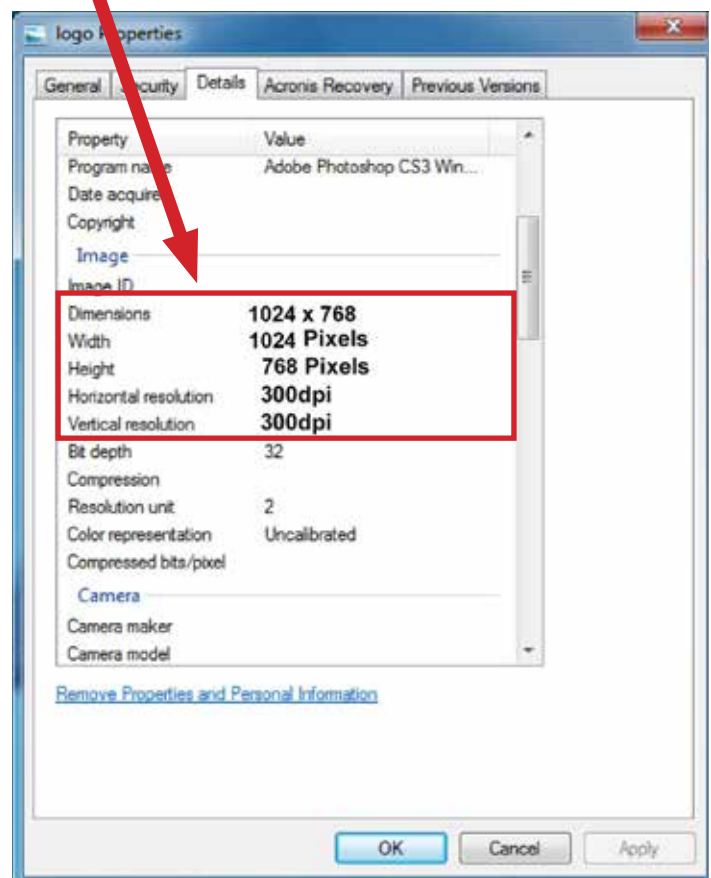
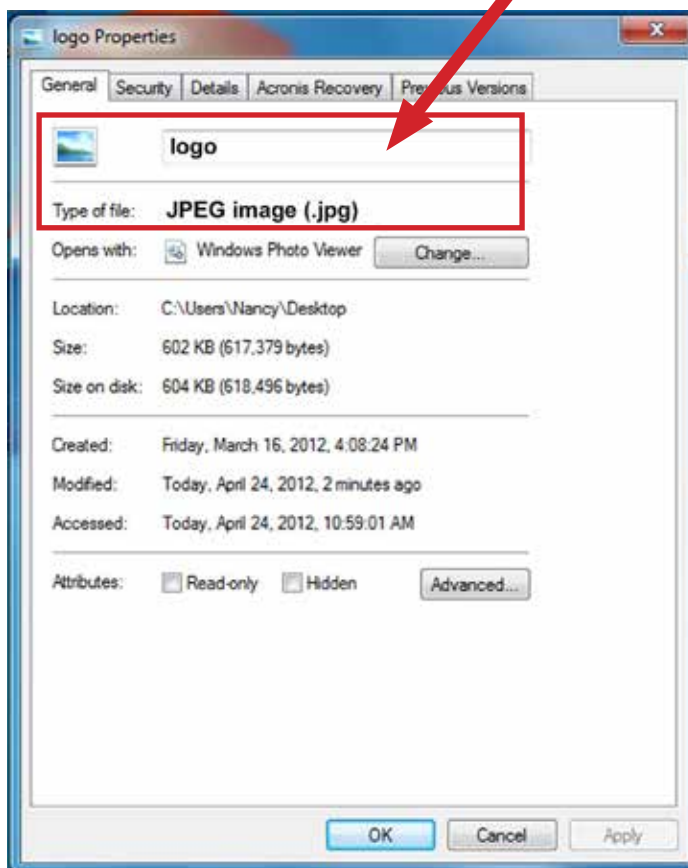
2-The logo specifications/characteristics are not correct

- Plug the USB Stick in your PC or Laptop.
- Locate the logo, Placed on the logo and click the right button on your computer mouse to open properties.
- The properties should be as follows.



Click the right button

- Check the logo specifications

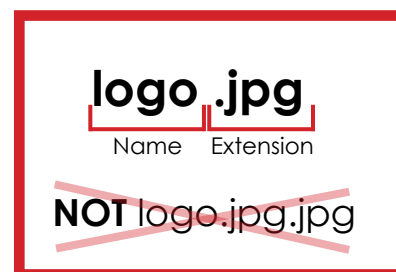


Logo specifications:

Name: logo
Size: width: 1024 pixels
 height: 768 pixels
Resolution: 300dpi
Extension: JPG
Color mode: RGB



logo.jpg



If it doesn't working, consult a professional designer to assist in changing the logo.

ADVANCED USERS: Use the following web site for suggestions; <http://www.webresizer.com>

16.3 RECOMMENDATION: USE EMPTY USB STICK

Whenever you create an USB Stick for a new event, make sure the USB stick does not contain photos of past events, this could lead to mix photos of past events with new events, and even lose some photos.

To ensure this, check if your USB Stick has a folder called Photoldownload and make sure this folder is empty. If the USB Stick does not have this folder, do not worry, when you plug the USB Stick at the PhotoBooth, this folder will be created automatically.

16.4 NOT DETECT THE USB STICK

Please try the following procedure.

1-Plug the USB stick

2-Go to configuration and press LOAD, if it says USB not found then EXIT the configuration and GO IN again.

3-Maybe the first time it does not have enough time to recognize, it but the 2nd time probably yes. If it keeps saying USB not connected, please try another one.

16.5 RECOGNITION DEVICE

When you connect the USB sometimes it takes a while to be recognized by the computer.

16.6 CARD READER

If you want a card reader please contact DCA.

Sales: Ph: +1.305.387.5005 / sales@dc-image.com

Tech Support: Ph: +1.305.387.5115 / support@dc-image.com



WARNING: Is very important to connect card reader in the slot indicated (see section 4.2)

OPTIONALS?;

17-OPTIONALS

> Flight case

Backup



Printer 9810



> Wifi kit



With this kit it is possible to establish a connection with the Internet in your PhotoBooth without any cable.

18-NOTES

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Our aim, your smile

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